

To: Darren Parker

Freedom of Information
Northern House
9 Rougier Street
York
YO1 6HZ
FOI@northernrailway.co.uk

26th May 2022

Dear Darren Parker

Freedom of Information Request ref FOI252

We write in connection with your request for information which was received by Northern Trains on 10/05/2022:

“I am requesting sound file copies of the two jingles on your Ketech station automated announcements system that play at Northern Rail stations please. This is both the three chime jingle and the four chime jingle that i am requesting. I require them to both be in MP3 file format please if possible. Thank you very much.”

Under Section 1 (1)(a) of the FOI act we can confirm that we hold some of the information you have requested. We hold a recording of the three chime jingle and this is attached to this correspondence. We do not hold a recording of the four chime as this is held by the system provider.

Yours faithfully

Freedom of Information, Northern Trains Ltd

www.northernrailway.co.uk

Appeal Rights

If you are unhappy with the way your request has been handled and wish to request a review of our decision, please contact us at FOI@northernrail.co.uk

You should specify why you do not agree with our response and what factors you would like to be taken into account as part of the review. This should include any public interest arguments for disclosure. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

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