

<p style="text-align: center;">CUMBRIA CONSTABULARY</p> <p style="text-align: center;">FREEDOM OF INFORMATION ACT 2000</p> <p style="text-align: center;">COMPLAINT RIGHTS</p>	
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Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to ask Cumbria Constabulary to review its decision.

Complaint

If you are dissatisfied with how your request has been handled, or the decision of Cumbria Constabulary made under the Freedom of Information Act 2000 (the Act) regarding access to the information you have requested, you can lodge a complaint with the Constabulary to have the decision internally reviewed.

Complaints should be made in writing and addressed to:

freedomofinformation@cumbria.police.uk

Alternatively, if it is more convenient, please write to:

Freedom of Information Appeals
Information Management
Digital, Data and Technology Command
Cumbria Constabulary
Police Headquarters
Carleton Hall
Penrith
Cumbria
CA10 2AU

Cumbria Constabulary will aim to respond to your complaint as soon as possible and in any case within one month, in all but the most complex of cases, which may take longer.

The Information Commissioner

If, after lodging a complaint with Cumbria Constabulary, you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [Information Commissioner's Office \(ICO\)](#) . Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Phone: 0303 123 1113