

Mark Whitehead
Head of Operation ServicesPO BOX 317
Ashton under Lyne, OL6 0GSCall Centre 0161-342-8355
Website: www.tameside.gov.uk
Email: mark.whitehead@tameside.gov.ukDoc Ref FOI 9689
Ask for Mark Whitehead
Direct Line 0161 342 3719
Date 21 February 2020

Ms Atkins

By Email:

request-633797-4053d339@whatdotheyknow.com

Dear Ms Atkins,

Freedom of Information – Unique Reference: FOI 9689

Thank you for your request for information dated 13 January 2020, which the Council received by email. You have requested the following information:

Questions:

1. *How many working-age adults (aged 18-64) with a learning disability had the care and support hours allocated in their care package reduced in:*
 - a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/16
 - e. 2014/15

Please include in your answers both those who are part and fully local authority funded. Please include in your answer care and support hour reductions where the reduction relates to a reduction in the care worker ratio (e.g. where 1:1 hours have been changed to shared hours). Please exclude those who stopped receiving a package for the reason 'deceased'.

2. *How many working-age adults (aged 18-64) with a learning disability had the monetary value of their care package reduced in:*
 - a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/16
 - e. 2014/15

Please include in your answers both those who are part and fully local authority funded. Please exclude those who stopped receiving a package for the reason 'deceased'.

3. *How many working age adults (aged 18-64) had the care and support hours allocated in their care package reduced in:*
 - a. 2018/19
 - b. 2017/18

- c. 2016/17
- d. 2015/16
- e. 2014/15

Please include in your answers both those who are part and fully local authority funded. Please include in your answer care and support hour reductions where the reduction relates to a reduction in the care worker ratio (e.g. where 1:1 hours have been changed to shared hours). Please exclude those who stopped receiving a package for the reason 'deceased'.

4. *How many working-age adults (aged 18-64) had the monetary value of their care package reduced in:*
- a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/16
 - e. 2014/15

Please include in your answers both those who are part and fully local authority funded. Please exclude those who stopped receiving a package for the reason 'deceased'.

5. *How many complaints about adult social care for people with a learning disability has the council received in the following years?*
- a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/16
 - e. 2014/15
6. *How many complaints about adult social care has the council received in the following years?*
- a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/16
 - e. 2014/15
7. *Has the council made any cuts to the funding of social care services for adults with a learning disability in the following years? If so, for each year please tell us the how much funding has been cut by.*
- a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/14
 - e. 2014/15

8. *How many safeguarding concerns has the council received in the following years about adults with a learning disability?*
- a. 2018/19
 - b. 2017/18
 - c. 2016/17
 - d. 2015/16
 - e. 2014/15
9. *How many safeguarding enquiries (including, but not limited to, Section 42 enquiries) has the council received in the following years about adults with a learning disability?*
- a. 2018/19

- b. 2017/18
- c. 2016/17
- d. 2015/16
- e. 2014/15

I am pleased to advise that the Council can provide some of the information that you have requested below:

1.

a.2018/19	94
b.2017/18	105
c.2016/17	88
d.2015/16	106
e.2014/15	98

2.

Having carefully considered the matter, the Council has determined that the information is exempt from disclosure under the following provisions of the Freedom of Information Act 2000.

Section 21: information accessible to applicant by other means.

Under section 21 of the Act, the Council is not required to provide information in response to a request if it is already reasonably accessible to you. Details of related Council savings proposals are contained within the annual Council budget report presented to full Council for approval each financial year. The Council budget reports are available on the Councils website via the following link: <https://tameside.moderngov.co.uk/ieListMeetings.aspx?Committeeld=160>

If you have any difficulties accessing the information that you require, please don't hesitate to contact me.

This part of your response therefore acts as a refusal notice under section 17 of the Freedom of Information Act 2000.

3.

a.2018/19	30
b.2017/18	39
c.2016/17	33
d.2015/16	45
e.2014/15	30

4. Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit of £450, as specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. This limit represents the estimated cost of one person spending at least 18 hours, or approximately 2½ days, in determining whether the Council holds the information, and locating, retrieving and extracting the information.

The Council estimates that it will take in excess of 18 hours to determine where it holds the requested information and locate, retrieve and extract that information because we do not have the finance element of IAS on our care management system so are unable to run a report that would provide this information. To collect this information we would need to undertake a manual search of approximately 5000 case files which would exceed the appropriate cost limit. As a consequence this part of your request will not be processed any further.

This part of your response therefore acts as a refusal notice under section 17 of the Freedom of Information Act 2000.

5.

a.2018/19	5
b.2017/18	3
c.2016/17	5
d.2015/16	7
e.2014/15	4

6.

a.2018/19	77
b.2017/18	57
c.2016/17	78
d.2015/16	82
e.2014/15	68

7. Having carefully considered the matter, the Council has determined that the information is exempt from disclosure under the following provisions of the Freedom of Information Act 2000.

Section 21: information accessible to applicant by other means.

Under section 21 of the Act, the Council is not required to provide information in response to a request if it is already reasonably accessible to you. The Council budget reports are available on the website at: <https://tameside.moderngov.co.uk/ieListMeetings.aspx?Committeeld=160>

If you have any difficulties accessing the information that you require, please don't hesitate to contact me.

This part of your response therefore acts as a refusal notice under section 17 of the Freedom of Information Act 2000.

8.

a.2018/19	61
b.2017/18	65
c.2016/17	77
d.2015/16	42
e.2014/15	48

9.

a.2018/19	31
b.2017/18	39
c.2016/17	46
d.2015/16	19
e.2014/15	40

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, or request a review of the Council's decision, please write to Sandra J Stewart, Borough Solicitor, at PO BOX 317, Ashton under Lyne, OL6 0GS.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. The Commissioner cannot normally make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF and at www.ico.org.uk.

Yours sincerely,

Mark Whitehead, Head of Operations, Adult Services