

Staff Guide to Fares and Ticketing

From 2nd January 2016



Book 1: Fares and tickets

Fares and tickets

The Staff Guide to Fares and Tickets is divided into three separate booklets plus Appendices:

Book 1: Fares and tickets.

This booklet:

- summarises the range of ticket types and ticket media that are accepted on TfL and National Rail services in London
- details most fares and ticket prices for all services, split down by main passenger types

Book 2: Types of tickets, ways to pay and how to use Oyster and contactless payment cards

Book 3: Discounts and concessions

Appendices: includes maps and tables of where to buy each ticket type

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Ticket types

Ticket types

TfL offers a range of ticketing options and ways to pay:

- Pay as you go (Oyster or contactless) with capping
- Bus & Tram Pass
- Travelcard
- Cash single or return (paper ticket only)

Using bus and tram services only

The following are valid on bus and tram services:

- Pay as you go
- Bus Saver (buses only)
- Bus & Tram Passes
- Travelcards
- Cash single tickets (trams only)

Using Tube, DLR, London Overground, TfL Rail and National Rail

The following are valid on Tube, DLR, London Overground, TfL Rail and most National Rail services in London:

- Paper cash single tickets
- Pay as you go
- Travelcards

Which zone?

Most Tube, DLR, London Overground, TfL Rail and National Rail services within Greater London are divided into six fare zones. Outside Greater London, services to the following are in Zones 7-9:

Zone 7: Carpenders Park, Croxley, Chorleywood, Rickmansworth, Theobalds Grove, Waltham Cross and Watford

Zone 8: Bushey, Chalfont & Latimer, Cheshunt, Dartford and Watford High Street

Zone 9: Amersham, Brentwood and Chesham

Tickets must be valid for all the zones customers travel through.

- DLR services only operate within Zones 1, 2, 3 and 4
- Travelcards which include Zones 3, 4, 5 or 6 are valid on trams

Services beyond the London fare zones

London Overground, TfL Rail and National Rail operate services beyond the London fare zones:

- Watford Junction (London Overground and National Rail)
- Shenfield (TfL Rail and National Rail)
- Broxbourne, Hertford East, Ware, St Margarets, Rye House, Ockendon, Chafford Hundred, Purfleet and Grays, Merstham, Earlswood, Redhill, Salfords, Horley and Gatwick Airport (National Rail)

Pay as you go

Customers can put money on an Oyster card and then use it to pay for journeys on bus, Tube, tram, DLR, London Overground, TfL Rail and most National Rail services within London. Adults can also use contactless payment cards for pay as you go travel; the fares are the same.

Pay as you go credit on an Oyster card never expires - it stays there until they use it. Once they've used up their credit, they can simply top it up to use again.

Peak and off-peak pay as you go fares

Different pay as you go fares are charged according to when customers travel:

- **peak** fares apply from 06:30 to 09:29 and from 16:00 to 18:59 Monday to Friday (excluding public holidays)
- **off-peak** fares apply at all other times

Customers are charged according to when they touch their card on the yellow reader at the start of their journey.

Off-peak fares during the evening peak

Off-peak fares are charged for customers travelling into Zone 1 between 16:00 and 18:59 on Mondays to Fridays.

Therefore, if they touch in at the start of their journey outside Zone



1 between 16:00 and 18:59 and touch out in Zone 1 at the end of their journey, they will be charged an off-peak fare.

[Single fare finder](#) shows the times when peak/off-peak fares apply for individual journeys.

Ticket types

Pay as you go with capping

Capping is a feature of pay as you go. It allows customers to travel as much as they like but limits the amount they pay for their travel. Caps are applied:

- Daily (Oyster and contactless) or
- Monday to Sunday for a week's travel ending on a Sunday (contactless only)

For a cap to apply, customers must touch in and out correctly on all journeys

Bus & Tram Passes

Bus & Tram Passes offer unlimited travel on buses and trams for:

- One Day (Oyster or paper ticket)
- 7 Days (Oyster only)
- Monthly (Oyster only)
- Odd period (Oyster only)
- Annual (Oyster only)

They are valid on:

- The entire London bus network, including sections outside Greater London, but not on certain special bus services and excursions
- All trams

Paper versions of 7 Day, monthly and longer period Bus & Tram Passes are also issued for bulk customers from Oyster Sales Service.

Travelcards

Travelcards offer unlimited travel for:


- A Day (paper ticket only)
- 7 Days (Oyster only)
- Monthly (Oyster only)
- Odd period (Oyster only)
- Annual (Oyster only)

Paper versions of 7 Day, monthly and longer period Travelcards are also issued at National Rail stations, from overseas agents and for bulk customers from Oyster Sales Service.

Ticket types

Travelcards

They are valid on:

- Tube, DLR, London Overground and TfL Rail services
- The entire London bus network including sections outside Greater London, on buses that display this sign 
This applies to all Travelcards irrespective of the zone(s) they cover. They are not valid on certain special bus services and excursions
- Trams, where the Travelcard includes Zone 3, 4, 5 or 6
- National Rail services in London except:
 - Heathrow Connect between Hayes & Harlington and Heathrow
 - Heathrow Express

For all rail journeys, Travelcards must be valid for all the zones travelled in:

- Example 1: if a Tube journey starts at Kennington (Zone 2) and ends at Euston (Zone 1), then a Zones 1 - 2 Travelcard is needed
- Example 2: if a Tube journey starts at Kennington (Zone 2) and ends at Turnpike Lane (Zone 3) then a Zones 1-3 Travelcard is needed, because the journey involves travel through Zone 1

Group Day Travelcard

A Day Travelcard for groups of 10 or more people travelling together at all times:

- in a single day
- for travel after 09:30 until 04:29 the following day
- valid anytime on Saturday, Sunday and public holidays
- adult-rate and child-rate (for under 16s) available

Paper (cash) single tickets

Paper (cash) single tickets are valid for travel on the day of issue only. Cash single tickets are not available on buses.

A more detailed description of each ticket type is contained in book 2.

The fares tables are organised into the following categories:

- Adult
- Child (under-16)
- 16 – 17 year olds
- 18+ Student and Apprentice Oyster photocard
- Jobcentre Plus Travel Discount Card
- Bus & Tram Discount photocard
- National Railcards
- Group fares
- Privilege (PTAC) rates

Tables are then further subdivided:

- Single fares (bus and tram only)
- Day tickets and daily capping
- 7 Day tickets and Monday to Sunday capping (adults only)
- Season tickets




The tables have headings which are colour coded according to mode:

- Bus and Tram are **red**
- Tube, DLR and London Overground are **dark blue**
- DLR only are **teal**
- London Overground (Euston to Watford Junction) only are **orange**
- TfL Rail/ London Overground to and from Liverpool Street are **mauve**
- National Rail fares are **black**
- Emirates Air Line (cable car) are **maroon**
- Travelcards are **purple**
- Privilege (PTAC) rates are **light blue**

Fares tables

Adult fares

Adults can use any of the following to travel (where accepted):

<ul style="list-style-type: none">• Oyster card	
<ul style="list-style-type: none">• Contactless payment card	
<ul style="list-style-type: none">• Cash (except buses)	

Single fares on buses and Trams

Cash is not accepted on buses

Customers can pay cash on trams

Single pay as you go fares are available for customers using either an Oyster card or a contactless payment card:

Pay as you go	Cash (trams only)
£1.50	£2.60

Single fares on rail: Tube, DLR London Overground, TfL Rail and National Rail services

Pay as you go fares using Oyster or contactless payment cards are generally cheaper than buying a paper (cash) ticket for single journeys.

We are no longer publishing single fares in this booklet

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Cash single fares for journeys wholly on TfL services

Adult fares

Single fares on rail services

- Cash fares are the same price, irrespective of when customers travel
- Pay as you go fares for journeys wholly in Zone 1 are the same price, irrespective of when customers travel
- Some journeys are defined as requiring travel via Zone 1 and are charged accordingly, irrespective of the route taken.
- Single cash fares for Zones 1 - 9 plus Watford Junction include travel across London to/from Zone 6 (e.g. Watford Junction to Upminster).

