



Ministry
of Defence

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FOI2019/10717

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Mr D Smalley
request-601395-a256c0a7@whatdotheyknow.com

16 October 2019

Dear Mr Smalley,

Request for Information – Need for Additional Time to Reply

Thank you for your correspondence of 17 September 2019 in which you requested the following information:

‘How many complaints that have been submitted since 1st January 2017 are still to be decided;

1. Decision Body stage
2. Appeal Body stage
3. How many of which these complaints "still outstanding" relate to bullying and harassment?
4. How many of which these complaints "still outstanding" relate to other matters?
5. How many undue delay decisions by the service complaint ombudsman in 2019 have been awarded against bullying and harassment complaints?’

which you clarified on 17 September 2019 that you were seeking the following information:

‘The Service Complaint I wish to know the details are solely for the Royal Navy

The Outstanding Service Complaints within the Royal Navy , I wish to concentrate on are; 1. Bullying and Harassment.

2. Dishonest and biased behaviour
3. Discrimination and the nature of the discrimination.’

Your request has been considered to be a request for information in accordance with the Freedom of Information Act 2000.

I am writing to inform you that we are not yet able to provide you with a substantive reply to your request. I am sorry it is taking longer than originally hoped to conclude matters and I can only ask for your understanding for the delay. I will contact you again once your request has been concluded, or by 13 November 2019, if the process of consideration has still not been completed.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

Navy Command Secretariat - FOI Section