



**North East
Ambulance Service**
NHS Foundation Trust



Ambulance Headquarters

Bernicia House
The Waterfront
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

Tel: 0191 430 2000
www.neas.nhs.uk

Our Ref: FOI.18.153

Fra Stevenson

E-mail: request-491054-439def0f@whatdotheyknow.com

5 July 2018

Dear Ms Stevenson

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 14 June 2018. I can confirm that we hold the information you have requested. You asked the following questions, reproduced in **bold** below:

I am requesting the following information in relation to patient safety processes at your Trust.

How many Serious Incidents your Trust declared between the 1 April 2017 and the 31 March 2018. Please express by month in tabular form. 31 – see table below

14/02/2018	Moderate Harm
09/02/2018	Death
01/02/2018	Death
29/01/2018	Death
29/01/2018	Death
09/01/2018	Death
09/01/2018	Death
28/12/2017	Death
28/12/2017	Death
28/12/2017	Moderate Harm
15/12/2017	Death
03/11/2017	Death
08/09/2017	Moderate Harm
08/09/2017	Severe
25/08/2017	Death
21/08/2017	Death
14/08/2017	Moderate Harm
26/07/2017	Death
05/07/2017	Death
05/07/2017	Severe
28/11/2017	Severe

03/07/2017	Moderate Harm
02/06/2017	Severe
19/05/2017	Death
18/05/2017	No Harm
05/05/2017	Near Miss
27/04/2017	Death
27/04/2017	Death
24/04/2017	Death
21/04/2017	Near Miss
05/04/2017	Near Miss

How many of those Serious Incidents were classified as near misses. Please express by month in tabular form. 3 – see table above

How many of those Serious Incidents related to information governance breaches. Please express by month in tabular form. 0

How many of those Serious Incidents resulted in actual harm. Please express by month in tabular form. 27 – See table above

How many of those Serious Incidents which resulted in actual harm were classified as severe harm. Please express by month in tabular form. 4 – See table above

Does your Trust comply fully with the NHS criteria for declaring a Serious Incident, including near misses and information governance breaches Yes

How many Serious Incidents your Trust declared between the 1 April 2017 and the 31 March 2018 that have been report to your CCGs. 31, all SI's are report to Clinical Commission Groups via North East Commissioning Support

Has your Trust participated in any form of risk summit, quality summit or similar event run by either NHS Improvement or NHS England between the 1st January 2018 and the 31 May 2018 No

If so, can you please provide the recommendations from that event. n/a

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by someone not involved with your original request. Mr Paul Aitken-Fell is the Trust's Consultant Paramedic, his contact details are:

Paul Aitken-Fell
 Consultant Paramedic
 North East Ambulance Service NHS FT Trust
 Bernicia House
 Goldcrest Way
 Newburn Riverside
 Newcastle upon Tyne
 NE15 8NY

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
 Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead