



COMPLAINTS AND INFORMATION GOVERNANCE TEAM

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Preventx
[request-584763-
xxxxxxx@xxxxxxxxxxxxxxx.xxx](mailto:request-584763-xxxxxxx@xxxxxxxxxxxxxxx.xxx)

Date : 15/07/2019
Please ask for : Diana Willsher
Direct Line : (01325) 406777
Your Reference : DBC-1235-19
Our Reference :
Document
Name :

Dear Preventx,

Freedom of Information Act 2000 - Information Request

Your request for information, received on 09 July 2019, has now been considered. Below is an outline of your request with our response.

In response to our question asking "If CPA accreditation was required (legacy since 2013 and obsolete as of October 2018) how has the commissioning authority checked the laboratory(ies) now meets ISO standards?"

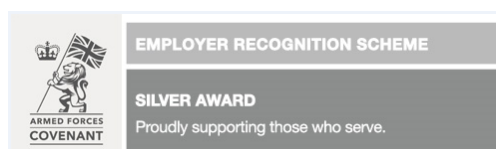
You have responded "Through accreditation with the United Kingdom Clinical Accreditation Services (UKAS)"

However, it is our belief that one of the services you commission is using a laboratory to test patient samples that is not accredited with UKAS. Please can you confirm how the accreditation status was checked? As you can imagine, this accreditation is crucial to evidencing patients samples are being tested correctly and failure to provide this assurance would be extremely concerning (especially as you have acknowledged that it was a condition of the contract).

Laboratory/laboratories must be accredited with the United Kingdom Clinical Accreditation Services (UKAS) and Clinical Pathology Accreditation (CPA). This was checked during mobilisation and via receipt of Service Level Agreement between the prime contractor (CDDFT) and sub-contractor (SH24)

If you are dissatisfied with the handling of your request or would like to request an internal review of our response, please write to:

Complaints and Information Governance Manager
Darlington Borough Council
Town Hall



Darlington

DL1 5QT

E-mail: xxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxx.xxx.xx

You can also obtain further information from the Information Commissioner at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

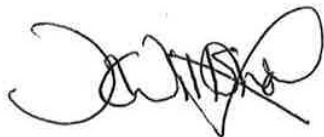
Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: www.ico.org.uk

Yours sincerely



Diana Willsher

Complaints & Information Governance Assistant



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