



Margaret Haig  
Interpretation Project  
Ministry of Justice, 2.19,  
2nd Floor, 102 Petty France,  
London,  
SW1H 9AJ

[Einterpretationproject@justice.gsi.gov.uk](mailto:interpretationproject@justice.gsi.gov.uk)

[www.justice.gov.uk](http://www.justice.gov.uk)

Mr McCullagh

c/o [request-143345-a3833209@whatdotheyknow.com](mailto:request-143345-a3833209@whatdotheyknow.com)

31 December 2012

**Our Reference:** 79896

Dear Mr McCullagh,

### **Freedom of Information Request**

Thank you for your online request of 27 December 2012, in which you asked for the following information from the Ministry of Justice (MoJ):

**“Please provide the following information for the period February 20 to February 25 2012 inclusive:**

- (1) The number of interpreter claim forms submitted to The Payments & Accounts Department, Lowestoft Magistrates' Court, Old Nelson St, Lowestoft, NR32 1HJ [e.g 370 claims]**
- (2) The number of individual court hearings for which interpreters were provided in the answer to question (1). NB Many claim forms will relate to more than one hearing, all of which will be entered on the form. [e.g. 420 cases]**
- (3) The breakdown by language of the figures arrived at in the answer to questions (1) and (2). NB the language is always entered on the claim form [e.g. Tamil 18 claims; 21 hearings]**
- (4) The monetary value of (1) [e.g. £66,510]**
- (5) The breakdown by court name of the figures arrived at in answer to questions (1) and (3) [e.g Basildon Crown Court: 6 claims; 7 cases of which 1 Urdu, 2 Polish, 1 Spanish, 1 Swahili, 1 Vietnamese, 1 French].**
- (6) The breakdown per language of monies spent on fees and expenses [e.g Dutch £680 fees, £200 expenses].**
- (7) The proportion of claims for which the photo ID provided was NRPSI (National Register of Public Service Interpreters) [e.g NRPSI 88.6% of claims].**
- (8) The proportion of claims for which agencies were used to source the interpreter [e.g. agencies 4.5% of claims]**
- (9) The proportion of claims relating to cases cancelled in advance [e.g cancellations 0.3% of claims].”**

Your request has been passed to me because I have responsibility for answering requests relating to the HMCTS Interpretation Project.

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Your request is being handled under the Freedom of Information Act 2000 (FOIA).

Under the Act, the department is required to provide you with a response within 20 working days. I will write to you in response to your request for information by 25 January 2013.

The Freedom of Information Act includes a number of exemptions to releasing information. Some of these are qualified exemptions which require us to consider whether it is in the public interest to disclose or withhold the information. In these circumstances we may need more time to consider your request, and if this is the case I will write to you by the date above to inform you of when you can expect to receive a response.

If you have any queries regarding this request please do not hesitate to contact me, quoting ref: FOI 79896 in all future correspondence.

Yours sincerely,

**Margaret Haig**

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