Single fares on London Overground between Euston and Watford Junction

Special pay as you go fares apply for local journeys on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

Peak pay as you go fares only apply at the following times:

- **Travelling south** from Watford Junction towards Euston, Monday to Friday from 06:30 to 09:29 (excluding public holidays) and
- **Travelling north** from Euston to Watford Junction, Monday to Friday from 16:00 to 18:59 (excluding public holidays).

Off-peak pay as you go fares apply at all other times.

Single fares on London Overground and TfL Rail services to and from Liverpool Street

Special pay as you go fares apply for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail) on the following routes:

London Overground services

- To and from Cheshunt via Theobalds Grove
- To and from Enfield Town
- To and from Chingford
- Between Romford and Upminster via Emerson Park

TfL Rail services:

- To and from Shenfield (local services only)

Adult fares

Single fares on National Rail

Pay as you go is available on most National Rail services across London and is generally cheaper than paying cash.

See [page 2](#) for when peak and off-peak pay as you go fares are charged

Pay as you go is NOT valid on the following National Rail services:

- Heathrow Express
- Heathrow Connect services between Hayes & Harlington and Heathrow
- Any journey starting or finishing outside Zones 1-9 or beyond Broxbourne, Gatwick, Grays, Hertford East, Shenfield or Watford Junction

Customers pay **TfL pay as you go fares** when they travel entirely on any of the following National Rail lines:

- **Chiltern Railways:** Amersham to Marylebone, West Ruislip to Marylebone
- **Thameslink Great Northern:** Finsbury Park to King's Cross/Moorgate, West Hampstead to Moorgate/Elephant & Castle/London Bridge
- **C2C:** Grays to Fenchurch Street/Liverpool Street via Barking (but not at Forest Gate/Maryland)
- **Southern:** Watford Junction to Clapham Junction, New Cross Gate to West Croydon/ Crystal Palace
- **London Midland:** Watford Junction to Euston
- **Great Western Railway:** West Drayton/Greenford to Paddington

Customers pay **special London Overground and TfL Rail pay as you go fares** when they travel entirely on the following National Rail lines:

- **Abellio Greater Anglia:** Shenfield to Liverpool Street, Cheshunt to Liverpool Street via Tottenham Hale

For customers without an Oyster or contactless payment card, cash single fares are available. Information on cash fares is available on the National Rail website www.nationalrail.co.uk.

Adult fares

Single fares on National Rail: through fares

National Rail through fares cover journeys that include travel:

- between the Tube, DLR, TfL Rail or London Overground and National Rail
- from National Rail to National Rail via the Tube, DLR, London Overground and/or TfL Rail.

They are the most the customer will pay for a single journey in the London zonal area.

One Day tickets and daily capping

Customers can travel as much as they like in one day using a

- Day Travelcard (on all modes)
- One Day Bus & Tram Pass (buses and trams only)
- Group Day Travelcard (on all modes)

For more information on Group Day Travelcards see [page 35](#)

Customers using an Oyster or contactless payment card to pay as they go can also benefit from daily capping.

One Day tickets and daily capping on buses and trams

Customers who only travel on buses and trams can

- have their pay as they go fares capped
- buy a One Day Bus & Tram Pass

Daily capping

Customers can travel as much as they like on buses and trams using pay as they go during a 24 hour period, from 04:30 and for any journey that starts before 04:30 the following day. The total cost of their journeys is capped.

Note: They must use the same card throughout the day – it is the card that is capped, not the customer. They must continue to touch in at the start of every journey, even if they have already reached a cap. If they don't they could be liable for a penalty fare or prosecution.

Adult fares

One Day tickets and daily capping on buses and trams

One Day Bus & Tram Pass

Customers who do not have an Oyster or contactless payment card can buy a One Day Bus & Tram Pass to travel as much as they like on buses and trams on the day of validity and for any journey that starts before 04:30 the following day.

Bus & Tram Daily Cap	One Day Bus & Tram Pass
£4.50	£5.00

One Day tickets and daily capping on Bus, Tube, tram, DLR, London Overground, TfL Rail and National Rail

Daily capping

Customers can travel as much as they like on all modes using an Oyster or contactless payment card to pay as they go during a 24 hour period, from 04:30 and for any journey that starts before 04:30 the following day and the total cost of their journeys is capped.

For travel in Zones 1-6, there are no separate peak and off-peak caps (unless you have a National Railcard discount set on your Oyster card. [See pages 32-33 for more information](#)).

For travel in Zones 1-9 (and journeys beyond to Broxbourne, Gatwick Airport*, Grays, Hertford East, Shenfield and Watford Junction), peak and off-peak caps apply as follows:

- **A peak cap** is charged if a day's travel includes journeys made between 0430 and 0929 Monday to Friday (except public holidays)
- **An off-peak cap** covers all other times, including public holidays

An Anytime Day Travelcard is needed if a day's travel includes journeys made between 0430 and 0929 Monday to Friday (except public holidays).

An off-peak Day Travelcard covers all other times, including public holidays.

* capping does not apply on Gatwick Express

Adult fares
Day Travelcards and daily capping

Journeys in:	Daily Cap		Day Travelcard	
	Peak	Off-Peak	Anytime	Off-Peak
Zones 1-2	£6.50	£6.50	£12.10	£12.10
Zones 1-3	£7.60	£7.60	£12.10	£12.10
Zones 1-4	£9.30	£9.30	£12.10	£12.10
Zones 1-5	£11.00	£11.00	£17.20	£12.10
Zones 1-6	£11.80	£11.80	£17.20	£12.10
Zones 1-7	£12.80	£11.90	£21.70	£12.90
Zones 1-8	£15.20	£11.90	£21.70	£12.90
Zones 1-9	£16.90	£11.90	£21.70	£12.90
Zones 1-9 plus Watford Junction	£22.60	£17.20	£22.60	£17.20
Zones 1-9 plus Grays	£22.60	£17.20		
Zones 1-9 plus Broxbourne/Hertford East	£22.70	£17.40	£22.70	£17.40
Zones 1-9 plus Shenfield	£28.10	£19.00	£28.10	£19.00
Zones 1-9 plus Horley	£29.80	£19.00		
Zones 1-9 plus Gatwick*	£30.50	£19.00		

* Does not include travel on Gatwick Express

Travel on Southeastern High Speed services between St Pancras International and Stratford International does not count towards caps

Day Travelcards are not valid on Southeastern High Speed services between St Pancras International and Stratford International unless bought outside Zones 1-9 with high speed route printed on the ticket

7 Day tickets and Monday to Sunday capping

Customers can travel as much as they like in one week using

- Pay as you go with Monday to Sunday capping with a contactless payment card
- 7 Day Travelcards or Bus & Tram Passes on Oyster

Adult fares

7 Day tickets and Monday to Sunday capping

Monday to Sunday capping on contactless

Customers making multiple journeys in a single week finishing on Sunday using the same contactless payment card may have their fares capped.

Monday to Sunday capping is always calculated for all journeys made from Monday to the following Sunday. However, Customers who travel for a single week starting from (for example), Wednesday to the following Tuesday would be capped to Sunday night, if appropriate. The cap is reset on Monday morning.

Monday to Sunday capping is calculated at the end of the each traffic day by

- aggregating all the journeys made and applying daily caps if appropriate
- As the week progresses, the cumulative daily totals are analysed and a Monday to Sunday cap is applied where appropriate.

If a Monday to Sunday cap is reached before the following Sunday, any subsequent journeys made with that contactless payment card on bus and tram services or within the zones of the cap are free until the end of the capping period, provided they continue to touch in and out.

Caps are applied to individual contactless payment cards, so journeys made on one contactless payment card cannot be transferred to another e.g. if a card expires mid-week. Customers who have more than one contactless payment card should use the same one for all travel to get a Monday to Sunday cap.

7 Day Bus & Tram Pass

Customers can use a 7 Day Bus & Tram Pass to travel as much as they like on buses and trams over a 7 day period. The ticket can start on any day of the week.

Monday to Sunday cap	7 Day Bus & Tram Pass
£21.20	£21.20

Adult fares

7 Day Travelcards

Customers can use a 7 Day Travelcard to travel as much as they like on buses, trams and rail services over a 7 day period. The Travelcard can start on any day of the week.

