

26 October 2018
Reference Number: FOI 70450

Freedom of Information Team
Suite 6, Carew House
Beacon Technology Park
Dunmere Road
Bodmin
Cornwall
PL31 2QN

Emailed to: request-524164-623b007d@whatdotheyknow.com

Tel: 01208 834496
Email: cpn-tr.FreedomOfInformation@NHS.net

Dear Sir/Madam

FREEDOM OF INFORMATION ACT 2000

Thank you for your request for information as detailed below, together with our reply.

You asked us:	Our reply:
<ul style="list-style-type: none"> Please can you share your serious incident reporting criteria and process Are all patients that are admitted to a caseload who die unexpectedly reported as a serious incident for the organisation? If not – what criteria do you use? 	<p>Please view Cornwall Partnership NHS Foundation Trust's "Serious Incident (SI) Policy – Learning from Serious Incidents and Incidents", please click on the link below:</p> <p>https://www.cornwallft.nhs.uk/about/trust/policies-and-procedures/</p> <p>No</p> <p>We follow the guidelines that are set out within the above mentioned Policy.</p>

If you have any further queries, please contact me.

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Cornwall Partnership NHS Foundation Trust is committed to improving the health and wellbeing of patients, carers, staff and visitors and from 1 April 2018 we will be Smokefree. Smoking will be prohibited in all Trust premises i.e. buildings, grounds and vehicles. If you are a smoker ask any member of staff for free support.

We are a research active trust, to get involved in a research project, please email cpn-tr.CFTresearch@nhs.net

For information on mental health medication visit choiceandmedication.org/cornwall

Chair: Dr Barbara Vann **Chief Executive:** Phillip Confue
Head Office: Carew House, Beacon Technology Park, Dunmere Road, Bodmin, PL31 2QN
Tel: 01208 834600 Email: cpn-tr.enquiries@nhs.net



www.cornwallft.nhs.uk

If you are not satisfied with the response to your request you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case and they will make a decision as to whether your request was managed correctly.

If you would like to request a review please write to:

Steven Lobb
Information Governance and Records Management Lead
Cornwall Partnership NHS Foundation Trust
Suite 6, Carew House
Beacon Technology Park
Dunmere Road
Bodmin
Cornwall
PL31 2QN

If you remain dissatisfied, after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct the Trust to respond to your request differently, if it is considered that your request was handled incorrectly.

You can contact the Information Commissioners Office at the following address:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

The Trust continually strives to provide the best possible service to people who request information using the Freedom of Information Act 2000 legislation. To help achieve this, the Trust would be most grateful if you would complete, and return, the attached Applicant Satisfaction Survey form.

Yours sincerely



Colin Quick
Deputy Director of Nursing

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