

To: John Slater
request-330606-71f95c78@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: FOI 1652

23 June 2016

Dear Mr Slater,

Thank you for your Freedom of Information request which we received on 25 April 2016.

You asked:

"The contract between the Secretary of State for Work and Pensions and CHDA Limited includes a number of service requirements specified in "Schedule 2.1 (Service Requirements)". These include the following in ANNEX 5: MEDICAL QUALITY REPORT".

One of these is described as the "WCA outcome report" and comes with the following instruction:

"Complete the spreadsheet – comments to be provided for those centres either identified by the Authority or who are outside the agreed range."

Please disclose:

RFI1: How does the DWP manage the WCA outcome reports? For example does each CHDA assessment centre submit its own report to the DWP or does CHDA collate individual reports and submit a single report to the DWP?

RFI2: What is the frequency of reporting of WCA outcome reports to the DWP (i.e. weekly, monthly, quarterly etc)

RFI3: If a single instance of this spreadsheet is maintained by the DWP please supply me with a copy.

RFI4: The DWP refers to an "agreed range". What does this mean, what is its value and how it was derived?

RFI5: Please provide the most recent WCA outcome report submitted to the DWP by CHDA (assuming a single collated report is submitted to the DWP). If individual reports per assessment centre are submitted to the DWP then please provide the most recent WCA outcome report for the Leicester assessment centre.

The associated "Schedule 2.1 (Service Reqts) Annex 5 WCA Outcome Rept" describes the structure of the WCA outcome report. It states that the WCA outcome report contains the following columns (in the same order)

- 1. TI referral - TI %*
- 2. Comment*
- 3. PBR - SG %*

4. Comment
5. PBR - accept (initial referral) %
6. Comment
7. Consultation - SG %
8. Comment
9. Consultation - Treat as LCW %
10. Comment
11. Consultation - 3 Month Prognosis %
12. Comment
13. Consultation - NFCA %
14. Comment
15. Consultation - Uncontrollable condition NFD % 16. Comment

RFI6: Please provide the meaning for columns 1, 3, 5, 7, 9, 11, 13, 15 (including definitions for abbreviations used)."

The Freedom of Information Act provides people with a right of access to recorded information held by public authorities such as DWP (Section 84 of the Act refers). A request can be made in question form but DWP does not have to answer if this would mean creating new information.

The Department does not hold information in response to your request, and therefore we need to create new information to answer your questions.

You can view the Freedom of Information Act 2000 via the following link:

<http://www.legislation.gov.uk/ukpga/2000/36/contents>

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London, SW1H 9NA. Any review request should be submitted within two months of the date of this letter. Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745