

**Mr S Chapman**  
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32892241@whatdotheyknow.co  
m](mailto:request-461237-32892241@whatdotheyknow.com)

Our ref: FOI/ E30239

Date: 26/02/2018

Ask for: Information Governance

Tel: 020 8430 2000

Fax: 020 8430 1504

Email:

[information.governance@newham.gov.uk](mailto:information.governance@newham.gov.uk)

Dear Mr Chapman,

**Freedom of Information Act 2000**  
**Request for Information: Information Provided**  
**Subject: Council Tenants/ Leaseholders**

We write with regard to your recent enquiry for information held by the Council under the provisions of the Freedom of Information Act 2000. We trust that the information provided is satisfactory.

For future reference we publish information on our website, including the Freedom of Information Publication Scheme and summary of Freedom of Information requests and responses that may be of help to you in searching for information. Our website is mentioned above.

It is important to note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003 the Council asks not to receive unsolicited marketing communication.

**Request**

1. Please state the number of residential homes owned by the Council and the percentage owned by leaseholders.
2. Please state the method of apportioning service charges - whether by number of units, square footage, rateable value or by any other method for:
  - a) General service charges
  - b) Major works

If there are different methods used please specify which method applies to which estate.

## Response

1. The number of residential homes owned by the council is 20,513. 29% of this is owned by leaseholders.
2. A leaseholder's estimated individual contribution is calculated by identifying the amount attributable to their particular estate/block and apportioning costs using the formula laid down in their lease agreement. The lease agreement dictates that Service Charges are to be apportioned by the rateable values. This is the same for major works.

If you require any further information or are not happy with our response please do not hesitate to contact a member of our team on (020) 8430 2000 or email us at [information.governance@newham.gov.uk](mailto:information.governance@newham.gov.uk).

Yours sincerely,

**Information Governance**  
Newham Council