



John Smith
By Email : request-467767-97d9f265@whatdotheyknow.com

Network Rail
Freedom of Information
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28th March 2018

Dear Mr Smith

Information request

Reference number: FOI2018/00262

Thank you for your email of 27th February 2018, in which you requested the following information:

'We're still suspended between Liverpool Street & Chingford; Romford & Upminster; Edmonton Green to Cheshunt. This is part of Network Rail's severe weather strategy. Your tickets will be accepted on London Underground, Greater Anglia and local buses. I would like to request a copy of that severe weather strategy.'

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA) and I confirm we hold the information you have requested.

Please see attached the severe winter strategy labelled "*FOI201800262 Disclosure.pdf*"¹

¹ I have withheld the names of members of staff from this document under section 40(2) of the FOIA. This exemption allows us to withhold information in circumstances where the information in question would allow an individual to be unfairly identified. In this instance the staff members' names would clearly permit identification and since they would have had no reasonable expectation that their personal details would be publicly disclosed

The discussions for the extreme weather including snow take place between the Train Operating Companies (TOCs) and Network Rail at the beginning of every autumn and this is a collaborative whole-industry process to ensure that the railway can be operated safely in the forecast conditions. Safety is our priority and the decision on implementing the KRS is based on the snow forecast and the risk that this brings to operating our network safely and effectively.

I hope that the information I have provided is useful. If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Joanne West
Senior Information Officer

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Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to

through the FOIA, I am firmly of the view that to do so would be unfair, and would so breach the first data protection principle.

the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Web: www.networkrail.co.uk/foi