

Name: Sarah Tomslin

Address:

E-mail: xxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxx.xxx

If calling please ask for:
Kenny McKaig 01382 434577

Dear Sir/Madam

Freedom of Information Request Reference No. 20230405008

I refer to your request of 05/04/2023

The answers to your questions are as follows:

1. Who is the supplier of your current Adults social care case management system?

Access Group.

2. Do you have any plans to replace this system in the next 3 years?

No.

3. Who is the supplier of your current Adults social care finance system?

Access Group.

4. Do you have any plans to replace this system in the next 3 years?

No.

5. Who is the supplier of your current Children's social care case management system?

Access Group.

6. Do you have any plans to replace this system in the next 3 years?

No.

7. Who is the supplier of your current Children's social care finance system?

Access Group.

8. Do you have any plans to replace this system in the next 3 years?

No.

9. Who is the supplier of your current Education system?

Seemis Group LLP.

10. Do you have any plans to replace this system in the next 3 years?

No.

11. Do you have a backlog of Children's social care Subject Access Requests?

No.

12. If so, approximately how many and what is the estimated date that this backlog will be cleared?

Not applicable.

13. Do you use eLearning tools to support the use of your Children's and / or Adults Social Care case management

systems?

No.

14. If so, please specify. If not, do you have any plans to procure such tools in the next three years?

No.

Your Right to Appeal

If you are unhappy with this reply you may require the Council to review its actions and decisions in relation to your request.

The requirement for review must:-

- be in writing or other permanent form (please address it to me);
- state your name and give an address for correspondence;
- specify the original request for information and the matter which gives rise to your dissatisfaction; and
- be made within 40 working days of the date of this response, although the Council may, if it considers it appropriate to do so, consider requirements for review after that time has passed.

Your requirement for review will be dealt with by a Senior Officer who will reply to you in writing promptly and in any event within 20 working days. He/she may:-

- confirm my decision with or without modification;
- substitute a different decision for my decision;

and will give you their reasons for so doing. If you are unhappy with the Senior Officers decision you may then appeal to the Scottish Information Commissioner. You must submit your appeal to the Scottish Information Commissioner within six months of receiving the Senior Officers decision. Further details on the Scottish Information Commissioner's appeal procedure can be found using the direct link www.itspublicknowledge.info/Appeal or email xxxxxxxx@xxxxxxxxxxxxxxxxxxxx.xxxx or telephone (01334) 464610 or write to Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Yours faithfully

Kenneth McKaig
Legal Manager