



Brighton & Hove City Council
4th Floor Bartholomew House
Bartholomew Square
Brighton
BN1 1JE

Ms Gabby Dunne
Unknown

FOI Reference: 1615533
Direct Dial: 01273 295959
Email: foicase@brighton-hove.gov.uk
Date: 17 June 2019

Your reference:request-496917-5591369c@whatdotheyknow.com

Dear Ms Dunne

Freedom of Information Act 2000

We can confirm that the information requested is held by Brighton & Hove City Council. I have detailed below the information that is being released to you.

1. Do you use an external IT service provider/Managed Service Provider (MSP)?

- Yes

- No

Yes (more than one provider)

2. Does your provider/MSP serve as a processor of your Personally Identifiable Information (PII)?

- Yes

- No

If No, thank you for your time.

If Yes, please see below:

Yes

3. Does your contract/Service Level Agreement (SLA) with the provider(s) have clear provisions for the allocation of responsibilities in the event of a data breach?

- Yes

- No

Yes

4. Have you revisited your original contract(s) to ensure compliance with the General Data Protection Regulation (GDPR)?

- Yes

- No

Yes

5. Does the contract/SLA define the time frame in which a security breach at the provider must be reported to you?

- Yes

- No

Yes

6. Do you have policies in place for privileged account management?

- Yes

- No

Yes

7. Has your service provider/MSP suffered a data breach involving your organisation's PII in the last 12 months?

- Yes

- No

No

8. If yes, how long did it take for them to notify you?

- <30 minutes

- 31 mins ' 1 day

- 1 ' 2 days

- 2 ' 3 days

- More than 3 days

N/A

Please quote the reference number 1615533 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an Internal Review. Internal Review requests should be submitted within two months of the date of receipt of the response to your original request, as per ICO Guidance <https://ico.org.uk/your-data-matters/official-information/> and should be addressed to:

foicases@mail.brighton-hove.gov.uk

or by post to;

Information Governance Team
Brighton & Hove City Council
4th Floor, Bartholomew House
Bartholomew Square
Brighton
BN1 1JE

If you are still dissatisfied with the Council's response after the Internal Review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700
Website: www.ico.gov.uk

We will now close your request as of this date.

Yours sincerely

Information Compliance Officer