



Our Ref: FOI-2011-00201 / SH  
Your Ref:

Freedom of Information  
Information Compliance Office (FIB)  
Rugby Police Station  
Newbold Road  
Rugby  
Warwickshire  
CV21 2DH

email:  
Freedom.information@warwickshire.pnn.police.uk  
Tel : 01788 853864

June 6, 2011

Mr. George Foster  
request-709@xx

Dear Mr. Foster,

**FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI-2011-00201**

I write in connection with your request for information dated May 9, 2011 which was received by Warwickshire Police on May 9, 2011, in which you seek access to the following information concerning serious data security breaches.

Your request has been interpreted as seeking information relating to losses or breaches where staff are responsible through either accident, neglect or wilful action. Having liaised with the Force Information Security Officer and with Professional Standards I can confirm that there have been no serious data security breaches as per the the ICO definition of Data Security Breaches referred to in your request, namely:

- Loss or theft of data or equipment on which data is stored
- Inappropriate access controls allowing unauthorised use
- Equipment failure
- Human error
- Unforeseen circumstances such as a fire or flood
- Hacking attack
- 'Blagging' offences where information is obtained by deceiving the organisation who holds it

Appeal Rights

Your attention is drawn to the attached sheet, which details your right of appeal.

Should you have any further enquiries concerning this matter, please do not hesitate to contact this office.

Yours sincerely

Sabina Harris  
Information Compliance Officer

## **WARWICKSHIRE POLICE FREEDOM OF INFORMATION APPEALS PROCEDURE**

This appeals procedure is issued in accordance with paragraph 36 of the Lord Chancellor's Freedom of Information Access Code of Practice.

### **Appeal Notification**

When a Freedom of Information (FOI) applicant, who has made a request for information, is dissatisfied with the response received from Warwickshire Police, the FOI applicant should inform Warwickshire Police in writing (this may be by email) of the reasons why the response is deemed unsatisfactory.

Should a person who feels that Warwickshire Police is not complying with its Publication Scheme, the person should inform Warwickshire Police in writing (this may be by email) of the reasons for their dissatisfaction.

### **Action by Warwickshire Police**

When a dissatisfaction report is received, the circumstances of the dispute will be reviewed initially by the Decision Makers in the Freedom of Information Office.

If the Decision Makers are unable to resolve the dispute with the FOI applicant, the dispute will be referred to a Board comprising a Head of Department and a Chief Officer. The Board will not have been involved in the original decision making process to compile the response.

The Board will consider the dispute and will advise the FOI applicant of their decision as soon as practicable, but within 20 working days.

### **Further Action by FOI Applicant**

If the FOI applicant remains dissatisfied with the Warwickshire Police response, they then have the option to refer the case to the Information Commissioner.