



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*



Chair David Garbutt QPM  
Chief Executive Pauline Howie OBE

Our ref: FOI/1197/18

29 March 2018

Dear Mr Rendall,

## **FREEDOM OF INFORMATION REQUEST**

Thank you for your email of 14 February 2018 requesting information under the Freedom of Information (Scotland) Act 2002 which has been processed.

### **Detail**

You asked for the following information:

What is the current shift pattern that technicians and paramedics follow?

How long are the shifts?

If a rolling shift pattern is in place, how many weeks does it repeat itself?

### **Response**

As discussed, we are unable to provide all of our shift patterns as these greatly vary across Scotland. Based on this, you requested rotas for Dunfermline, Edinburgh, Falkirk and one from the Cairngorms. For the Cairngorms location, we have provided Ballater.

#### **Dunfermline Pattern**

WK1	0700- 1900	0700- 1900	1900- 0700	1900- 0700	OFF	OFF	OFF
WK2	OFF	OFF	0730- 1930	0730- 1930	0730- 1930	OFF	OFF
WK3	OFF	OFF	OFF	OFF	1930- 0730	1930- 0730	1930- 0730
WK4	OFF	OFF	0700- 1900	0700- 1900	0700- 1900	OFF	OFF
WK5	0900- 2000	0900- 2000	OFF	OFF	OFF	0900- 2000	0900- 2000
WK6	OFF	OFF	0930- 2000	0900- 2000	0900- 2000	OFF	OFF
WK7	0730- 1930	0730- 1930	1930- 0730	1930- 0730	OFF	OFF	OFF
WK8	OFF	OFF	OFF	OFF	1900- 0700	1900- 0700	1900- 0700

WK9	OFF	OFF	OFF	OFF	OFF	0700-1900	0700-1900
WK10	1900-0700	1900-0700	OFF	OFF	OFF	0730-1930	0730-1930
WK11	1930-0730	1930-0730	OFF	OFF	OFF	OFF	OFF

<b><u>Edinburgh Pattern</u></b>							
WK1	2000-0600	2000-0600	2000-0600	2000-0600	OFF	OFF	OFF
WK2	OFF	OFF	OFF	0800-1800	0800-1800	0800-1800	0800-1800
WK3	OFF	OFF	OFF	0645-1645	0645-1645	1000-2000	1000-2000
WK4	OFF	OFF	1215-2215	1215-2215	1215-2215	OFF	OFF
WK5	2100-0700	2100-0700	2100-0700	2100-0700	OFF	OFF	OFF
WK6	OFF	OFF	OFF	0815-1815	0815-1815	0815-1815	0815-1815
WK7	OFF	OFF	1000-2000	1000-2000	1000-2000	OFF	OFF
WK8	1500-2230	1500-2230	OFF	OFF	2000-0600	2000-0600	2000-0600
WK9	OFF	OFF	OFF	1400-0000	1400-0000	1400-0000	1400-0000
WK10	OFF	OFF	0745-1745	0745-1745	0745-1745	OFF	OFF

<b><u>Falkirk Pattern</u></b>							
WK1	0800-1600	0800-1600	OFF	OFF	0800-1600	0900-1700	0700-1500
WK2	OFF	OFF	0900-1700	0700-1500	1700-0100	1800-0300	1500-2300
WK3	1600-0030	OFF	OFF	0800-1600	1800-0200	2000-0400	1600-0000
WK4	OFF	1500-2300	1500-2300	1500-2300	1500-2300	OFF	OFF
WK5	0700-1500	1600-0100	1600-0100	1700-0100	OFF	OFF	OFF

### **Ballater Pattern**

WK1	2000-0800	2000-0800	2000-0800	2000-0800	OFF	OFF	OFF
WK2	0800-2000	OFF	OFF	OFF	2000-0800	2000-0800	2000-0800
WK3	OFF	OFF	OFF	OFF	0800-2000	0800-2000	0800-2000
WK4	OFF	0800-2000	0800-2000	0800-2000	OFF	OFF	OFF
WK5	2000-0800	2000-0800	2000-0800	2000-0800	OFF	OFF	OFF
WK6	OFF	OFF	OFF	OFF	OFF	OFF	OFF
WK7	0800-2000	OFF	OFF	OFF	2000-0800	2000-0800	2000-0800
WK8	OFF	OFF	OFF	OFF	0800-2000	0800-2000	0800-2000
WK9	OFF	0800-2000	0800-2000	0800-2000	OFF	OFF	OFF

### **Review Procedure**

If you are dissatisfied with the way in which I have dealt with your request, you are entitled to require a review of this decision. Should you decide to request a review you must:

Apply for a review of our decision in writing within 40 working days of the date of this notice and include:

- An address for further correspondence
- A description of the original request and
- The reason(s) why you are dissatisfied with our decision.

You should address your request for a review of decision to:

Mark Hannan  
Head of Corporate Affairs and Engagement  
Scottish Ambulance Service  
National Headquarters,  
Gyle Square,  
1 South Gyle Crescent,  
Edinburgh, EH12 9EB  
0131 314 0000  
E-mail: [mark.hannan3@nhs.net](mailto:mark.hannan3@nhs.net)

The requests for a review will be passed to another manager who was not involved in the original decision to assess the application.

Following the review you will receive notice of the result as soon as possible but in any case within 20 working days of us receiving it. Our response will explain the decision of the reviewer as well as details of how to appeal to the Office of the Scottish Information Commissioner if you remain dissatisfied with the review decision reached by us.

If you wish to appeal to the Scottish Information Commissioner you may do so at the details below:

Office of the Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
KY16 9DS

Telephone: 01334 464610

e-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

You can also make your appeal online via the Commissioner's website at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). This link gives you help in real time explaining exactly what is needed so the Commissioner can investigate your case quickly.

Should you have issues you would like to discuss about this process, please contact me.

Yours sincerely

Lora Vernon  
Corporate Affairs and Engagement