Rates including travel in Zone 1	Monday to Sunday cap	7 Day Travelcard
Zones 1-2	£32.40	£32.40
Zones 1-3	£38.00	£38.00
Zones 1-4	£46.50	£46.50
Zones 1-5	£55.20	£55.20
Zones 1-6	£59.10	£59.10
Zones 1-7	£64.20	£64.20
Zones 1-8	£75.90	£75.90
Zones 1-9	£84.20	£84.20
Zones 1-9 plus Watford Junction	£84.50	£84.50
Zones 1- 9 plus Bromsbourne/Hertford East	£88.20	£88.20
Zones 1- 9 plus Shenfield	£100.30	£100.30
Rates not including travel in Zone 1		
Zones 2-3, 3-4, 4-5, or 5-6	£24.30	£24.30
Zones 2-4, 3-5 or 4-6	£26.80	£26.80
Zones 2-5 or 3-6	£32.20	£32.20
Zones 2-6	£40.50	£40.50
Zones 2-7	£42.00	£42.00
Zones 2-9	£57.10	£57.10
Zones 2-9 plus Watford Junction	£57.10	£57.10
Zones 2-9 plus Bromsbourne/Hertford East	£69.20	£69.20
Zones 2-9 plus Shenfield	£76.20	£76.20
Zones 4-7	£30.40	£30.40
Zones 4-9	£51.10	£51.10
Zones 4-9 plus Watford Junction	£51.10	£51.10

Fares tables

Adult fares

Monthly and longer period Bus & Tram Pass

Monthly	Annual
£81.50	£848





Monthly and longer period Travelcards

Rates including travel in Zone 1	Monthly	Annual
Zones 1-2	£124.50	£1,296
Zones 1-3	£146.00	£1,520
Zones 1-4	£178.60	£1,860
Zones 1-5	£212.00	£2,208
Zones 1-6	£227.00	£2,364
Zones 1-7	£246.60	£2,568
Zones 1-8	£291.50	£3,036
Zones 1-9	£323.40	£3,368
Zones 1-9 plus Watford Junction	£324.50	£3,380
Zones 1-9 plus Broxbourne/Hertford East	£338.70	£3,528
Zones 1-9 plus Shenfield	£385.20	£4,012

Rates not including travel in Zone 1		
Zones 2-3, 3-4, 4-5, or 5-6	£93.40	£972
Zones 2-4, 3-5 or 4-6	£103.00	£1,072
Zones 2-5 or 3-6	£123.70	£1,288
Zones 2-6	£155.60	£1,620
Zones 2-7	£161.30	£1,680
Zones 2-9	£219.30	£2,284
Zones 2-9 plus Watford Junction	£219.30	£2,284
Zones 2-9 plus Broxbourne/Hertford East	£265.80	£2,768
Zones 2-9 plus Shenfield	£292.70	£3,048
Zones 4-7	£116.80	£1,216
Zones 4-9	£196.30	£2,044
Zones 4-9 plus Watford Junction	£196.30	£2,044

Child fares (Under 16s)

Under 16s can use any of the following to travel (where accepted):

<ul style="list-style-type: none"> • 5-10 Oyster photocard • For more information see book 3 	
<ul style="list-style-type: none"> • 11-15 Oyster photocard • For more information see book 3 	
<ul style="list-style-type: none"> • Cash (except buses) 	
<ul style="list-style-type: none"> • Young Visitor discount on Oyster • For more information see book 3 	

11-15 year olds who do not have an 11-15 Oyster photocard

- 11-15 year olds visiting London can get a standard Oyster card or Visitor Oyster Card and set Young Visitor discount on it for up to 14 days. The discount gives pay as you go travel including capping at half adult rate. The fares tables on pages 36 -45 also apply to Young Visitor Discount.
- Londoners should be encouraged to get an 11-15 Oyster photocard
- They can also use a child-rate Day Travelcard on buses and trams

Buses and trams

Under 16s can travel free on buses and trams:

- With an 11-15 Oyster photocard
- Under 11s do not need an Oyster photocard
- Some 11-15 year olds have been issued with a non-concessionary Oyster photocard which allows them to travel at half adult rate on buses and trams.

Child fares (Under 16s)

Single fares on buses and trams

Pay as you go	Cash (trams only)
£0.75	£2.60

Tube, DLR, London Overground and TfL Rail

Under 11s can travel free on Tube, DLR, London Overground and TfL Rail if:

- They are accompanied by a person over 16 who has a valid ticket (excluding Group Day Travelcards), is using pay as you go, a 60+ London Oyster photocard, a Freedom Pass or a Veterans Oyster photocard
- They have a 5-10 Oyster photocard

11-15 year olds need an Oyster photocard if they want to travel at child-rate. Visitors who do not have an Oyster photocard can get a standard Oyster card or a Visitor Oyster Card and set Young Visitor discount which allows them to travel at half adult-rate. Londoners should be encouraged to get an 11-15 Oyster photocard.

National Rail

Under 11s can travel free on most National Rail services where pay as you go is accepted if they have a 5-10 Oyster photocard.

They can also travel free on some National Rail services if:

- They are accompanied by an adult who has a valid ticket (excluding Group Day Travelcards), is using pay as you go, a 60+ London Oyster photocard, a Freedom Pass or a Veterans Oyster photocard (up to four children per adult). See book 3 to see a list of National Rail routes where accompanied children can travel free or see the map in the appendices

11-15 year olds travel at child rate on most National Rail services in London.

- They need an 11-15 Oyster photocard to use pay as you go or to buy Travelcard season tickets.
- They do not need proof of age to buy cash single tickets or a Day Travelcard, unless they look older than 16.

Child fares (Under 16s)

Single fares on rail services

We are no longer publishing single fares in this booklet

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Cash single fares for journeys wholly on TfL services

Make sure you select either 5-10 or 11-15 on the 'passenger type' option

See page 7 for information on special pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

See page 7 for information on special pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

Daily capping on buses and trams

Capping does not apply to the majority of 11-15 Oyster photocard holders as their bus and tram travel is free. However, if a holder of a non-concessionary 11-15 Oyster photocard or Young Visitor discount only uses buses and trams, the Bus & Tram daily cap applies.

Bus & Tram Daily Cap

Peak	Off-Peak (11-15 Oyster photocard only)
£2.25	£1.50

One Day tickets and daily capping on Bus, Tube, tram, DLR, London Overground, TfL Rail and National Rail

Customers will be charged an **off-peak daily cap** if they travel:

- Monday to Friday from 09:30 and any journey that starts before 04:30 the following day

Child fares (Under 16s)

- Saturday, Sunday and public holidays from 04:30 and any journey that starts before 04:30 the following day
- If their travel includes a journey starting between 04:30 and 09:29 Mondays to Fridays (excluding public holidays), they could be charged a **peak daily cap** for each day of travel.

One Day tickets and daily capping on Bus, Tube, tram, DLR, London Overground, TfL Rail and National Rail

Journeys in:	Daily Cap		Day Travelcard	
	Peak	Off-Peak	Anytime	Off-Peak
Zones 1-2	£3.25	£1.50	£6.00	£6.00
Zones 1-3	£3.80	£1.50	£6.00	£6.00
Zones 1-4	£4.65	£1.50	£6.00	£6.00
Zones 1-5	£5.50	£1.50	£8.60	£6.00
Zones 1-6	£5.90	£1.50	£8.60	£6.00
Zones 1-7	£6.40	£1.50	£10.80	£6.40
Zones 1-8	£7.60	£1.50	£10.80	£6.40
Zones 1-9	£8.45	£1.50	£10.80	£6.40
Zones 1-9 plus Watford Junction	£11.30	£8.60	£11.30	£8.60
Zones 1-9 plus Grays	£11.30	£8.60		
Zones 1-9 plus Broxbourne/Hertford East	£11.30	£8.70	£11.30	£8.70
Zones 1-9 plus Shenfield	£14.00	£9.50	£14.00	£9.50
Zones 1-9 plus Horley	£14.90	£9.50		
Zones 1-9 plus Gatwick*	£15.25	£9.50		

* Does not include travel on Gatwick Express

Child fares (Under 16s)
Season tickets: Bus & Tram Passes

Most 11-15 Oyster photocard holders do not need a Bus & Tram Pass as they get free bus and tram travel. However, holders of a non-concessionary 11-15 Oyster photocards can buy Bus & Tram Passes at the following rates:

7 Day	Monthly	Annual
£10.60	£40.80	£424

Season tickets: Travelcards

Under 16s can buy Travelcard season tickets valid for 7 days, one month or any longer period up to a year. Travelcard season tickets cannot be issued beyond the expiry date of their Oyster photocard.

