

B Mihall  
[request-460938-02adcd6f@whatdotheyknow.com](mailto:request-460938-02adcd6f@whatdotheyknow.com)  
[https://www.whatdotheyknow.com/user/b\\_mihall](https://www.whatdotheyknow.com/user/b_mihall)

26 February 2018

OFFICIAL

Dear Madam/Sir,

Thank you for your request for information from the British Museum. Your request has been dealt with in accordance with the terms of the Freedom of Information Act (2000).

Your request, received in the Museum on 30 January 2018, was:

Please provide me with statistics in relation to incidents between 1/1/17 and 31/12/17 where police were called to the museum and/or perimeter

Also the categorisation of such incidents eg, theft, damage, disorder, etc

The Museum collates and records information about security incidents, categorisation of such incidents and police attendance at the Museum site in daily security reports. We estimate that determining whether the information is held, locating the information, retrieving it and extracting it from each of the security reports covering a twelve month period would take the cost of compliance with your request beyond the appropriate cost limit as set out in section 12 of the Freedom of Information Act and which equates to 18 hours of staff time. This is therefore a refusal of your request on cost grounds.

Information on the number of incidents where the police were called to the British Museum has been provided by the Metropolitan Police Service and published on the WhatDoTheyKnow website at: [https://www.whatdotheyknow.com/request/statistics\\_67#incoming-1112877](https://www.whatdotheyknow.com/request/statistics_67#incoming-1112877). This information is therefore further exempt from disclosure in response to your request under section 21 of the Freedom of Information Act where this is reasonably accessible to you by other means.

This concludes the response to your request. I hope this information is helpful. If you are dissatisfied with this response and you wish to make a complaint about how we handled your request, please contact me in the first instance. Your complaint will be handled under our internal complaints procedure and you will receive a response within 20 working days of receipt.

If you remain dissatisfied with the way your request has been handled following the outcome of our internal review, you have a further right of appeal to the Information Commissioner. To

make such an application please contact

FOI/EIR Complaints Resolution  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

You can also contact the ICO Helpline on 0303 123 1113 or visit the Information Commissioner's Office website at <https://ico.org.uk/concerns/getting/>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'C Denvir'.

Christopher Denvir  
Information Manager  
Legal Services