

Durham County Council
Freedom of Information Act 2000 -
Request for information under
Internal Review procedure



Internal Review Reference Number:	IR20187274TV FOI20187028TV	17 Sep. 18
Date Received:	6 August 2018	

Requester: Tracy Vickers

Decision:

We have now had opportunity to conclude your request for Internal Review and our decision is to provide further information is the attached Appendix A.

The Council's powers and role:

Part V1 of the Section 45 Code of Practice places a duty on public authorities to implement a complaints process to ensure applicants can request an internal review if they are not content with the authority's response. This provides a first review stage for applicants. The internal review is an opportunity for the authority to review the request completely afresh, with fairness and impartiality and to inform the applicant promptly, in writing, of the outcome.

Further details on the Internal Review process can be found at the Information Commissioner's website:

<https://ico.org.uk/for-the-public/official-information/>

Your Internal Review request:

Thank you for your email requesting an internal review of your Freedom of Information request FOI20187028TV reference number. Your request for internal review asks the following:

Thank you very much for your response. I would be grateful if you could go back to the relevant department with regards to Q2 and Q5 - they have given the number of passenger journeys and we would like the number of passengers (pupils who receive transport for Q2 and adults who use social care transport regardless of the number of days for Q5).

Our Response:

Please see attachment Appendix A to respond to your request.

Your Review Rights:

I hope this information is of assistance. However, if you are dissatisfied with our decision you have a further right of appeal to the Information Commissioner, contact details: Telephone: 01625 545 745 Email: casework@ico.org.uk

Julie Johnson
FOI & DP Officer
Information Management Team
Durham County Council