

**PERSONAL & CONFIDENTIAL**

Ms Ellie Jones

**By email only:**

[request-903739-2627c7f9@whatdotheyknow.com](mailto:request-903739-2627c7f9@whatdotheyknow.com)

**Ref:** GC.SN FOIA

**Tel:** 0207 202 0789

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**Website:** [www.rcvs.org.uk](http://www.rcvs.org.uk)

24 October 2022

Dear Ms Jones

**Re: Request for information**

Thank you for your email of 28 September, in which you request information under the Freedom of Information Act 2000 (FOIA).

Before I deal with your request, it may assist if I set out the RCVS's obligations as a public authority. Under the FOIA, members of the public are entitled to request information from public authorities. The FOIA covers any recorded information held by that public authority. The FOIA does not oblige a public authority to supply copy documents (although where it falls within the scope of the FOIA it should supply information contained within those documents) nor does it oblige a public authority to provide information that is not recorded in some form.

Now turning to your email of 28 September, your request for information is as follows:

**1. Who is your social media management and monitoring tool supplier?**

Hootsuite

**2. Start date & duration of framework/contract with supplier**

2016. The contract is on a rolling basis.

**3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date.**

£1734.73

**4. Who is the senior officer (outside of procurement) responsible for this contract?**

Ian Holloway, Director of Communications.

If you are dissatisfied with the handling of your request, you may:

a. Write to Eleanor Ferguson, Registrar of the RCVS, at the RCVS offices (or email:  
[e.ferguson@rcvs.org.uk](mailto:e.ferguson@rcvs.org.uk))

b. If you are not satisfied with the response that you receive, you may write to the Information Commissioner, who is appointed to consider such complaints at the address shown below:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire,  
SK9 5AF

Further information on how to complain is available on the Information Commissioner's Office website:  
<https://ico.org.uk/>

Yours sincerely,

**Gemma Crossley**

Solicitor

Head of Professional Conduct