

Our Reference: 100781
Your Reference: 640227-a97ab49b

Mr C J Wilson
By Email: request-640227-
a97ab49b@whatdotheyknow.com

**Safety Engineering and Standards
Official Correspondence Team**
Highways England
Woodlands
Manton Lane
Bedford
MK41 7LW

03 February 2020

Dear Mr Wilson

Freedom of Information Request

Thank you for your request for information about emergency areas dated 31 January 2020.

We have dealt with your request under the terms of the Freedom of Information Act 2000.

You asked us:

1	All information relating to the potential cost to lives
2	All information relating to Policy and Procedures
3	All information relating to warning motorists would be more likely to become dangerously stranded
4	All information relating to the decisions not to adopt technology to reduce the risk of a fatal accident
5	All information relating to the internal Highways Agency cost-benefit analysis produced in 2016 in which the potential dangers of removing the hard shoulder are presented
6	All information relating to how it was concluded Smart motorways would be as safe or safer than regular motorways.

We have estimated that the cost of compiling your request will exceed the time limit of 18 hours of work. Section 12 of the Act does not oblige us to comply with requests if they exceed this limit.

It is not possible to provide “*all information*” on the above subjects, and we ask that you please narrow the scope of your request into what specific information you’re looking for.

Please note that if we cannot agree a revised request by 28 February 2020 we will have to refuse your request in reliance on the Section 12 exemption.

If you have any queries about this letter, please contact us by email: info@highwaysengland.co.uk. Please kindly quote reference number 100781 in any future communications.

Yours sincerely

**Safety Engineering and Standards
Official Correspondence Team**