Our reference: FDN-174389/0039

FDN- 171651

Your reference:

By email onlyMs Janet Treharne Oakley



17 December 2013

Dear Ms Treharne Oakley

I am writing in response to your emails received in October 2013 in which you expressed dissatisfaction with our handling of the above-mentioned requests for information. Your complaints have been passed to me for review.

Having reviewed your requests and your responses I am satisfied that we have acceded to your requests to the fullest extent possible. For the avoidance of any doubt I can confirm that where relevant:

- (a) Ms Gasston and Mr Whiting's application of s12 FOIA 2000 in relation to your requests were right; and
- (b) Mr Whiting was correct to explain that FOIA 2000 does not oblige public authorities to create information in order to be able to answer your information requests.

I am therefore satisfied that we have met all of our statutory and legal obligations in relation to your information requests. That concludes my review of this matter. If you consider that I have not dealt with your information request properly you can raise the matter with the Information Commissioner. He can be contacted at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5A

Yours sincerely

Steve Brown

Mead of Risk, Assurance and PMO







Millbank Tower Millbank London SW1P 4QP Enquiries: 0345 015 4033 Fax: 0300 061 4000

Email: phso.enquiries@ ombudsman.org.uk . .