



By email: request-328012-9a9c1c1a@whatdotheyknow.com

Network Rail
Freedom of Information
The Quadrant
Elder Gate
Milton Keynes
MK9 1EN

T 01908 782405
E FOI@networkrail.co.uk

4th May 2016

Dear Paul

Information request

Reference number: FOI2015/00437

Thank you for your email of 12th April 2016. You requested the following information:

"Please could you send me a copy of all the up to date audio recordings of announcements on a CD which are used on Southern trains. Please could you include every single recording e.g. stations, driver announcements, and route destinations e.g. "This train is the Southern service to London Victoria".

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA).

I can inform you that we have searched our records and we do not hold the information you requested.

It is important to be aware that Network Rail is responsible for running, maintaining and developing Britain's rail tracks, signalling, bridges, tunnels, level crossings and many key stations. We do not run the passenger train services on this infrastructure,

We do not hold recorded information in relation to the audio recording used on trains operated by Southern.

Under section 16 of the FOIA we have a responsibility to provide advice and assistance to all requestors so far as it is reasonable for us to do so. With this in mind, I would suggest that you may wish to contact Southern trains directly. Whilst as

a private company they are not subject to the FOIA, it may be the case that they are willing to discuss the matter and provide the requested information on a voluntary basis.

If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Joanne West
Information Officer

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF