

Date: 20 May 2019
Our ref: 2402028
Contact: Lynsey Wilson
Direct dial: 01275 885117
Email: lynsey.wilson@n-somerset.gov.uk



Corporate Services - Information requests
North Somerset Council
Town Hall
Weston-super-Mare
BS23 1UJ

Ms Victoria Taylor
By email

DX 744900 Clevedon

Dear Ms Taylor

Freedom of Information Act 2000

I can confirm that the information requested is held by North Somerset Council. I have detailed below the information that is being released to you.

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building control and Public Protection/Licencing/Environmental Health?

Idox Uniform

2. When does each contract expire ?

Three years in April

3. How much does each system cost annually?

Included as part of our outsourced support services contract, the ICT element for which was £4,149,915 in 2018/19

4. Are you planning to go to market for a different Software System? If so, when?

No, only procured the system two years ago

5. How many users / licenses for each system do you have?

100

6. Who is the person responsible for your Software System? Please provide full name, title and contact information if possible.

Vicky Jenks, Applications Analyst, Vicky.jenks@n-somerset.gov.uk

North Somerset Council now considers that it has complied with your request. However, you have a right to appeal if you are dissatisfied with our response. Requests for an internal review must be made in writing, and within 40 working days of this response being issued to you. When requesting an internal review, please include your reference number, the date of your original request and your contact details. Please also include an explanation of why you are dissatisfied with our response. Requests for an internal review should be sent to foi@n-somerset.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:
The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.
Phone: 0303 123 1113
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynsey Wilson', with a stylized, cursive script.

Lynsey Wilson
Information Governance Manager