

By Email: ([request-345553\\_e4d81a14@whatdotheyknow.com](mailto:request-345553_e4d81a14@whatdotheyknow.com))  
([request-345552-5da5199c@whatdotheyknow.com](mailto:request-345552-5da5199c@whatdotheyknow.com) )

Our Ref: FOI 2016/384 & FOI 2016/385

Dear Sir/Madam

### **FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST**

Your requests for information in relation to specified care homes have now been considered by the Southern Health & Social Care Trust and your requests will not be processed. This applies to the following requests:

1. FOI 2016/384 – Seapatrick Care Home, 80 Lurgan Road, Seapatrick
2. FOI 2016/385 – Sandringham Care Home, 24 Sandringham Court, Portadown

This is because the aggregated costs of providing the information you have requested on more than one occasion will exceed the appropriate limit, £450 or 18 hours work, as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. Consequently the Southern Trust is not obliged, under Section 12 of the Freedom of Information Act 2000, to respond to your requests.

Under Section 12 (4) (b) if two or more requests are made to a public authority by one person or an organisation within any period of sixty consecutive working days, then the estimated cost of complying with any of the requests is taken to be the estimated total cost of complying with all of them.

In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice.

However we are able to provide the attached response which covers all homes used by the Southern Trust for information similar to your request.

If you are unhappy as to how this request has been handled, you should write to Mrs Claire Graham, the FOI lead for the Trust.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the

Trust's complaints procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries or concerns then please contact Mrs Claire Graham at the following address:

Southern Health & Social Care Trust  
Ferndale  
Bannvale Site  
10 Moyallen Road  
Gilford  
BT63 5JX

Tel: 028 38 833250

Email: [Foi.Team@Southerntrust.hscni.net](mailto:Foi.Team@Southerntrust.hscni.net)

Yours faithfully

(Sent electronically, not signed)

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Ms Claire Graham  
Head of Information Governance

Enc. Response 2016/356