



Freedom of Information Internal Review decision

Internal Reviewer	Louise Lander
Reference	IR2013081 (RFI20131001)
Date	17 December 2013

Dear Mr Count

Please find below my decision in the internal review of your request RFI20131001.

Requested information

The requester wrote to the BBC on 14 July 2013, requesting the following information under the Freedom of Information Act ('the Act');

Please tell me how many grade 11 staff the BBC employed in 2010, 2011, 2012 and 2013.

For each year

- what was the total wage bill for all grade 11 staff?
- what was the average, median and highest individual salary?
- how many people on grade 11 were on a salary above the ceiling of the grade?

For 2013 please give figures for the most recent available date and planned figures for the year's end.

Issues on review

The BBC acknowledged this request on 15 July 2013. As of the date of this review, there has been no further communication from the BBC to the requester. Specifically, three enquiries from the applicant (made on 21 August, 6 September and 1 October) seeking an indication of when the response will be provided have gone unanswered, and the response to the request has not yet been issued to the requester. In addition, the requester's email of 9 November asking for an internal review of the handling of the request received no acknowledgment.

Decision

As indicated in the details given above, and having reviewed the handling of this request, it is my view that the BBC has:

- a. Failed to keep the requester up to date with the progress of their request and has therefore not met their duties under section 16 (1) of the Act to advise and assist the applicant.



- b. Failed in its duty to respond to this request within the statutory timeframe, and is thereby in breach of section 10 (1) of the Act.
- c. Failed to deal with the requester's request for internal review in accordance with Part VI of the Section 45 Code of Practice, which states that "complaints should be acknowledged promptly and the complainant should be informed of the authority's target date for determining the complaint" (paragraph 41). In respect of your request for review of 9 November, please accept my apologies that this was not acknowledged; this was an error on the part of the IPC team.

With regard to RFI20131001, I have contacted the team dealing with the request to establish the status of the request. I have been informed that your response is being prepared, and it is anticipated that this will be issued to you within the next 7 days.

Appeal Rights

If you are not satisfied with the outcome of your internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF; Telephone 01625 545 700 or www.ico.gov.uk

Louise Lander
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