

Mr J Maxwell
By email only: [request-185889-43f1d67b@whatdotheyknow.com](mailto:43f1d67b@whatdotheyknow.com)

Our ref 8000022012

20 December 2013

Dear Mr Maxwell

**REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION ACT
2000**

Please find below TfGM's response to your Freedom of Information request dated 20 November 2013.

Information requested: "Please disclose the following information for the first half of 2013.

a) The categories or reasons for issuing standard fare tickets by passenger service representatives. For example, no ticket purchased, adult travelling on a concessionary ticket, child/pensioner without a concessionary pass, out of date ticket, out of date season ticket etc, etc.

Please state the numbers issued for each category over this period and totals (or % for each category).

The number of standard fares issued per month for the first half of 2013 are as follows:

January	1175
February	618
March	1577
April	875
May	925
June	877

Please note TfGM does not hold information regarding the reasons for each issue as we are not provided with this level of detail by the Metrolink operator.

b) Number of court summons sent out per month by Metrolink revenue recovery services. Please state which courts the cases were due to be heard at."

Summonses are issued by Bury Magistrates. The number issued for the first half of 2013 (January-June) is 1,571.

If you are not satisfied with the response in this letter you may ask for an internal review. If you would like an internal review you should contact me in the first instance. My e-mail address is at the end of this letter.

If you remain dissatisfied after an internal review has been undertaken, you have a right to apply to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Office of the Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.informationcommissioner.gov.uk

Please remember to quote the above reference number in any future communications.

Yours sincerely



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