

Refs: FOI2015/03525

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## Mr Leo Wu

29 April 2015

Dear Mr Wu

## FREEDOM OF INFORMATION REQUEST

Thank you for your eight emails from 31 March 2015, 20 April 2015, 28 April 2015 and 29 April 2015 in which you requested the following information:

- Q1. Do you look after your own IT or is it outsourced?
- Q2. How much did you pay in last financial year for software licenses?
- Q3. How many computers users do you have?
- Q4. When do you need to renew the contract with Microsoft for software licenses? What was the value of your last contract?
- Q5. Do you currently measure software usage versus the number of licenses purchased? If so what is used for software usage metering?
- Q6. Do you use a software asset management tool?
- Q7. Please also provide details of IT Contracts Managers and any person(s) involved in IT Software procurement.

We are treating your correspondence as a request for information under the Freedom of Information (FOI) Act 2000.

You have submitted identical requests to each of the following areas: the Defence Scientific Advisory Council, the Defence Nuclear Safety Committee, the Defence Support Group, the Service Prosecuting Authority, the Oil and Pipelines Agency, the Nuclear Research Advisory Council, the Defence Infrastructure Organisation (DIO) Top Level Budget (TLB) and Defence Equipment and Support (DE&S). Each of these areas falls under the responsibility of a single public authority, the Ministry of Defence, for the purposes of the FOI Act, and some use ICT services drawn from central MOD or Government contracts.

We would be grateful if you could clarify that your intention was to seek separate responses for each individual area you approached directly, <u>excluding</u> any equipment and services that may be provided centrally. Alternatively, you may have intended to request information on all ICT services used by these bodies, including those provided centrally.

Once you have clarified your request, we will be pleased to consider it again. Please remember to quote the reference numbers above in any future communications.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail <u>CIO-FOI-IR@mod.uk</u>). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, http://www.ico.org.uk.

Yours sincerely,

ISS HQ-MB Secretariat