

Our ref: 2014/109

Catherine Byrne

[request-235535-533b471e@whatdotheyknow.com](mailto:request-235535-533b471e@whatdotheyknow.com)

12 December 2014

Dear Ms Byrne

**Subject: Freedom of Information request**

Thank you for your further e-mails of 13 and 19 November 2014 in which you made the following three requests to the SIA:

*“Thank you for your response. It implies that BT/LDL have continued to deliver the IT Managed Service for SIA. Could you please confirm that this is the case, and please also state the basis on which BT/LDL are continuing delivery, i.e. if the contract has been extended/renewed and/or if and when there will another invitation to tender.*

*In March of this this year, in a response to a previous request (your ref: 2013/149) you confirmed that LDL was BT’s delivery partner for managed service provision contract. Since the standard terms and conditions of contracts to supply the SIA contain a specific clause requiring you to be informed of any subcontracting arrangements, could you please confirm that you have not been informed of any changes of subcontractor, i.e. that LDL is still the BT delivery partner for this contract in the current financial year (2014/15).*

*Could I also point out that you have not provided copies of any documents – i.e reports, correspondence, emails, etc., substantiating your statement. My information request asked specifically for documentation. So I would also ask you to please provide copies of the original documents on which the statement is based.”*

After considering your request, the SIA’s response is as follows:

We can confirm that BT continue to deliver the IT Managed Service for the SIA on the basis of a contract extension.

LDL is the current sub-contractor to BT under the IT managed service contract.

The SIA considers that the documents requested are exempt from publication under section 43 (commercial interests) of the Freedom of Information Act 2000.

If you are dissatisfied with the handling of your requests, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this letter and should be addressed to:

Freedom of Information  
Security Industry Authority  
PO Box 49768  
London  
WC1V 6WY  
Email: [foi@sia.gsi.gov.uk](mailto:foi@sia.gsi.gov.uk)

Yours sincerely

FoI Responses  
[foi@sia.gsi.gov.uk](mailto:foi@sia.gsi.gov.uk)

**Your Rights to Complain under the Freedom of Information Act**

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

**Freedom of Information  
Security Industry Authority  
PO Box 49768  
London  
WC1V 6WY**

If you are not satisfied with the outcome of the complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, they will not make a decision unless you have exhausted the complaints procedure we have outlined above. You can apply by downloading a form from their website at [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) or writing to: The Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire, SK9 5AF