

Our Ref: FOI Request 22/2667169
Your Ref:
Date: 30 November 2022

Gus Frings
request-894212-c4ff6058@whatdotheyknow.com

Dear Gus Frings

Re: Freedom of Information (Scotland) Act 2002 – Request for Information

Thank you for your request for information which was received by West Dunbartonshire Council on **7 September 2022** about:

Request

I am seeking information relating to the use of agency social workers within the Council. Please could I ask you to supply the below information for the 2021 calendar year;

1) The number of agency social workers used in

- (a) Adult Services
- (b) Children and Families
- (c) Criminal Justice

2) A breakdown of the agencies used, spend per agency, and the volume of workers engaged from each

Council's Response

Question 1 & Question 2

Children Services	Spend	No. Agency SW
HSBC INVOICE FINANCE (UK) LTD	100,393	5
SANCTUARY PERSONNELL LTD	19,627	2
RANDSTAD CARE LIMITED	80,383	4

Learning Disabilities	Spend	No. Agency SW
MACDONALD MCEWAN	18,988	1

Mental Health	Spend	No. Agency SW
MACDONALD MCEWAN	61,332	2
RANDSTAD CARE LIMITED	21,280	2

Criminal Justice	Spend	No. Agency SW
HSBC INVOICE FINANCE (UK) LTD	62,994	4

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Review Procedure

If you are dissatisfied with the way in which West Dunbartonshire Council has dealt with your request, you are entitled to require the council to review its decision. Please note that in order for a review to take place, you must:

- lodge a written requirement for review within 40 working days of the date of this letter
- include your address for correspondence, a description of the original request and the reasons why you are dissatisfied
- send your review request to the following address:

FOI Review
Regulatory Services
West Dunbartonshire Council
Municipal Buildings,
Dumbarton,
G82 1NR

Email: foi@west-dunbarton.gov.uk

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days. It will explain the findings of the review as well as details of how to appeal to the Office of the Scottish Information Commissioner if you are dissatisfied with the review decision reached by West Dunbartonshire Council.

Their contact details are as follows:-

The Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Email: enquiries@itspublicknowledge.info
Tel: (01334) 464610
Website: www.itspublicknowledge.info/Appeal.

If you have any further queries about this process, please contact me.

Yours sincerely

Lisa McRae
Policy Assistant