



Customer Relations Team

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Please ask for: the Information Access Officer

Date: 27 February 2017

My Ref: 889628

Your Ref:

Dear Oscar

Freedom of Information Request – Contact Details/Management Structure

I am writing further to the previous correspondence dated 24 February 2017 regarding your request for information under the Freedom of Information Act 2000.

I am pleased to inform you that the Council does hold some of the information that you have requested and I attach our response. Please note that the information supplied can mostly be re-used in accordance with the Open Government Licence. The council should be acknowledged as the source of the information, but copyright is maintained for all photographs and third party contributions to the information supplied. For further details see <http://www.nationalarchives.gov.uk/doc/open%2Dgovernment%2Dlicence/>.

If you wish to discuss this letter or the information provided please contact the Information Access Officer using the contact details above. If you are unhappy with the way your request for information has been handled you can request a review by writing to the Information Access Officer stating the reason for your dissatisfaction. Following the review, if you remain unhappy with the way your request for information has been handled you can complain to the Information Commissioner's Office via their website: <https://ico.org.uk/concerns/getting/> or by writing to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Information about the Freedom of Information Act 2000 can be found on the Information Commissioners Office website: <http://www.ico.org.uk>. Plymouth City Council also has information available on our website: <http://www.plymouth.gov.uk/home/council/dataandinformation/freedominformationfoi>

Yours sincerely,

Hayley Stevens
Information Access Officer
Plymouth City Council



Q1. Please can you provide me with the up to date contact names and telephone numbers within the management structure for

- social work services for children and families,
- social work services for adults
- mental health
- criminal justice services.

The full directory list of contact names including Senior Management, Service Managers, Team Managers and also the contact names of any Team Leaders would be the information that we need.

AI. Some of the information you have requested is not held by Plymouth City Council, because the Authority does not hold organisational structure charts for staff below the level of our management structure chart. Please see the URL below for Plymouth City Council's management structure chart, which will provide you with information regarding Children's and Adults social care management:

<https://www.plymouth.gov.uk/sites/default/files/CouncilStructureChart.pdf>

We do not hold a directory list of contacts for mental health. Please see the following link for information about mental health services held on our Plymouth Online Directory (POD):

<http://search3.openobjects.com/kb5/plymouth/directory/results.page?directorychannel=0&q=mental+health&term=&sorttype=relevance>

We do not hold a directory list of contacts for the criminal justice services. I have found the following information relating to criminal justice on our website:

<https://www.plymouth.gov.uk/search/site/criminal%2520justice%2520systems>