

Please reply to: Dionne Grant

E-mail : complaintsandinformation@enfield.gov.uk

Our Ref : FOI 5275

Date : 11 February 2019

Response sent via email

Dear Mr Ridley,

I write in response to your request for information (FOI 5275) to provide you with a written refusal notice. Section 14(1) of the Freedom of information Act does not oblige a public authority to comply with a request for information if the request is vexatious.

I refer you to Mr Barnes' letter dated 6 March 2018 which explained your vexatious and unreasonable behaviour. We have found your further requests to be vexatious and repeated and we will not send you a written refusal in response to any further vexatious or repeated requests concerning Cycle Enfield and the Bus Services.

I also take this opportunity to update you on arrangements for your correspondence. As you are aware, in order to have the content of your correspondence reviewed and logged (where appropriate) your single point of contact was Lee Shelsher. Please note that your named contact has now changed to Jayne Middleton-Albooye therefore, going forward, your correspondence must be addressed to Jayne Middleton-Albooye and sent via complaintsandinformation@enfield.gov.uk.

Any correspondence you send to other Council e-mail addresses will not be answered or forwarded on, so it is important for you to use the correct method of contact in the future.

Yours sincerely



Dionne Grant
Complaints and Access to Information Manager (Statutory and Corporate)