	7 Day	Monthly	Annual
Rates including travel in Zone 1			
Zones 1-2	£16.20	£62.30	£648
Zones 1-3	£19.00	£73.00	£760
Zones 1-4	£23.30	£89.50	£932
Zones 1-5	£27.60	£106.00	£1,104
Zones 1-6	£29.60	£113.70	£1,184
Zones 1-7	£32.10	£123.30	£1,284
Zones 1-8	£38.00	£146.00	£1,520
Zones 1-9	£42.10	£161.70	£1,684
Zones 1-9 plus Watford Junction	£42.30	£162.50	£1,692
Zones 1-9 plus Broxbourne/Hertford East	£44.10	£169.40	£1,764
Zones 1-9 plus Shenfield	£50.20	£192.80	£2,008
Rates not including travel in Zone 1			
Zones 2-3, 3-4, 4-5 or 5-6	£12.20	£46.90	£488
Zones 2-4, 3-5 or 4-6	£13.40	£51.50	£536
Zones 2-5 or 3-6	£16.10	£61.90	£644
Zones 2-6	£20.30	£78.00	£812

Fares tables



Child fares (Under 16s)

Season tickets: Travelcards

	7 Day	Monthly	Annual
Rates not including travel in Zone 1			
Zones 2-7	£21.00	£80.70	£840
Zones 2-9 plus Watford Junction	£28.60	£109.90	£1,144
Zones 2-9 plus Broxbourne/Hertford East	£34.60	£132.90	£1,384
Zones 2-9 plus Shenfield	£38.10	£146.40	£1,524
Zones 4-7	£15.20	£58.40	£608
Zones 4-9	£25.60	£98.40	£1,024
Zones 4-9 plus Watford Junction	£25.60	£98.40	£1,024

Fares for 16-17 year olds

16-17 year olds can use the following to travel (where accepted):

<ul style="list-style-type: none"> 16+ Oyster photocard For more information see book 3 	
<ul style="list-style-type: none"> Cash 	

Bus and tram

16-17 year olds who live in a London borough can travel free on buses and trams with a 16+ Oyster photocard. Some 18 and 19 year olds who live in London and are in qualifying full-time education can also apply for a 16+ Oyster photocard to travel free on buses and trams.

16-17 year olds who do not live in London can apply for a 16+ Oyster photocard to travel at half-adult rate on buses and trams.

16-17 year olds who do not have a 16+ Oyster photocard do not get child fares. They can get an Oyster card or use a contactless payment card to pay adult fares.

Tube, DLR, London Overground, TfL Rail and National Rail services

16-17 year olds (and 18-19 year olds who are eligible for a 16+ Oyster photocard) can travel at half adult rate on Tube, DLR, London Overground, TfL Rail and National Rail services and with a 16+ Oyster photocard. If they do not have a 16+ Oyster photocard, they can get an Oyster card or use a contactless payment card to pay adult fares.

Single fares on buses and trams

Pay as you go	Cash (trams only)
£0.75	£2.60

Fares for 16-17 year olds

Single fares on rail services

We are no longer publishing single fares in this booklet

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Cash single fares for journeys wholly on TfL services

Make sure you select 16+ on the 'passenger type' option

See page 7 for information on special pay as you go fares on

London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

See page 7 for information on special pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

One Day tickets and daily capping

Daily capping on buses and trams

For unlimited travel on buses and trams only, a one day discount-rate daily cap is available for 16-17 year olds who do not live in London and travel at half adult-rate.

Bus & Tram Daily Cap

£2.25

Daily capping on Bus, Tube, tram, DLR, London Overground, TfL Rail and National Rail services

For unlimited travel on bus, Tube, tram, DLR, London Overground, TfL Rail and most National Rail services, the daily cap is applied at half adult rate. All holders of 16+ Oyster photocard are capped at half adult rate for journeys on TfL and most National Rail services.

Fares for 16-17 year olds
Daily capping and Day Travelcards on rail services

	Daily Cap		Day Travelcard	
	Peak	Off-Peak	Anytime	Off-Peak
Journeys in:				
Zones 1-2	£3.25	£3.25	£12.10	£12.10
Zones 1-3	£3.80	£3.80	£12.10	£12.10
Zones 1-4	£4.65	£4.65	£12.10	£12.10
Zones 1-5	£5.50	£5.50	£17.20	£12.10
Zones 1-6	£5.90	£5.90	£17.20	£12.10
Zones 1-7	£6.40	£5.95	£21.70	£12.90
Zones 1-8	£7.60	£5.95	£21.70	£12.90
Zones 1-9	£8.45	£5.95	£21.70	£12.90
Zones 1-9 plus Watford Junction	£11.30	£8.60	£22.60	£17.20
Zones 1-9 plus Grays	£11.30	£8.60		
Zones 1-9 plus Broxbourne/Hertford East	£11.35	£8.70	£22.70	£17.40
Zones 1-9 plus Shenfield	£14.05	£9.50	£28.10	£19.00
Zones 1-9 plus Horley	£14.90	£9.50		
Zones 1-9 plus Gatwick*	£15.25	£9.50		

* Does not include travel on Gatwick Express

Bus & Tram Pass Season tickets

For 16-17 year olds who do not qualify for free bus and tram travel (see [book 3](#) for details) the following are available:

7 Day	Monthly	Annual
£10.60	£40.80	£424

Fares tables




Fares for 16-17 year olds

Travelcard season tickets

	7 Day	Monthly	Annual
Rates including travel in Zone 1			
Zones 1-2	£16.20	£62.30	£648
Zones 1-3	£19.00	£73.00	£760
Zones 1-4	£23.30	£89.50	£932
Zones 1-5	£27.60	£106.00	£1,104
Zones 1-6	£29.60	£113.70	£1,184
Zones 1-7	£32.10	£123.30	£1,284
Zones 1-8	£38.00	£146.00	£1,520
Zones 1-9	£42.10	£161.70	£1,684
Zones 1-9 plus Watford Junction	£42.30	£162.50	£1,692
Zones 1-9 plus Broxbourne/Hertford East	£44.10	£169.40	£1,764
Zones 1-9 plus Shenfield	£50.20	£192.80	£2,008
Rates not including travel in Zone 1			
Zones 2-3, 3-4, 4-5 or 5-6	£12.20	£46.90	£488
Zones 2-4, 3-5 or 4-6	£13.40	£51.50	£536
Zones 2-5 or 3-6	£16.10	£61.90	£644
Zones 2-6	£20.30	£78.00	£812
Zones 2-7	£21.00	£80.70	£840
Zones 2-9	£28.60	£109.90	£1,144
Zones 2-9 plus Watford Junction	£28.60	£109.90	£1,144
Zones 2-8 plus Broxbourne/Hertford East	£34.60	£132.90	£1,384
Zones 2-9 plus Shenfield	£38.10	£146.40	£1,524
Zones 4-7	£15.20	£58.40	£608
Zones 4-9	£25.60	£98.40	£1,024

Fares for 18+ Student and Apprentice Oyster photocard holders

18+ students and apprentices can use the following to travel (where accepted):

<ul style="list-style-type: none"> 18+ Student Oyster photocard For more information see book 3 	
<ul style="list-style-type: none"> Apprentice Oyster photocard For more information see book 3 	
<ul style="list-style-type: none"> Cash (except buses) 	

Students and apprentices who live in London can buy discounted season tickets with an Oyster photocard. They can also use a standard Oyster card or contactless payment card to pay as they go at adult rate.

Single fares and Day tickets

18+ Students and Apprentice Oyster photocard holders do not get any discount on pay as you go, cash single fares or Day Travelcards. Students and apprentices, who do not need a season ticket, can use a standard Oyster card or a contactless payment card to pay as they go at adult-rate.

18+ Student and Apprentice Oyster photocard holders, who also have a 16-25 National Railcard, can have the discount entitlement set on their Oyster photocard (see [pages 32-33](#)). This will give them a 1/3 discount on off-peak pay as you go fares for travel on Tube, DLR, London Overground, TfL Rail and National Rail journeys in London. They can also get a 1/3 discount on off-peak daily caps.

