

**Our Reference:** 100781  
**Your Reference:** 640227-a97ab49b

Mr C J Wilson  
**By Email:** request-640227-  
a97ab49b@whatdotheyknow.com

**Safety Engineering and Standards  
Official Correspondence Team**  
Highways England  
Woodlands  
Manton Lane  
Bedford  
MK41 7LW

28 February 2020

Dear Mr Wilson

### **Freedom of Information Request**

Thank you for your request for information about emergency areas dated 31 January 2020.

Your original request was:

<b>1</b>	All information relating to the potential cost to lives
<b>2</b>	All information relating to Policy and Procedures
<b>3</b>	All information relating to warning motorists would be more likely to become dangerously stranded
<b>4</b>	All information relating to the decisions not to adopt technology to reduce the risk of a fatal accident
<b>5</b>	All information relating to the internal Highways Agency cost-benefit analysis produced in 2016 in which the potential dangers of removing the hard shoulder are presented
<b>6</b>	All information relating to how it was concluded Smart motorways would be as safe or safer than regular motorways.

We responded to you on 3 February 2020 requesting a narrow of scope to your request. You responded on 6 February 2020, however this email related to another FOI request you submitted. We have emailed you on 7 February, 18 February and 21 February asking for clarification on this FOI request, and have not received any reply.

As previously advised, we have estimated that the cost of compiling your request will exceed the time limit of 18 hours of work. Section 12 of the Act does not oblige us to comply with requests if they exceed this limit. It is not possible to provide “*all information*” on the above subjects, but we have not received any contact from you advising a narrower scope of your request.

We are therefore refusing your request in reliance on the Section 12 exemption, and this FOI is now closed.

If you have any queries about this letter, please contact us by email: [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). Please kindly quote reference number 100781 in any future communications.

Yours sincerely

**Safety Engineering and Standards  
Official Correspondence Team**