

**Date issued:** 11 January 2022

## **Freedom of Information Request**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act (2000) and our Data and Information Management Policy.

### **You asked for the following information:**

*"Please provide me with the full names of all of your station managers and details of which railway station(s) that each station manager covers. Also please provide me their direct work email addresses and direct work phone numbers. I look forward to hearing back from you. Thank you."*

### **Having reviewed your questions, we are able to provide the following information:**

Transport for Wales (TfW) does hold this information. However, this information is exempt from disclosure under S40(2) of the Freedom of Information Act ('the Act'). This exemption covers the personal data of third parties where complying with a request would breach any of the principles outlined in UK GDPR. To apply this exemption, we must refer to UK GDPR as data protection principles are not set out in the Act.

We refuse disclosure under S40(2) of the Act as this information relates to the personal data of identifiable individuals and disclosure of this information would breach the key principles set out in Article 5 of UK GDPR. The first principle mandates that data must be processed in a lawful, fair, and transparent manner. The named individuals would have no expectation that their personal information would be disseminated through the Freedom of Information process. It would not be a fair or lawful processing of their data to disregard these legitimate expectations. Section 40(2) is an absolute exemption, and is not qualified by the public interest test.

Yours sincerely,

## **Transport for Wales**

### **Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".