Season tickets

18+ Student and Apprentice Oyster photocard holders can buy season tickets valid for 7 Days, one month and any longer period up to a year at 30% discount on adult fares. Season tickets can be issued for up to one year but cannot be issued beyond the expiry date printed on their 18+ Student or Apprentice Oyster photocard.

Fares tables

Fares for 18+ Student and Apprentice Oyster photocard holders

Bus & Tram Pass Season tickets

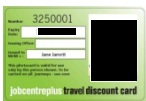


7 Day	Monthly	Annual
£14.80	£56.90	£592

Travelcard season tickets

	7 Day	Monthly	Annual
Rates including travel in Zone 1			
Zones 1-2	£22.60	£86.80	£904
Zones 1-3	£26.60	£102.20	£1,064
Zones 1-4	£32.50	£124.80	£1,300
Zones 1-5	£38.60	£148.30	£1,544
Zones 1-6	£41.30	£158.60	£1,652
Zones 1-7	£44.90	£172.50	£1,796
Zones 1-8	£53.10	£204.00	£2,124
Zones 1-9	£58.90	£226.20	£2,356
Zones 1-9 plus Watford Junction	£59.10	£227.00	£2,364
Zones 1-9 plus Broxbourne/Hertford East	£61.70	£237.00	£2,468
Zones 1-9 plus Shenfield	£70.20	£269.60	£2,808
Rates not including travel in Zone 1			
Zones 2-3, 3-4, 4-5 or 5-6	£17.00	£65.30	£680
Zones 2-4, 3-5 or 4-6	£18.70	£71.90	£748
Zones 2-5 or 3-6	£22.50	£86.40	£900
Zones 2-6	£28.30	£108.70	£1,132
Zones 2-7	£29.40	£112.90	£1,176
Zones 2-9 plus Watford Junction	£39.90	£153.30	£1,596
Zones 2-9 plus Broxbourne/Hertford East	£48.40	£185.90	£1,936
Zones 2-9 plus Shenfield	£53.30	£204.70	£2,132
Zones 4-7	£21.20	£81.50	£848
Zones 4-9 plus Watford Junction	£35.70	£137.10	£1,428

Fares for Jobcentre Plus Travel Discount Card holders

Holders of a Jobcentre Plus Travel Discount Card can set the discount onto an Oyster card to get discounted fares.

<ul style="list-style-type: none"> Jobcentre Plus Travel Discount Card For more information see book 3 	
<ul style="list-style-type: none"> Oyster card 	
<ul style="list-style-type: none"> Cash (except buses) 	

A Jobcentre Plus Travel Discount Card is valid for a maximum of 3 months. Staff should check that the discount is not set for longer.

With the discount set on an Oyster card they can:

- pay as they go at half the adult rate
- Buy child rate 7 Day, Monthly and longer period Travelcards and Bus & Tram Passes (maximum 3 months)

A Jobcentre Plus Travel Discount Card can't be used to get discounted cash fares or a Day Travelcard within the London zonal area. However, discounted cash fares are available from National Rail stations.

Customers must travel with their Jobcentre Plus Travel Discount Card with accompanying Oyster card at all times.

Single fares on buses and trams

The single fares on most bus routes and trams in London are shown below.

Pay as you go	Cash (trams only)
£0.75	£2.60

Single fares on rail services

We are no longer publishing single fares in this booklet

Fares for Jobcentre Plus Travel Discount Card holders

Single fares on rail services

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Cash single fares for journeys wholly on TfL services

Make sure you select Jobcentre Plus on the 'passenger type' option
See page 7 for information on special pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

See page 7 for information on special pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

Daily capping on buses and trams

Bus & Tram Daily Cap

£2.25

One Day tickets and daily capping on all services

	Daily Cap	
	Peak	Off-Peak
Journeys in:		
Zones 1-2	£3.25	£3.25
Zones 1-3	£3.80	£3.80
Zones 1-4	£4.65	£4.65
Zones 1-5	£5.50	£5.50
Zones 1-6	£5.90	£5.90
Zones 1-7	£6.40	£5.95
Zones 1-8	£7.60	£5.95
Zones 1-9	£8.45	£5.95
Zones 1-9 plus Watford Junction	£11.30	£8.60
Zones 1-9 plus Grays	£11.30	£8.60
Zones 1-9 plus Broxbourne/Hertford East	£11.35	£8.70
Zones 1-9 plus Shenfield	£14.05	£9.50

Fares for Jobcentre Plus Travel Discount Card holders

One Day tickets and daily capping on all services

	Daily Cap	
	Peak	Off-Peak
Journeys in:		
Zones 1-9 plus Horley	£14.90	£9.50
Zones 1-9 plus Gatwick*	£15.25	£9.50

* Does not include travel on Gatwick Express

Jobcentre Plus Travel Discount Card holders pay adult rate for Day Travelcards for travel wholly within Zones 1 – 9 (plus Watford Junction)

However, they can buy child-rate Day Travelcards for journeys starting from National Rail stations outside Zones 1 – 9 (plus Watford Junction), which include travel within the London fare zones.

Season tickets on buses and trams

Jobcentre Plus Travel Discount Card holders can buy 7 Day, monthly and longer period season tickets up to a maximum 3 months validity. Season tickets can not be issued beyond the expiry date of the Jobcentre Plus Travel Discount Card.

7 Day	Monthly
£10.60	£40.80

Travelcard Season tickets

	7 Day	Monthly
Rates including travel in Zone 1		
Zones 1-2	£16.20	£62.30
Zones 1-3	£19.00	£73.00
Zones 1-4	£23.30	£89.50
Zones 1-5	£27.60	£106.00
Zones 1-6	£29.60	£113.70




Fares for Jobcentre Plus Travel Discount Card holders

Travelcard Season tickets

	7 Day	Monthly
Rates including travel in Zone 1		
Zones 1-7	£32.10	£123.30
Zones 1-8	£38.00	£146.00
Zones 1-9	£42.10	£161.70
Zones 1-9 plus Watford Junction	£42.30	£162.50
Zones 1-9 plus Broxbourne/Hertford East	£44.10	£169.40
Zones 1-9 plus Shenfield	£50.20	£192.80
Rates not including travel in Zone 1		
Zones 2-3, 3-4, 4-5 or 5-6	£12.20	£46.90
Zones 2-4, 3-5 or 4-6	£13.40	£51.50
Zones 2-5 or 3-6	£16.10	£61.90
Zones 2-6	£20.30	£78.00
Zones 2-7	£21.00	£80.70
Zones 2-9	£28.60	£109.90
Zones 2-9 plus Watford Junction	£28.60	£109.90
Zones 2-8 plus Broxbourne/Hertford East	£34.60	£132.90
Zones 2-9 plus Shenfield	£38.10	£146.40
Zones 4-7	£15.20	£58.40
Zones 4-9	£25.60	£98.40
Zones 4-9 plus Watford Junction	£25.60	£98.40

Fares for Bus & Tram Discount photocard holders

Holders of a Bus & Tram Discount photocard can set the discount onto an Oyster card to get discounted fares on buses and trams

<ul style="list-style-type: none"> Bus & Tram Discount photocard For more information see book 3 	
<ul style="list-style-type: none"> Oyster card 	
<ul style="list-style-type: none"> Cash (except buses) 	

A Bus & Tram Discount photocard is valid for a maximum of 6 months. Staff should check that the discount is not set for longer. With the discount set on an Oyster card they can travel at half adult-rate on buses and trams:

- using pay as you go, or
- 7 day, monthly or longer period Bus & Tram Passes (maximum 6 months).

Single fares and daily capping on buses and trams

Pay as you go	Cash (trams only)	Bus & Tram Daily Cap
£0.75	£2.60	£2.25

Season tickets on buses and trams

Bus & Tram Discount photocard holders can buy 7 Day, monthly and longer period Bus & Tram Pass season tickets up to maximum 6 months validity.




7 Day	Monthly
£10.60	£40.80

Tube, DLR, London Overground, TfL Rail and National Rail

Bus & Tram Discount photocard holders pay [adult fares](#) on Tube, DLR, London Overground, TfL Rail and National Rail services.

