



JULES MATTSSON

By email request-415771-1bceed09@whatdotheyknow.com

FOI Reference: FOI324866
31/7/2017

Dear JULES MATTSSON

I refer to your request where you asked for the following pieces of information (your verbatim requests are in Appendix A, for information):

1. A list of all channels on govuk.slack.com
2. Number of users and messages for channels on govuk.slack.com and ukgovernment.slack.com
3. The inclusion of private channels on govuk.slack.com and ukgovernment.slack.com within the information supplied under points 1 and 2
4. The usage tier of govuk.slack.com and ukgovernment.slack.com
5. Third-party or custom integrations of govuk.slack.com and ukgovernment.slack.com

1. A list of all channels on govuk.slack.com

This information is held by Cabinet Office, and is contained in Appendix C.

2. Number of users and messages for channels on govuk.slack.com and ukgovernment.slack.com

Information on the **number of users** per channel is held by Cabinet Office.

- For govuk.slack.com, this information is contained in Appendix C.
- For ukgovernment.slack.com, this information is contained in Appendix B.

However, Cabinet Office is unable to comply with your request for information on the **number of messages** per channel. Section 12 of the Freedom of Information Act relieves public authorities of the duty to comply with a request for information if the cost of dealing with it would exceed the appropriate limit. This has been specified in regulations and for central government is set at £600. The reason for this is that

information on number of messages per channel is not automatically captured by the tier of Slack used for govuk and ukgovernment Slack.

3. The inclusion of private channels on govuk.slack.com and ukgovernment.slack.com within the information supplied under points 1 and 2

This information is not held. The reason for this is that information on private channels is captured by the tier of Slack used for govuk and ukgovernment Slack. while it would potentially be possible to create the information requested by contacting each user of the Slack channels it is the view of the Cabinet Office this falls outside of our obligations under the Act and in any event would engage the cost limit to undertake this work due to the number of users concerned that need to be contacted and collation of any information received.

4. The usage tier of govuk.slack.com and ukgovernment.slack.com

This information is held by Cabinet Office. Both use the free tier of Slack.

5. Third-party or custom integrations of govuk.slack.com and ukgovernment.slack.com

This information is held by Cabinet Office.

govuk.slack.com uses the following apps and custom integrations:

- GitHub
- Hubot
- Jenkins CI
- kc-team-slackup
- Pivotal Tracker
- RSS
- Slack API Tester
- Travis CI
- Trello
- Ziteboard sign in with Slack
- Incoming WebHooks
- Slackbot

Ukgovernmentdigital.slack.com uses the following apps and custom integrations:

- Github
- Jenkins CI
- Jira Server Alerts
- Twitter

- Simple Poll

APPENDICES

A: Copy of **FOI324866** requests

B: Numbers of users per ukgovernment.slack.com channel

C: List of all channels on govuk.slack.com

APPENDIX A: FOI324866 Requests

----- Forwarded message -----

From: Jules Mattsson <request-415771-1bceed09@whatdotheyknow.com>

Date: 3 July 2017 at 16:35

Subject: Re: FOI324866 SLACK CHANNEL USAGE INFORMATION (APP)

To: FOI Team Mailbox <foi-team@cabinetoffice.gov.uk>

Dear FOI Team,

Can I just clarify one further point, when I say "Thank you for previously providing a list of all slack channels within ukgovernmentdigital.slack.com. Could you please also provide a list for govuk.slack.com ...", your response regarding the ukgovernmentdigital slack I believe may have left out 'private channels' (<https://get.slack.help/hc/en-us/articles/201925108-About-channels-and-direct-messages>) and only provided 'public' channels. Private channels are different to private or group private messages and are simply public channels but invite-only.

When dealing with this new request re govuk.slack.com, could you please ensure that you include both varieties of channel - and the same information I asked for with each of them (number of messages, users etc).

Regarding private channels in ukgovernmentdigital.slack.com, could you please also ensure to add them to the list for your response to this request alongside the statistics for each one of any type?

I'm aware you may not have a master list of these on the free tier but I suspect a staff survey in the usual way, of slack users, should be able to provide the information and the information would be considered to be held.

Yours sincerely,

Jules Mattsson

-----Original Message-----

Freedom of Information request - Slack channel usage information

Jules Mattsson <request-415771-1bceed09@whatdotheyknow.com>

12:50 (31 minutes ago)

Dear Cabinet Office,

Thank you for previously providing a list of all slack channels within
ukgovernmentdigital.slack.com.

Could you please also provide a list for govuk.slack.com and, for both, also provide the
number of users and messages for each channel (this was not given with the
ukgovernmentdigital.slack.com list)

Yours faithfully

Jules Mattsson

Re: Freedom of Information request - Slack channel usage information

Jules Mattsson <request-415771-1bceed09@whatdotheyknow.com>

12:57 (25 minutes ago)

Dear Cabinet Office,

Apologies, I had intended to also include the following:

Could you please also confirm the usage tier currently of both slack sites and, for both,
provide a list of all third-party or custom integrations.

Yours faithfully,

APPENDIX B Numbers of users per ukgovernment.slack.com channel

The following information lists numbers of users per ukgovernment.slack.com channel listed in the response to FOI 324242, with numbers accurate on 12 July 2017.

Please note that information on numbers of users for the following channels is not held, as these channels had been archived between February and July 2017.

- *aem, cardiff-and-environs, ddcn-team-9, delete_me, design_training_mar16, govuk-pay-lpa-private, govuk-pay-monitoring, hmrc-ddcn, moj_ctf_team6, prodmgmt_puzzles, roles, s_c_hmpo, matthewrallph_hmrc*

channel	users
accessibility	241
admin-interfaces	174
adp	4
agile	106
amazon	30
announcements	4172
apis	59
apprntcshp-levy-api	13
architects	9
architecture	405
assisted-digital	236
aws-lambda	41
azure	28
bentonpark	36
bis-tech	31
bis_design-content	50
bis_userresearch	73

blockchain	49
boardgames	106
bots	30
businessanalysts	161
chat	3338
cloud	56
coffee	45
common- technology	61
community-ux	71
consent_portal	4
containers	78
content	297
correspondence	22
criminal-justice	8
crm	48
cross-gov-lms- collabo	15
cts	4
data-science	128
dataviz	77
dbd	71
deliverymgmt	228
design	587
design-training- mar16	23
design-training- may16	8
devops	41
dfe-ddat-sdt	3
dfe-fasst-devclan	3
dft	6
digital-volunteers	55

digitalcapabilitea	38
dlt	3
document-upload	16
dvla	27
dwp	111
dwp-hub-leeds	33
dwp-hub-newcastle	34
dwp-hub-stockport	15
ea-digital	17
ea-lidar-next	7
elixir	20
euc_rollout	2
event-hmrc-gds-webcht	7
events	279
export-licensing	27
faststream	94
frontend	337
future-of-slack	25
gaap	153
gap-wg	12
gds_ctf_jan	12
general	60
governance	44
govuk-notify	248
govuk-paas	47
govuk-pay	135
govuk-verify	234
hack_events	114
hiring	236
hmrc-cm	5
hmrc-design	64
hmrc-design-london	17

ho-ddat	7
hof	56
homeofficedigital	90
identity	74
iidb-dwp	4
import-export	14
incidents	167
infrastructure	202
innovation	141
internal-systems	41
intranets	29
introducing	18
intros	120
ipo_digital	6
jobs	44
land-registry	61
leeds	28
lgbt	34
linked-data	13
lite-auto-test-builds	9
local	8
lpa	7
managementinform ation	8
moj	50
moj_ctf_oct	11
nodejs	68
northeast-digital	36
office-everywhere	5
open-code	118
open-source	40
parliament-digital	30
performance-	111

analysis	
platform-own-builders	16
pokemongo	24
portfolio	8
prodmgmt	285
product_justice	22
prototype-kit	285
prototype-kit-dev	91
puboclock	23
qa-test	50
random	1120
registers	103
research	54
rpg	9
security	389
serve-architecture	8
servicedesign	325
servicedesk	4
servicemanual	162
social-media	39
software-development	115
soundtracks	8
spectre	10
standard-assessments	137
standard9	17
team-architects	9
tech-apprentices	7
techgrads	3
technical-writing	56
test	25

tsppd-dwp	3
ucverify	9
user-research	524
userresearch	32
vcloud-tools	13
video-games	92
voice-driven-services	22
web-operations	42
websitewardleymaps	13
wordpress	29
xgovtools	52

