



Peter Matthew  
Director of Housing

Hounslow Housing  
Civic Centre, Lampton Road,  
Hounslow,  
TW3 4DN

S Chapman

By email

Your contact is: Hayley Cooper  
Direct Line: 020 8583 3787  
E-mail: [leaseholdservices@hounslow.gov.uk](mailto:leaseholdservices@hounslow.gov.uk)  
Our Ref: 00037692-00037693  
Your Ref:  
Date: 13 February 2018

Dear Mr Chapman,

**Re: FREEDOM OF INFORMATION (FOI) 2000 ACT RESPONSE**

I am writing regarding your request for information dated 30 January 2018.  
You have requested the following:

Please state the number of residential homes owned by the Council and the percentage owned by leaseholders.

Please state the method of apportioning service charges - whether by number of units, square footage, rateable value or by any other method for:

1. General service charges
2. Major works

If there are different methods used please specify which method applies to which estate.

**Response**

The London Borough of Hounslow owns 15789 residential homes. 17.89% are owned by leaseholders

General Service Charges are apportioned by the number of units in the block or estate, except for 94 - 168 Clayponds Gardens whose service charges are apportioned by rateable value as per their lease.

All Major works charges are apportioned using rateable value.

The response to your request has been dealt with under the Freedom of Information Act 2000.

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Should you wish to make a request for information again, please complete our online form accessed via the link below as this will provide us with the required information to ensure a prompt response to your request: [Freedom Of Information online request](#)

Should you feel that the Council has dealt with your request for information inappropriately or wish to request a review of this response please contact the FOI/EIR Review Officer at [foi@hounslow.gov.uk](mailto:foi@hounslow.gov.uk)

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Hayley Cooper', with a stylized flourish at the end.

Hayley Cooper  
Specialist Housing Co-ordinator  
London Borough of Hounslow