

Ref: FOI15/167

12 November 2015

Buk Lau  
[Request-297879-370e769f@whatdotheyknow.com](mailto:Request-297879-370e769f@whatdotheyknow.com)

Dear Buk Lau

**Request: Freedom of Information Act (FOI) 2000**

I am formally responding, on behalf of Liverpool John Moores University (LJMU), to your request received by email on 21 October 2015, for a disclosure of information under the Freedom of Information Act 2000.

You requested information relating to software development and training.

***Who is part of your software development and testing framework?***

IT Services have not entered into an agreement with a third party to secure development and/or testing services. Only a very specific load testing has been undertaken by third parties. At present the majority of all development and testing is performed 'in-house' by LJMU permanent members of staff.

***What is your spend annually for development and testing of software?***

Section 43 (2) of the FOIA makes provision for an organisation to issue a refusal notice when disclosure would place the organisation at a commercial disadvantage. The University believes that supplying annual spend for the development and testing of software would be likely to damage its commercial interests in any future negotiations and has, therefore, withheld this information from its response.

***Can you confirm if any further regional frameworks exist for such services in addition to the framework referred to in question 1?***

We do not participate in any framework agreement at a regional level.

***When are the framework(s) referred to in question 1 and/or question 3 subject to re-procurement?***

Not applicable.

***Who is your point of contact for IT procurement?***

IT Services Procurement Manager.

The University considers it has fully complied with your request, but if you wish to seek an internal review, you should do so in writing to Professor Robin Leatherbarrow, Pro-Vice Chancellor (Scholarship, Research & Knowledge Transfer), Liverpool John Moores University, Egerton Court, 2 Rodney Street, Liverpool, L1 2UA, or by email at [R.J.L Leatherbarrow@ljmu.ac.uk](mailto:R.J.L Leatherbarrow@ljmu.ac.uk). A copy of the University's Freedom of Information Complaints and Appeals Procedure is attached.

Once having appealed, if you are still not satisfied with our response, you have the right to apply to the Information Commissioner for a decision whether, in any specified respect, your request for information has not been dealt with in accordance with the requirements of Part I of the Freedom of Information Act 2000. The Information Commissioner's address is: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Details on how to complain can be found on the Information Commissioner's website: [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

*Lynn Sutcliffe*

**Lynn Sutcliffe**  
**Executive Assistant (Governance & Information Compliance)**

Att.