Fares for National Railcard holders

Holders of selected National Railcards and Gold Cards can set the discount onto an Oyster card to get discounted fares on Tube, DLR, London Overground, TfL Rail and National Rail services in London

<ul style="list-style-type: none"> National Railcards and Gold Cards For more information see book 3 	
<ul style="list-style-type: none"> Oyster card 	
<ul style="list-style-type: none"> Cash (except buses) 	

Customers with an **Annual Gold Card, HM Forces, Senior or 16-25 National Railcard** can get an Oyster card and have their Railcard discount set on it. This gives them a 1/3 discount on off-peak pay as you go fares and daily caps for journeys on Tube, DLR, London Overground, TfL Rail and National Rail services in London

Customers with a **Disabled Persons National Railcard** can get an Oyster card and have their discount set on it. They get 1/3 discount on peak and off-peak pay as you go fares and daily caps for journeys on Tube, DLR, London Overground, TfL Rail and National Rail services in London

National Railcards do not give any discount on bus or tram services

Single fares on rail services

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Cash single fares for journeys wholly on TfL services

Make sure you select National Railcard or Disabled Persons Railcard on the 'passenger type' option

Fares for National Railcard holders
Single fares on rail services

See page 7 for information on special pay as you go fares on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

See page 7 for information on special pay as you go fares for local journeys on London Overground and TfL Rail services to and from Liverpool Street (National Rail)

Day Travelcards and daily capping on rail services

Discounted off-peak Day Travelcards are available to holders of **Annual Gold Cards, Family and Friends, HM Forces, Network, Senior, Disabled Persons, 16-25 and Two Together Railcards.**

Customers who have their **Annual Gold Cards, HM Forces, Senior and 16-25 National Railcards** Railcard discount set on an Oyster card get a 1/3 discount on off-peak caps.

Disabled Persons Railcard holders get 1/3 discount on peak and off-peak caps

National Railcard		Daily Cap		Day Travelcard	
Journeys in:	Peak disabled only	Peak	Off-Peak	Anytime	Off-Peak
Zones 1-2	£4.30	£6.50	£4.30	£12.10	£8.00
Zones 1-3	£5.00	£7.60	£5.00	£12.10	£8.00
Zones 1-4	£6.15	£9.30	£6.15	£12.10	£8.00
Zones 1-5	£7.25	£11.00	£7.25	£17.20	£8.00
Zones 1-6	£7.80	£11.80	£7.80	£17.20	£8.00
Zones 1-7	£8.45	£12.80	£7.85	£21.70	£8.50
Zones 1-8	£10.05	£15.20	£7.85	£21.70	£8.50
Zones 1-9	£11.15	£16.90	£7.85	£21.70	£8.50
Zones 1-9 plus Watford Junction	£14.90	£22.60	£11.30	£22.60	£11.30
Zones 1-9 plus Grays	£14.90	£22.60	£11.30		

Fares for National Railcard holders

Day Travelcards and daily capping on Bus, Tube, tram, DLR, London Overground, TfL Rail and National Rail

National Railcard		Daily Cap		Day Travelcard	
Journeys in:	Peak disabled only	Peak	Off-Peak	Anytime	Off-Peak
Zones 1-9 plus Broxbourne/ Hertford East	£15.00	£22.70	£11.50	£22.70	£11.50
Zones 1-9 plus Shenfield	£18.55	£28.10	£12.50	£28.10	£12.50
Zones 1-9 plus Horley	£19.65	£29.80	£12.50		
Zones 1-9 plus Gatwick*	£20.15	£30.50	£12.50		

* Does not include travel on Gatwick Express

If National Railcard/Annual Gold Card holders only use buses and trams, all their travel in one day after 09:30 (Monday to Friday) and all day at weekends and on public holidays, will be capped at £4.30 instead of £4.50

Discounted off-peak Day Travelcards

Annual Gold Card and **Network Railcard** holders can buy off-peak Day Travelcards for friends and family at reduced prices, as shown in the table on the next page for:

- Up to three other adults aged 16 or over
- Up to four children aged between 5 and 15
- Up to two children under 5 travel free

Fares for National Railcard holders

Off-peak Day Travelcards

Holders of **Family and Friends** and **HM Forces Railcards** can also buy child-rate off-peak Day Travelcards at a reduced price as shown in the table below for children under 16 travelling with them

The Railcard/Gold Card holder must travel with the group at all times.

The reduced price tickets cannot be used before 09:30 on Mondays to Fridays, but can be used at anytime at weekends and on public holidays.

Day Travelcard journeys in:	Accompanying adult	Accompanying child (5-15)
Zones 1-6	£8.00	£2.30
Zones 1-9	£8.50	£2.30
Zones 1- 9 plus Watford Junction	£11.30	£3.20
Zones 1-9 plus Broxbourne	£11.50	£3.30
Zones 1-9 plus Shenfield	£12.50	£3.60

The accompanying adult must show their Railcard/Gold Card and must have a valid ticket to travel when buying the tickets.

They are available from London Overground, TfL Rail and National Rail station ticket offices and Visitor Information Centres. They can also be bought from Tube station ticket machines after 09:30 (Monday to Friday).

Group Day Travelcard

Group Day Travelcards are available for groups of 10 or more people travelling together

- in a single day
- for travel after 09:30 until 04:29 the following day
- valid anytime on Saturday, Sunday and public holidays
- adult-rate and child-rate (for under 16s) available

They can be bought from

- Tube station ticket machines
- London Overground ticket offices
- National Rail station ticket offices

Bus, Tube, tram, DLR, London Overground and National Rail

	Adult	Child
Zones 1-6	£8.00	£4.00
Zones 1-9	£8.60	£4.30

- valid after 09:30 Monday to Friday
- valid anytime on Saturday, Sunday and public holidays
- photocards are not needed.

Group Travel tickets on DLR



For groups of 10 or more adults travelling together on the DLR, a 10% discount is applied on cash single and return tickets.

For school groups of 10 or more, one adult-rate ticket will be issued free for every group of fare paying children.

Group tickets are available one week in advance from 020 7363 9700 or on the day of travel from Canary Wharf, DLR or London City Airport stations.

Privilege rate fares

A Privilege Ticket Authority Card (PTAC) allows holders to travel at priv rate, which is a 75% discount on equivalent adult or child-rate fares on rail services.

<ul style="list-style-type: none"> • PTAC • For more information see book 3 	
<ul style="list-style-type: none"> • Oyster card 	

A valid Privilege Ticket Authority Card (PTAC) is needed for all journeys. An accompanying Oyster card with a privilege discount entitlement set is needed when using pay as you go.

“Restricted” Privilege Ticket Authority Cards (which have a “Priv TfL Rail” printed on the front of the card) are **only** valid on Tube, DLR, London Overground, and TfL Rail services. They are not valid on any National Rail services.

- 18+ Student, 16 + and 11-15 Zip Oyster photocard holders can get the Priv All Rail discount set on their card.
- 18+ Student and 16 + Oyster photocard holders with a Restricted Privilege Discount Entitlement will need to get the discount set on a separate standard Oyster card to use private pay as you go on Tube, DLR, London Overground and TfL Rail services
- Nominee PTACs (Priv all Rail (N)) are only available to spouses or partners of staff, so cannot be added to a Zip 16+ or 11-15 Oyster photocard

As 5-10 Zip Oyster photocard holders travel free on most National Rail services in London, they don't need to set the priv discount

For more information on PTACs see book 3

You can also find out more about privilege travel on the Staff Travel pages on Source:

<http://source.tfl/PeopleAndDevelopment/RecognitionAndBenefits/546.aspx>

Privilege (PTAC) rate fares

Single Fares

Pay as you go fares using Oyster with priv discount are generally cheaper than buying a paper (cash) ticket for single journeys.

We are no longer publishing single fares in this booklet

For details of single fares, please use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- Cash single fares for journeys wholly on TfL services

For adult, 18+ or 16+ , the equivalent priv fare will be 25% of the adult fare.

For 11-15 year olds, , the equivalent priv fare will be 25% of the 11-15 fare

- ie if the fare displayed is £1 , the priv fare is £0.25

Day tickets and daily capping

- Privilege rate Day tickets are not available
- Privilege rate daily caps are charged at the standard adult rate
- Adults, and 18+ Student Oyster photocard holders can have a 16-25 National Railcard discount set on their Oyster card/photocard in addition to the priv discount, to get a 1/3 discount on daily caps. The system applies the better value of the discounts at each stage.
- Privilege rate daily caps for children aged under 16 are charged at the standard child rate for peak and off-peak

Entry and exit charges

Entry and exit charges apply for pay as you go travel on Oyster when no Travelcard is present.

