



Ministry
of Defence

Navy Command FOI Section
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Ref FOI 2014/00609

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Ms Emma Smith

Via email: [@ .](#)

8 May 2014

Request for Information - Final Response

Dear Ms Smith

Thank you for your email of 22 April 2014 to the MOD requesting the following information:

“Dear Royal Navy. Could you give me a list of items that each military shop in each military camp sells and the price of each eg; Personal Hygiene items, bar of soap, deodorant, toothbrush etc; The amount each shop collected in the years 2011,2012,2013 and to-date in 2014; the opening hours of each shop; The rank of officer that decides the opening hours of the shops; If the shops are manned by military personnel or civilian personnel.”

Your inquiry has been considered as a Freedom of Information request under the FOI Act 2000.

This letter is to advise you that following an extensive search of our paper and electronic records, it has been established that the information you requested is not held centrally. Furthermore, I have to advise you that to answer your request would involve a manual compilation of all the information held by all naval establishments which would exceed the appropriate limit. This is because to provide a detailed list of just one shop with approximately 1500 items would take a minimum of 7 man days of effort.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for central government is set at £600. This represents the estimated cost of one person spending 3.5 working days in determining whether the Department holds the information, and locating, retrieving and extracting it.

The MOD may be able to provide some information in the scope of your request if you were to reduce or refine your request to bring the cost of compliance under the limit. If you were to reduce the scope of the request say to just one Naval site/shop, we may be able to provide you with some of the data you are seeking although we cannot at this stage guarantee to provide it all.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Head of Corporate Information, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail

CIO-FOxxxx@xxx.xx). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>

Yours sincerely

Navy Command Secretariat – FOI Section