

**Care Quality Commission and East of England Ambulance Service Trust
Engagement Meeting
19 February 2019
Melbourne HQ**

No	Agenda Item
1	SSG – update from CQC - any further work by EEAST to assure themselves about competencies of independent providers.
2	Performance January – C1 – 7:42 against England average of 7:08 (ISR target of 8:06) – ranked 8/11 trusts. - C1T – 12:04 England average – 11:16 – 9/11 (ISR target 16:10) - C2 – 24.56 against an England average of 22.58 (ISR target of 20.29)- ranked 7/11. - C3 – 1:17:11 against an England average of 1:07:42. (ISR target 2:08:41) – ranked 6/11. - C4 1 hour 16 against an England average of 1:25:43 (ISR target of 04:34:31) – ranked 6/11.
3	ED handover delays update.
4	Staffing and recruitment update. Including update on international recruitment and Advanced paramedics (band 7).
5	Rota design update.
6	Learning from deaths work – any update on the mortality tool and joint working?
7	Winter pressures update.
8	Action plan
9	SI's