An entry charge is deducted from a customer's pay as you go credit when they touch in at the start of a journey on Tube, DLR, London Overground or National Rail services. When they touch out at the end, the system adjusts the entry charge to ensure the cost of the fare for the journey completed is charged. This means that:

- A credit adjustment is made if the cost of the journey is less than the entry charge
- No change is made if the cost of the journey is the same as the entry charge
- An additional deduction is made if the cost of the journey is more than the entry charge
- If the customer does not touch out at the end of the journey, the entry charge remains

If a customer does not touch in at the start of a journey, but touches out at the end of the journey an exit charge is deducted from the pay as you go credit.

Entry and exit charges are generally based on the Z1-6 TfL-National Rail pay as you go through fare. However, separate charges apply at:

- Broxbourne, Hertford East, St. Margarets, Ware, Rye House
- Chafford Hundred, Grays, Ockendon and Purfleet
- Denmark Hill, Peckham Rye and Queens Road Peckham
- Gatwick Airport, Merstham, Earlswood/Redhill, Merstham, Horley/Salfords
- Gatwick Express platforms 13/14 at London Victoria
- St Pancras International and Stratford International for journeys on Southeastern high speed services
- Shenfield
- Watford Junction

Entry and Exit Charges

Entry and Exit Charges

Customers do not need the equivalent entry/exit charge as a minimum balance on their Oyster card to enter the system. However they do need the minimum fare available from the departure station. This is known as the entry threshold. This means that some customers may end up with a negative balance if the cost of the journey is more than the minimum fare, or if they cannot touch out at the end of their journey.

They will not be able to re enter the system until the negative balance has been cleared.

Entry and Exit charges are applied as follows:

TfL and National Rail stations where TfL fares apply
(but not Denmark Hill, Peckham Rye and Queens Road Peckham)

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
All stations in Zones 1-9				
Adult, 18+ Student and Apprentice	£7.70	£7.70	£5.30	£5.30
Child: 5-10	£0.00	£0.00	£0.00	£0.00
Child: 11-15	£0.85	£0.85	£0.75	£0.75
16+, Young Visitor & Jobcentre Plus	£3.85	£3.85	£2.65	£2.65
Adult with National Railcard Discount	£7.60	£7.70	£3.50	£3.50
Adult with Disabled Railcard Discount	£5.10	£5.10	£3.50	£3.50
Adult, 16+ priv	£1.95	£1.95	£1.35	£1.35
Child Priv	£0.25	£0.25	£0.20	£0.20

Entry and Exit Charges

Entry and Exit Charges

Different entry/exit charges apply at the following London Overground/National Rail stations

Denmark Hill, Peckham Rye and Queens Road Peckham

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£7.70	£7.70	£5.30	£5.30
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£3.05	£3.05	£0.75	£0.75
16+, Young Visitor Discount & Jobcentre Plus	£3.85	£3.85	£2.65	£2.65
Adult with National Railcard Discount	£7.60	£7.870	£3.50	£3.45
Adult with Disabled Railcard Discount	£5.10	£5.10	£3.50	£3.50
Adult, 16+ priv	£1.95	£1.95	£1.35	£1.35
Child Priv	£0.25	£0.25	£0.20	£0.20

Different entry/exit charges apply for stations outside Zones 1-9

Broxbourne, St. Margarets, Ware, Rye House, Hertford East

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£7.70	£7.70	£5.60	£5.60
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£3.85	£3.85	£2.20	£2.20
16+, Young Visitor Discount & Jobcentre Plus	£3.85	£3.85	£2.80	£2.80
Adult with National Railcard Discount	£7.60	£7.70	£3.70	£3.70
Adult with Disabled Railcard Discount	£5.10	£5.10	£3.70	£3.70
Adult, 16+ priv	£1.95	£1.95	£1.40	£1.40
Child Priv	£1.00	£1.00	£0.55	£0.55

Entry and Exit Charges

Chafford Hundred, Grays, Ockendon and Purfleet

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£7.90	£7.90	£6.90	£6.90
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£3.70	£3.70	£3.20	£3.20
16+, Young Visitor Discount & Jobcentre Plus	£3.95	£3.95	£3.45	£3.45
Adult with National Railcard Discount	£7.80	£7.90	£4.55	£4.55
Adult with Disabled Railcard Discount	£5.20	£5.20	£4.55	£4.55
Adult, 16+ priv	£2.00	£2.00	£1.75	£1.75
Child Priv	£0.95	£0.95	£0.80	£0.80

Dartford

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£7.70	£7.70	£5.30	£5.30
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£3.55	£3.55	£1.15	£1.15
16+, Young Visitor Discount & Jobcentre Plus	£3.85	£3.85	£2.65	£2.65
Adult with National Railcard Discount	£7.60	£7.70	£3.50	£3.50
Adult with Disabled Railcard Discount	£5.10	£5.10	£3.50	£3.50
Adult, 16+ priv	£1.95	£1.95	£1.35	£1.35
Child Priv	£0.90	£0.90	£0.30	£0.30

Entry and Exit Charges

St Pancras International and Stratford International

For journeys on Southeastern high speed services

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£5.40	£5.40	£3.80	£3.80
5-10, 11-15, 16+ , Young Visitor Discount and Jobcentre Plus	£2.70	£2.70	£1.90	£1.90
Adult with National Railcard Discount	£5.40	£5.40	£2.50	£2.50
Adult with Disabled Railcard Discount	£3.55	£3.55	£2.50	£2.50
Adult, 16+ priv	£1.35	£1.35	£0.95	£0.95
Child Priv	£0.70	£0.70	£0.50	£0.50

Shenfield

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£8.90	£8.90	£6.10	£6.10
5-10	£0.00	£0.00	£0.00	£0.00
11- 15	£4.45	£4.45	£2.20	£2.20
16+, Young Visitor Discount & Jobcentre Plus	£4.45	£4.45	£3.05	£3.05
Adult with National Railcard Discount	£8.80	£8.90	£4.05	£4.05
Adult with Disabled Railcard Discount	£5.90	£5.90	£4.05	£4.05
Adult, 16+ priv	£2.25	£2.25	£1.55	£1.55
Child Priv	£1.15	£1.15	£0.55	£0.55

Entry and Exit Charges

Watford Junction

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£8.80	£8.80	£5.60	£5.60
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£4.40	£4.40	£2.80	£2.80
16+, Young Visitor Discount & Jobcentre Plus	£4.40	£4.40	£2.80	£2.80
Adult with National Railcard Discount	£8.70	£8.80	£3.70	£3.70
Adult with Disabled Railcard Discount	£5.80	£5.80	£3.70	£3.70
Adult, 16+ priv	£2.20	£2.20	£1.40	£1.40
Child Priv	£1.10	£1.10	£0.70	£0.70

Merstham

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£9.00	£9.00	£5.50	£5.50
5-10	£4.50	£4.50	£1.65	£1.65
11-15	£4.50	£4.50	£1.65	£1.65
16+, Young Visitor Discount & Jobcentre Plus	£4.50	£4.50	£2.75	£2.75
Adult with National Railcard Discount	£8.90	£9.00	£3.65	£3.65
Adult with Disabled Railcard Discount	£5.95	£5.95	£3.65	£3.65
Adult, 16+ priv	£2.65	£2.65	£1.65	£1.65
Child Priv	£1.35	£1.35	£0.60	£0.60

Entry and Exit Charges

Earlswood/Redhill

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£10.30	£10.30	£5.80	£5.80
5-10	£5.15	£5.15	£1.90	£1.90
11-15	£5.15	£5.15	£1.90	£1.90
16+, Young Visitor Discount & Jobcentre Plus	£5.15	£5.15	£2.90	£2.90
Adult with National Railcard Discount	£10.20	£10.30	£3.85	£3.85
Adult with Disabled Railcard Discount	£6.80	£6.80	£3.85	£3.85
Adult, 16+ priv	£2.25	£2.25	£1.40	£1.40
Child Priv	£1.15	£1.15	£0.45	£0.45

