

Nicholas Carter

request-932034-4434fe2d@whatdotheyknow.com

SRT 326

17/01/2023

Dear Nicholas Carter

I am writing in response to your Freedom of Information request which was received by ScotRail Trains Limited (SRT) on 01/01/2023. As SRT is a Scottish Public Authority, your request is subject to the terms of the Freedom of Information (Scotland) Act 2002 (FOISA).

Your request

This request is identical to my previous request that i had made here with the only difference being the new dates i am requesting:

[https://urldefense.com/v3/_https://www.whatdotheyknow.com/request/statistics_of_how_many_tickets_h_4*outgoing-1327067_?Iw!!DkqaLnwPDw!lce0tYnfDZ0ggC7aIWKyapD8rUZMDxCKSRQMfaX7C1ISL7kivD1R2PTSxlunq5KbXcCIwN9DDC7uibbWAZbcEcdW1bpq0rYpZ6Mk\\$](https://urldefense.com/v3/_https://www.whatdotheyknow.com/request/statistics_of_how_many_tickets_h_4*outgoing-1327067_?Iw!!DkqaLnwPDw!lce0tYnfDZ0ggC7aIWKyapD8rUZMDxCKSRQMfaX7C1ISL7kivD1R2PTSxlunq5KbXcCIwN9DDC7uibbWAZbcEcdW1bpq0rYpZ6Mk$)

So my request is the same as before but just that i am now asking for this new time period instead.

For each and every ticket office that you run i would like to know the total amount of tickets sold at each ticket office during the following one period:

- 01/01/2022 to 31/12/2022

Note that it must be the broken down by ticket office (so i need one figure for each ticket office showing how many tickets that each of your ticket offices has sold during this one period) and not just one sum for all of your ticket offices combined.

I believe that this information is very much in the public interest as there is still a threat that ticket offices may be closed and the public need to see the usage of them.

Response to your request

Please find attached listing of the data requested.

Numbers up to March 2022 have already been provided in a previous request, therefore please find attached numbers for April 2022 to 7 January 2023 only.

Your right to request a review

Should you be dissatisfied with the way in which the SRT has dealt with your request, you have the right to require us to review our actions and decisions. If you wish to

request a review, please contact FOI, ScotRail Trains, Atrium Court, 50 Waterloo Street, Glasgow, G2 6HQ or e-mail: foi@scotrail.co.uk within 40 working days. Your request must be in a recordable format (letter, email, etc). You will receive a full response to your request for review within 20 working days of its receipt.

If you are dissatisfied with the way in which we have handled your request for review you may ask the Scottish Information Commissioner to review our decision. You must submit your complaint to the Commissioner within 6 months of receiving the response to review letter. The Commissioner's Office may be contacted as follows:

Online Appeal Service: Website: www.itspublicknowledge.info/Appeal

By post:

The Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Telephone: 01334 464610
Fax: 01334 464611
E-mail: enquiries@itspublicknowledge.info

An appeal, on a point of law, to the Court of Session may be made against a decision by the Commissioner.

Yours sincerely,

FOI Team