

George Tsigarides

**By email only:** [request-607104-1af50a1a@whatdotheyknow.com](mailto:request-607104-1af50a1a@whatdotheyknow.com)

EIR team

National Grid House  
Warwick Technology Park  
Gallows Hill  
Warwick  
CV34 6DA

Box.EIRrequests@nationalgrid.com

8<sup>th</sup> October 2019

Dear George Tsigarides,

### **Request under the Environmental Information Regulations 2004 ("EIR")**

Thank you for your email dated 25<sup>th</sup> September 2019 requesting information via our EIR requests email address.

### **Information requested**

*Dear National Grid plc,*

*We understand that constant Radiation is sent from your smart meters, which are about 100 times more harmful than the radiation emitted from smartphones.*

*Please kindly confirm:*

- 1. What safety tests were conducted prior to the installation of smart meters; and what are the results.*
- 2. Are smart meters mandatory.*
- 3. How can we get these smart meters removed.*

*Yours faithfully,*

*George Tsigarides*

### **Our response**

The regulated businesses of National Grid PLC which are subject to the Environmental Information Regulations 2004 do not own or install smart meters and therefore do not hold the information requested. As a responsible business, we will always aim to provide information wherever possible but in this instance, it would be the gas and electricity suppliers who are responsible for rolling out smart meters and therefore may be able to provide this information. Alternatively, OFGEM may be able to provide further information as the government regulator for gas and electricity markets in Great Britain (<https://www.ofgem.gov.uk/contact-us>)

### **Conclusion**

If you are in any way unhappy with this response to your request, you may ask for an internal review. Please write to Julie Labraham (EIR Complaints Officer), in the first instance, at the above address, setting out the reasons why you believe we have not complied with its requirements with regard to your request.

Regulation 11(2) EIR states that you must send a request for internal review to National Grid no later than 40 working days after the date of this letter. We will arrange an internal review of your request and we will notify you of its decision no later than 40 working days following receipt of your complaint.

Under EIR, if you are not content with the outcome of the internal review, you have the right to appeal the decision to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me on the details at the top of this letter.

Yours sincerely,

**Rachel Lynall**  
**On behalf of National Grid**