

Reference: 1-270000021

By e-mail

request-87401-2883fe69@whatdotheyknow.com

Claire Pressdee-Collins
Information Requests

information.requests@ofcom.org.uk

Dear Mr Salter

Request for Information

Thank you for your request for information regarding Ofcom's case management system Siebel which we received on 22 September, 2014.

Where we hold the information you have requested we will endeavour to answer your request in full and within 20 working days. If we are unable to provide the information requested, we will explain why.

If you have any queries then please email me at information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely

Claire Pressdee-Collins