



Email: request-425264-372613d6@whatdotheyknow.com

13 September 2017

Dear Ms Mahen

Freedom of Information Request 550868

Thank you for your recent request received 15 August 2017. Your request was actioned under the Freedom of Information Act 2000 in which you requested the following information –

Can you please provide the following information for Adults and Children's social care system:

1. Who is the current supplier of this system and what is the system's name?
2. At what date did you start using the current system, and what was the previous IT system?
3. When is the system due for renewal?
4. How much is the total cost of the contract p.a. (including support and maintenance)?

Response:

Liverpool City Council confirms that it holds information relevant to the terms of your request, our response being set out below –

Adults:

1. Primarily, we use two software programmes for adult social care; Liquid Logic and ContrOCC. Both major software systems are created by external software companies; ContrOCC is by Oxford Computer Consulting and Liquid Logic is a System C company.
2. We migrated our data to Liquid Logic in November 2014. Our previous IT system was called SUIIS.
3. Liquid Logic is due for renewal in 2017/2018 with an option for extension.

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Adults Liquidlogic Spend 01/05/15 - 01/05/16	Costings
Maintenance & Support	£88,683.56
Service packs	£44,508.00
Final implementation expenses (travel/subst)	£1,490.42
Marketplace hosting	£5,735.63
Portal supplier weekend work	£4,250.00
Total	£144,667.61

Children:

1. Liquidlogic
2. Started using the system in November 2017. Previous System was called Capita
3. System official due for renewal May 2019
4. Cost is about £85,000 p/a for maintenance and support of the children;s Liquid Logic system

This concludes our response.

The City Council will consider appeals, referrals or complaints in respect of your Freedom of Information Act 2000 and you must submit these in writing to Informationrequests@liverpool.gov.uk within 28 days of receiving your response.

The matter will be dealt with by an officer who was not previously involved with the response and we will look to provide a response within 40 days.

If you remain dissatisfied you may also apply to the Information Commissioner for a decision about whether the request for information has been dealt with in accordance with the Freedom of Information Act 2000.

The Information Commissioner's website is www.ico.gov.uk and the postal address and telephone numbers are:-

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK95AF. Fax number 01625 524 510, DX 20819.
Telephone 01625 545745.

Email: mail@ico.gsi.gov.uk (they advise that their email is not secure)

I trust this information satisfies your enquiry.

Yours sincerely

Information Team

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