

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building control and Public Protection/Licencing/Environmental Health?

Main systems used for the specific department function.

Planning & building control - Idox Uniform

Land charges - Freesearch (custom built system) & TLC by iDox

Public Protection/Licencing/Environmental Health - Northgate M3 moving to Northgate Assure

2. When does each contract expire ?

Idox - 31/01/2020

M3 - 31/01/2020

Freesearch - No contract end date as its internal however, it needs to be replaced by Jan 2020.

3. How much does each system cost annually?

Idox - £50,599.32 - This also includes additional services, functions and system like DMS.

M3 -32,716.00 - This cost includes additional services not just the 3 you have mentioned.

Freesearch - No contract end date as its internal however, it needs to be replaced by Jan 2020.

4. Are you planning to go to market for a different Software System? If so, when?

We are reviewing all systems idox we will be market testing very soon, in the next month or so.

M3\Assure is under a 6 month review to make sure it's fit for purpose.

Freesearch is being replaced and a project is in place to look for viable options.

5. How many users / licenses for each system do you have?

Idox -

M3 -

Freesearch - Unlimited

6. Who is the person responsible for your Software System? Please provide full name, title and contact information if possible

Joe Brackenborough

Digital transformation manager

joe.brackenborough@thanet.gov.uk