

**Our ref:** FOI 766,780  
**Your ref:** None

Mr M Balla Jr  
**By Email:** request-527617-  
21b55f6e@whatdotheyknow.com

**SES Official Correspondence  
Team**

Highways England  
Woodlands  
Manton Lane  
Bedford  
MK41 7LW

[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)

12 November 2018

Dear Mr Balla

We are writing regarding your request for information received on 19 October 2018. In that request, you asked us for:-

*"Dear Highways England Company Limited,  
I am requesting copies of the following HE standards:  
- Motorway Enhanced Message Sign Layout  
- Motorway Sign Mk2 B General Layout  
- Motorway Enhanced Matrix Indicator Layout  
- Motorway 5 x 7 Matrix Alphabet  
In the 'UK Transportation Technology Standards - Green List' they are all  
listed as being under Specification Number: MCX0558.  
Yours faithfully,  
Michael Balla Jr"*

With regards to MCX0558:

- There is some confusion in that MCX0558 would have been a drawing or set of drawings – MCX is the prefix used for drawings.
- We were unable find any copies of these drawings on file, digital or hard copy.
- The records that we do have suggest that these drawings, or some parts of the drawing set, may not have been published.
- By looking at historical drawings published before and after MCX 0558, it would appear that the drawings were created in 1994, or possibly earlier.
- We can find very limited details of contacts for these drawings, and the names we do have are either no longer with the business, have retired or are deceased.

We will be unable to proceed with your request without clarification of the information you wish to receive. To help us do so, we would please like to know:-

1. Is the information required historic relating to c1994; or is the information required the most up to date versions?

2. Does the information required relate to specifications or standards? (A 'standard' sits under the Design Manual for Roads and Bridges' (DMRB). This is the 'what' that we ask the supply chain to produce, construct, maintain, inspect etc – a way of standardising the approach in terms of quality, quantity, performance, level, grade etc. A 'specification' sits under the Manual for Contract Documents for Highway Works (MCHW) and relates to a prescriptive design for a specific product in terms of size, shape, material used etc and in relation to procuring products from the supply chain).

Please note that if we do not receive appropriate clarification of your information requirements within three months from the date of this letter (6 February 2019), then we will consider your request closed.

If you have any queries about this letter, please contact [sesofficialcorrespondence@highwaysengland.co.uk](mailto:sesofficialcorrespondence@highwaysengland.co.uk). Please kindly quote reference number 766,780 in any future communications.

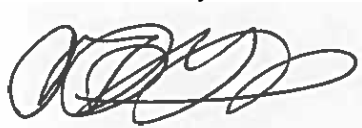
If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



**Safety Engineering and Standards  
Official Correspondence Team**