Horley/Salfords

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£10.50	£10.50	£6.50	£6.50
5-10	£7.00	£7.00	£2.25	£2.25
11-15	£5.25	£5.25	£2.25	£2.25
16+, Young Visitor Discount & Jobcentre Plus	£5.25	£5.25	£3.25	£3.25
Adult with National Railcard Discount	£10.40	£10.50	£4.30	£4.30
Adult with Disabled Railcard Discount	£6.95	£6.95	£4.30	£4.30
Adult, 16+ priv	£2.65	£2.65	£1.65	£1.65
Child Priv	£1.35	£1.35	£0.60	£0.60

Entry and Exit Charges

Gatwick Airport

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£14.00	£14.00	£8.00	£8.00
5-10	£7.00	£7.00	£2.25	£2.25
11-15	£7.00	£7.00	£4.00	£4.00
16+, Young Visitor Discount & Jobcentre Plus	£7.00	£7.00	£4.00	£4.00
Adult with National Railcard Discount	£13.90	£14.00	£5.30	£5.30
Adult with Disabled Railcard Discount	£9.25	£9.25	£5.30	£5.30
Adult, 16+ priv	£3.50	£3.50	£2.00	£2.00
Child Priv	£1.75	£1.75	£0.60	£0.60

At Gatwick Airport, the entry threshold is the same as the entry charge. This means that an Adult Oyster card holder must have a balance of least £14.00 for a Peak entry or £8.00 for an Off-peak entry. Customers travel from Gatwick Airport to stations before a London Terminal, such as East Croydon, may need more credit than the fare for their journey.

London Victoria platforms 13/14 (Gatwick Express)

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£19.80	£19.80	£19.80	£19.80
5-10, 11-15, 16+, Young Visitor Discount & Jobcentre Plus	£9.90	£9.90	£9.90	£9.90

At Victoria Platforms 13/14 (for Gatwick Express), the entry threshold is the same as the entry charge. This means that an Adult Oyster card holder must have a balance of least £19.80 to travel.

If a non-Gatwick Express train departs from Platforms 13/14, customers should be allowed to enter via adjacent gate lines.

Entry and Exit Charges




Entry and Exit Charges

For all other National Rail stations

	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£7.70	£7.70	£5.30	£5.30
5-10	£0.00	£0.00	£0.00	£0.00
11-15	£3.05	£3.05	£0.75	£0.75
16+, Young Visitor Discount & Jobcentre Plus	£3.85	£3.85	£2.65	£2.65
Adult with National Railcard Discount	£7.60	£7.70	£3.50	£3.50
Adult with Disabled Railcard Discount	£5.10	£5.10	£3.50	£3.50
Adult, 16+ priv	£1.95	£1.95	£1.35	£1.35
Child Priv	£0.80	£0.80	£0.20	£0.20

Emirates Air Line (cable car)

The Emirates Air Line has its own ticketing structure; customers can buy Boarding Passes or use an Oyster or contactless payment card to pay as they go.

<ul style="list-style-type: none">Oyster card	
<ul style="list-style-type: none">Contactless payment card	
<ul style="list-style-type: none">Cash	

Boarding Passes

Boarding Passes are paper tickets issued at ticket offices and machines at the Emirates Greenwich Peninsula and Emirates Royal Docks terminals.

Customers can use cash to buy a Boarding Pass.

Cash fares

Rate	Single	Return	Discovery Experience
Adult	£4.50	£9.00	£10.70
Child	£2.30	£4.60	£6.20

Discounted fares

Adult	£3.50	£6.80	£8.40
Child	£1.70	£3.40	£5.00

- Discounted Boarding Pass fares are available to customers who show an Oyster card or paper Travelcard.
- Child fares are available to children between the ages of five to 15.
- The Discovery Experience includes a return trip, in-flight discovery film, souvenir guide and entry to Emirates Aviation Experience. Tickets can be bought at EAL stations or booked from [the O2 website](#)

Emirates Air Line

Private cabin hire

Private cabins can be hired for £90

Multi-journey Boarding Pass

A Multi-journey Boarding Pass can be bought from Emirates Air Line ticket offices. Multi-journey Boarding Passes can be used for 10 single journeys and are valid for 12 months from the date issued.

Multi-journey Boarding Pass	£17.00
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Pay as you go

Customers can use their Oyster card or contactless payment card to pay as they go on the Emirates Air Line.

Rate	Single fares
Adult	£3.50
Child	£1.70

- Only single pay as you go fares are available.
- Child-rate pay as you go fares are available to Young Visitor Discount and holders of 5-10 and 11-15 Oyster photocard.
- Pay as you go journeys made on the Emirates Air Line do not count towards a daily cap.

5+ Reward

Pay as you go customers who make five journeys or more in a calendar week (Sunday to Saturday) will get a 5+ Reward. The 5+ Reward is 50 per cent off the total price paid for 5 or more pay as you go journeys.

The 5+ Reward will be loaded as pay as you go credit when the Oyster card is touched on a yellow card reader at the Emirates Air Line gates as part of a journey.

The 5+ Reward will be available to collect from the next calendar week for up to 6 weeks; after this it will expire.

Travelcards and Bus & Tram Passes

Travelcards and Bus & Tram Passes cannot be used to travel on the Emirates Air Line.

Emirates Air Line

Combined river trip

Emirates Air Line and Thames Clippers are offering combined deals which include a return flight on the Emirates Air Line and trips on the river. Tickets can be bought at EAL stations or booked online on the [Thames Clippers website](#).

	Adult	Child	Family
Discovery Experience and River Rover	£22.40	£12	£50
Discovery Experience single	£14.50	£8.50	
Discovery Experience return	£19.20	£10.40	

Travelling with children

Children aged 5 or under travel free on the Emirates Air Line with a fare paying adult. Emirates Air Line staff may request that a group of fare paying children are accompanied by a fare paying adult.

Greenwich and Newham residents deal

Residents of Greenwich and Newham, can travel for half price on the Emirates Air Line. They can take up to three other people, who also qualify for the discount and do not need to be residents of Greenwich or Newham.

The offer applies to return flights only for both cash and pay as you go fares.

Rate	Cash fares	Pay as you go fares
Adult	£4.50	£3.50
Child	£2.30	£1.70

To claim the discount, they need to go to the Royal Docks or Greenwich Peninsula ticket office with proof of residence:

- a letter or document sent by Newham or Greenwich Council in the last three months that proves residency, such as a council tax bill
- a valid Greenwich Card

They may also be asked for photo ID

River Bus services

River tickets are available online, from piers, or on board the boat, depending on the service. [Full fares information](#)

Travelcards

Customers with a Travelcard (either paper or on Oyster) can get a third off most standard advertised adult and child fares. They just need to show their Oyster card or Travelcard at the pier kiosk or on the boat. Some restrictions apply.

Oyster pay as you go

Customers can use their Oyster card to pay as they go on five Thames Clipper River Bus services:

- RB1: London Eye to North Greenwich (Commuter Service)
- RB2: St George Wharf to Bankside (Tate to Tate)
- RB4: Doubletree Docklands to Canary Wharf (Ferry Service)
- RB5: North Greenwich to Royal Arsenal Woolwich (limited shuttle service)
- RB6: Putney to Blackfriars (limited onward service to Canary Wharf)

Each pier will have a validator and customers must touch in as they board and out again at the end of their journey to pay the correct fare.

River Bus services operate in three river zones:

- West
- Central
- East

For a map showing the zones see the Appendices – book 4.

Pay as you go fares depend on which zones the journey covers and are shown in the following table.

River Bus services

Single pay as you go fares on Thames Clipper River Bus services

Zones	Adult, 18+ Student, Apprentice & 16+	Adult, 18+ Student, Apprentice & 16+ with a Travelcard	5-10, 11-15 and Young Visitor	5-10, 11-15 with Travelcard
Central	£6.30	£5.00	£3.15	£2.50
East	£3.90	£2.80	£1.95	£1.40
West	£3.90	£2.80	£1.95	£1.40
Central & East	£6.50	£5.35	£3.25	£2.65
West & Central	£7.00	£5.35	£3.50	£2.65
All	£7.20	£5.45	£3.60	£2.75

- This does not count towards a daily cap
- Contactless payment cards will not be accepted.
- Children under 5 Travel Free

Customers can use their pay as you go credit to buy tickets on Crown River services