APPENDIX C: List of all channels on govuk.slack.com

This information reflects channel usage on 3 July 2017.

NAME	MEMBERS
announcements	948
gds-move	314
gds-community	291
new-to-gds	283
content-community	183
design	158
developers	156
userresearch	155
security	152
internal_it_team	140
verify	139
cycling-club	133
tech-community	129
govuk	126
tea	119
people-support-team	118
linemanager	117
voice-of-the-users	108
2ndline	105
incident	105
women-at-gds	98
assessments	95
tech-ops-forum	93
conf-talks-we-love	91
cake	90
frontend	89
puboclock	89
accessibility	86
mental-health-network	86

learning	85
delivery-managers	83
govuk-developers	80
webops	79
policy-engage-comm	71
board-games-club	70
verify-tech	70
book-club	67
govuk-infrastructure	66
verify-infrastructure	64
pm-community	63
milk	62
analysis	61
digital-marketplace	61
classifieds	60
governmentasaplatform	60
architects	59
people-board	58
pets	58
gds-bame	57
introverts-network	56
gds-gamers-club	55
adventure	53
content-team-building	52
cts	52
govuk-deploy	52
verify-developers	52
datagroup	51
aws	50
finding-things	50
lgbt	50
python	50
fitness	49

servicemanual	49
govuk-notify	48
cats	47
content-tools	47
mainstream-2i	47
ruby	47
contractors	45
govuk-pay	45
services-programme	45
registers	44
the-government-paas	44
performance-platform	39
paas-users	37
volunteering	36
conferences	34
data-discovery	33
dm-development	33
dm-reducing-rep	33
gifofotheday	33
gds-volunteering	32
taxonomy	32
juniors	31
paas-incident	31
transforming-content	31
unconference	31
allstaff	30
dm-compare-and-decide	30
remote-working	30
cross_gov_services	29
dept-engagement	29
java	29
meditation-club	29
benchmarking	28

dm-who-buys-what	28
navigation	28
search-team	28
govuk-pay-support	27
code-club	26
content-api	26
email	26
publishing-frontend	26
dm-release	25
govuk-pay-incidents	25
patternsandtoolsteam	25
contentforservices	24
design-assessment	24
govuk-pay-infra	24
languages	24
verify-onboarding	24
burgers_and_burritos	23
eidas	23
rda-team	23
red-team-content	23
security-workshop	23
standards	23
chocolate-club	22
hub-improvements	22
publishing-platform	22
registers-chat	22
apprentice-tech	21
business-management	21
golang	21
govuk-pay-devs	21
parents	21
scrutineers	21
d-and-i-networks	20

dm-core	20
govwifi	20
jomc-club	20
product-triage	20
data-ucd-team	19
gaap-customer-alpha	19
govuk-pay-usermgmt	19
green-team	19
homes	19
verifylocal	19
web-ops-recruitment	19
worldwide-publishing	19
climbing	18
gaap-userresearch	18
localgov	18
standardsassurance	18
user-support	18
verify-dcs-team	18
verify-loa1	18
coffee	17
cross-gds-2i	17
govuk-pay-data-clean	17
team2content	17
tech-learning-path	17
tech-writers	17
techleads-community	17
dm-gameday	16
griffins	16
transport-team	16
verify-team-devimprov	16
blue_team	15
faststream	15
gov-uk-rad	15

