



Bwrdd Iechyd Prifysgol  
Cwm Taf Morgannwg  
University Health Board

Your Ref/Eich cyf:

Our Ref/Ein cyf:

Date/Dyddiad:

Tel/ffôn:

Fax/Ffacs:

Email/ebost:

Dept/Adran:

CTMUHB\_357\_20

27 November 2020

01443 744800

01443 744888

Julie.butler@wales.nhs.uk

Corporate Development

**Sent by email to:**

[request-701128-f6c21d5c@whatdotheyknow.com](mailto:request-701128-f6c21d5c@whatdotheyknow.com)

Dear Ms Worwood,

**Freedom of Information Request: Our Reference CTMUHB\_357\_20**

Thank you for your request for information received on the 4 November 2020. Please find the response from Cwm Taf Morgannwg University Health Board set out below:

**You asked:**

This request is in relation to Community Health and Mental Health systems. I am trying to ascertain whether you are currently or are planning to go live with the WCCIS system.

**1. What is your current live social care case management system in operation in:**

**a) Children's Social care and Social Care Finance**

Children's Social Care and Social Care Finance would not be something Cwm Taf University Health Board could answer you would need to make this enquiry to our respective Local Authorities.

Therefore, you may wish to redirect your request to the County Borough Councils, who may be able to assist you with this element of your request. The relevant email addresses are provided below:

Rhondda Cynon Taf County Borough Council -

[freedomofinformation@rhondda-cynon-taff.gov.uk](mailto:freedomofinformation@rhondda-cynon-taff.gov.uk)

Merthyr Tydfil Borough Council - [FOI@merthyr.gov.uk](mailto:FOI@merthyr.gov.uk)

Bridgend County Borough Council - [foi@bridgend.gov.uk](mailto:foi@bridgend.gov.uk)

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**Cyfeiriad Dychwelyd / Return Address:**

Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg, Pencadlys, Parc Navigation, Abercynon, CF45 4SN  
Cwm Taf Morgannwg University Health Board, Headquarters, Navigation Park, Abercynon, CF45 4SN

Cadeirydd/Chair: Professor Marcus Longley

Prif Weithredydd/ Chief Executive: Mr Paul Mears

Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg yw enw gweithredol Bwrdd Iechyd Lleol Prifysgol Cwm Taf Morgannwg  
ICwm Taf Morgannwg University Health Board is the operational name of the Cwm Taf Morgannwg University Local Health Board

**b) Adult Social Care and Social Care Finance**

Please see response to question 1a.

**c) Health and health finance (For your Health board)**

In Mental Health Services a number of community teams use WCCIS and as the priority are for WCCIS the intention is to fully roll out the system when the full functionality has been finalised and tested. Areas of mental health services not yet using WCCIS either use a system called FACE or still operate with paper records.

The second priority area for WCCIS is community services. Currently these services are in the main using paper records.

**2. When did these social care systems go live?**

WCCIS 2018 in mental health and FACE over 12 years ago.

**3. Are any new systems being implemented to replace these?**

WCCIS will be rolled out in Mental Health and Community Services.

**4. If so when did the implementations start and when is the planned go-live?**

A clear full go live date is yet to be agreed.

I trust that this provides the information that you require. Under the terms of the Health Board's Freedom of Information policy, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request please contact me directly at the address below. If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the Information Commissioner at the following address:

- Information Commissioner's Office - Wales  
2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
- Telephone: 0330 414 6421 / Email: [wales@ico.gsi.gov.uk](mailto:wales@ico.gsi.gov.uk)
- <https://ico.org.uk/>

You should note, however, that the Information Commissioner would normally expect you to have exhausted our internal complaints procedures before dealing with such an application. Further guidance may be found on the Information Commissioner's website [click here](#).

Cwm Taf Morgannwg University Health Board routinely publishes details of all Freedom of Information Act requests received in its disclosure log. The Disclosure Log can be found at <http://cwmtafmorgannwg.wales/foi/disclosure-log/>

Please do not hesitate to contact me if you have any queries.

Yours sincerely

Julie Butler

**Freedom of Information Officer/Swyddog Rhyddid Gwybodaeth**