

Mrs M Gill

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Freedom of Information/RFI-2221

26 March 2021

Dear Mrs Gill

Thank you for your request for information from Avon and Wiltshire Mental Health Partnership, NHS Trust. We are now happy to respond.

Section 1(1) of the Freedom of Information Act 2000 (FOIA) entitles you to be provided with any information 'held' by a public authority. The Trust is not obligated to create information to respond to a request, only to provide information that is already held, unless an appropriate exemption applies. We have dealt with your request in accordance with your 'right to know' and are pleased to respond.

We note that your request does not really fall into the remit of Freedom of Information, as your questions relate mostly to prioritisation and opinion. However, we are content to try to respond to your questions. (In demonstration of our approach to "socially responsibility", you could say.)

You requested the following information:

1. More hospitals and organisations are now focusing on delivering social value in their day to day. - What is your position on this and how important is social value to your hospital?

Response: Please note – we are not a single-site hospital, but rather a geographically spread mental health trust working out of over 100 sites for inpatient services, and community-based services.

"Social value" as a concept is a fundamental building block to effective public services, so in that respect it is built into most of what we do. It is important as it helps to build the reputation of our organisation and therefore the faith that we are a "caring" provider of public services.

2. Do you have a Social Value strategy, and if so, could you please share a copy of this?

Response: We do not currently have a specific social value strategy.

3. What are the top social value priorities for each area of your hospital? Please rank the below in order of importance and add any other which are important to you

Waste reduction

Carbon footprint reduction

Local sourcing

Employee wellbeing

Healthy lifestyle

Social mobility

Skills development

Charity support and fundraising

Other

Answer: It is not realistic to rank these particular topics for our organisation as they all have merit. It could be argued that progress has been greatest in those relating to staff wellbeing, development and general procurement, followed by charity matters, followed by environmental matters.

4. What are the key commitments for your hospital over the coming year?

Response: You will find published information about our Trust priorities and plans on our external website: <http://www.awp.nhs.uk/>

5. What are your social value priorities with regards to your staff (health and wellbeing, obesity, social mobility, equality and diversity etc.)? What actions are you planning to take to support the delivery of these priorities?

Response:

In terms of Equality, Diversity and inclusion, our priorities have been to engage with our diverse workforce, staff networks (e.g. LBTQ+ Staff Network; Race Equality Advisory Network; Disability Network; Gender Equality Network) and our service users to develop realistic annual equality plans under four key themes, which are:

- Equality and quality Improvement
- Equality and recruitment / career progression
- Equality and just culture
- Equality and service user / carer experience.

We have organised and delivered internal equality action planning workshops based on the above themes, which have culminated in a Trust wide action plan, the delivery of which monitored through a robust project management approach and accountability of those tasked with actions.

With regard to staff health and well-being, we have a wide-ranging plan with particular focus on the physical and psychological health of staff coming out of the Covid pandemic. Individual assessments of all staff have helped to personalise the need of each person.

6. What are your social value priorities with regards to the environment (waste, reduction in carbon footprint, sustainability, reduction in SUP etc.)? What actions are you planning to take to support the delivery of these priorities?

Response:

- Carbon footprint reduction: £4.5M of grant funding will enable us to invest in LED lighting, solar PV, heat pumps and other technologies. This will result in approx. 1,500 tonnes carbon emissions reduction. This equates to an impressive 19% reduction in our total carbon footprint. Annual financial savings are estimated to be approximately £225,000.
- Waste reduction: We will be improving our waste management processes to ensure more of our waste is either avoided or re-used and recycled. This will be outlined in our Green Plan.
- Local sourcing: We will be looking at using local suppliers wherever possible in all our business operations

7. What are your social value priorities with regards to the care of your patients?

Response: We do not describe the care of our patients in terms of social value.

Any contact details provided in this response are for the purposes of complying with the Freedom of Information Act 2000 and the provision of these details should not be taken as consent for their use in marketing or business communications.

We hope the information is of use to you. If you feel your request has not been dealt with appropriately, you are entitled to request an internal review. To request an internal review, please email: awp.freedomofinformation@nhs.net within 40 days of this response, quoting the reference number above.

If you are not content with the outcome of that review, you may apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at:
The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
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SK9 5AF

Telephone 0303 123 1113

www.ico.gov.uk.

Yours sincerely

Freedom of Information Team