museumclub	15
navigation-prototype	15
verify-tech-pink	15
cyber	14
inclusivity-community	14
paas-team-internal	14
singing-club	14
verify-book-clubbers	14
5-aside	13
charitable-projects	13
gaap-submit	13
gds-technology-wiki	13
govuk-userresearch	13
service-designers	13
verify-researchdesign	13
adoption-registers	12
asset-management	12
di-developers	12
disability-network	12
eidasresearch	12
govuk-design-system	12
govuk-pay-epdq	12
govuk-pms	12
hmrc-transition	12
outdoor-adventure	12
tech-docs-format	12
christiansingds	11
draw-every-day	11
jazz	11
local_food	11
managingregisterstool	11
moving-pictures	11
northerners	11

pandas-learners	11
survey-and-support	11
associate-delivery	10
business-analysts	10
design-patterns	10
dev-musik	10
devteamyellow	10
dm-digital-contracts	10
govuk-performance	10
junior-line-managers	10
mentoring	10
networksforgovernment	10
oss	10
atchannel	9
charityteam	9
first-aid	9
food	9
hub-e14	9
product-page-format	9
productpeople	9
spuserresearchers	9
transition	9
coaching	8
codebar	8
csl-digital-services-	8
cyber-compliance	8
design-line-managers	8
di_indexer_concept	8
dm-content	8
dm-user-research	8
elm	8
estates	8
haskell	8

import-export	8
pythondojo	8
thelab	8
ukulele	8
verify_product	8
best-practices	7
board-games	7
country-picker	7
creativerota	7
elixir	7
emoji-only	7
gaap-billing	7
govuk-policyengage	7
lockerswap	7
scala	7
shared-parental-leave	7
signon-2sv	7
tech-perf-management	7
user-centred-design	7
webperf	7
creative-writers	6
cricket	6
cts-client-vpn	6
datagovuk-tech	6
dm-runbook	6
doughnuts	6
drim_standups	6
govuk-pay-dr	6
hardware-hackers	6
policy	6
pycon	6
swimclub	6
vim	6

cheese	5
consulting-architects	5
cts-shared-wan	5
di_dms	5
digital-inclusion	5
government-users	5
govuk-pay-testing	5
hub-bristol	5
photography	5
sso-discovery	5
tech-diversity	5
verify-build-pipeline	5
west-region-network	5
2i	4
apl	4
bot-testing	4
cts-chat	4
cts-client-vpn-demo	4
cts-user-research	4
devops	4
dm-research-design	4
fitbithustle	4
forest_hillites	4
metal	4
platform-team	4
strategy	4
transformation-depend	4
verify-confidence	4
2i-alpha	3
ch-prototypes	3
content-store-history	3
cts-captive-portal	3
cts-cloud-and-hosting	3

designtrainingadmin	3
diagrams	3
govuk-architecture	3
ir35	3
java_course	3
loanees	3
london-summit	3
podcasts	3
referendum	3
table-tennis	3
technology	3
tv	3
user-research-public-	3
ux-gate-gate	3
webchat	3
webops-monitoring	3
webops-notifications	3
wiki	3
android	2
findingawesome	2
functional-code-club	2
gaap-ucd	2
gds-pay-retro	2
googlecloud	2
governance-guidance	2
hackfortea	2
javascript	2
millennials	2
moneymoneymoney	2
pokemongo	2
rda	2
street-photography	2
technical-writing	2

terraform	2
upcase-learners	2
verify-leads	2
verify-ur-standup	2
content-history	1
dm-submissions	1
gaap-dataprototyping	1
postgresql	1
secondline	1
servicemanual-dev	1

If you have any queries about this letter, please contact the FOI team. Please remember to quote the reference number above in any future communications. If you are unhappy with the service you have received in relation to your request or wish to request an internal review, you should write to:

Sharon Carter
Cabinet Office
70 Whitehall
London
SW1A 2AS

email: foi-team@cabinetoffice.gov.uk

You should note that the Cabinet Office will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Cabinet Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to be 'A. B. Smith', written on a light-colored background.

FOI Team
Cabinet Office