

20 May 2015

Phil Hames

<mailto:request-260321-2eecea0d@whatdotheyknow.com>

Dear Phil Hames

Freedom of Information Request - Ref: RFI2015006

Thank you for your request for information received on 18 May for information listed below. Our response to each of your questions is also included.

Q1. Do you look after your own IT or is it outsourced?

Our IT is managed in-house

Q2. How much did you pay in last financial year for all software licenses (including Microsoft) that you purchase and rent? It should cover maintenance and supporting fee relating to software.

The total for 2014/15 was £139,542.51

Q3. How many computers users do you have?

We currently have 82 users

Q4. When do you need to renew the contract with Microsoft for software licenses? What was the value of your last contract per year?

We are a registered charity and operate under a Select agreement with Microsoft.
Therefore we are not required to renew our contract on a regular basis.

Q5. Do you currently measure software usage versus the number of licenses purchased? If so what is used for software usage metering?

Yes, our current tool in use is Spiceworks

Q6. Do you use a software asset management tool?

We use an In-house asset database (Access)

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Swyddfeydd Lleol/Local Offices:

Caerdydd/Cardiff, Bae Colwyn/Colwyn Bay, Caerfyrddin/Carmarthen

Rhif Elusen Gofrestredig/Registered Charity Number: 1034245

Q7. Please also provide details of IT Contracts Managers and any person(s) involved in IT Software procurement.

Mark Condron - Head of ICT and Infrastructure,
Andrew Ellul - IT Officer,
James Tredree - IT Officer

If I can be of any more assistance, please do not hesitate to contact me.

If you are dissatisfied with the handling of your request please contact:

The Chief Executive
Arts Council of Wales
Bute Place
Cardiff
CF10 5AL

You can also complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
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SK9 5AF
Telephone: 01625 545700
www.informationcommissioner.gov.uk

Yours sincerely,



Angela Thomas
Manager – Planning Performance and Compliance