

Ms Tracey Vickers

PAUL JOHNSON
DIRECTOR OF RESOURCES &
DEPUTY CHIEF EXECUTIVE

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Our Ref: 3572396 Please ask for: Teresa Evans

Date: 10 July 2018

Dear Ms Vickers

Freedom of Information Act 2000

I write further to your request for information, which we received on 27 June 2018. Our response is given below.

We are doing some research into the value of council / authority Special Education Needs & Disability and Adult Social Care transport contracts operated by private hire operators. To this end, could we please request your assistance in obtaining the information below, for your council / authority, under the Freedom of Information Act 2000:

Data request:

For the last 3 financial years (by year), and latest financial year (estimated):

1. Spend on Special Education Needs & Disability [SEND] transport i.e. taking children with SEND to and from school

2015/16 £2,649,740 2016/17 £2,727,230 2017/18 £2,514,563 2018/19 £2,700,000

Please note that 2018/19 is a forecast.

2. Number of SEND passengers transported

2015/16 390 2016/17 420 2017/18 460 2018/19 450

Number of pupils changes daily - this is a snapshot only

3. Value of all council / authority SEND transport contracts awarded to taxi operators (PHV) (excluding coach hire)

2015/16 £2,449,740 2016/17 £2,527,230 2017/18 £2,314,563 2018/19 £2,300,000

Please note that 2018/19 is a forecast.

4. Spend on Adult Social Care [ASC] transport i.e. taking elderly passengers to and from day centres

2015/16£852,7362016/17£652,7362017/18£652,736

- 5. Number of ASC passengers transported Total (as of June 2018): 158
- 6. Value of all council / authority ASC transport contracts awarded to taxi operators (PHV) or taxi operators (excluding coach hire)

2015/16 £80,260 2016/17 £91,440 2017/18 £60,000

If actual figures aren't available, is it possible to provide estimates instead? If yes, we would be grateful if you could indicate which figures are estimated.

By 'contract awarded' we mean in all contracts regardless of contracting approach e.g. open tender, framework, dps, or other.

Format: Please send through data in whichever format is easiest for you.

Clarification: If the request is unclear, please accept our apologies and let us know what clarification is needed. Similarly if it is not possible to provide the information requested due to it exceeding the cost of compliance limits, we would be grateful if you could advise as to how we might refine our request accordingly.

I trust this information is of interest and assistance. If however you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the following address or reply to the email to which this letter is attached:

Corporate Information Governance Manager Resources Directorate ICT and Information Governance Council House, Manor Square Solihull, West Midlands B91 3QB

Your request for an internal review should be submitted to us within 40 days of receipt by you of this response. Any requests received after this time will be considered at the discretion of the Corporate Information Governance Manager.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO will not make a decision until you have exhausted the complaints procedure provided by the council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate). Website: www.ico.org.uk.

Should you have any further questions please do not hesitate to contact me.

Yours sincerely

Teresa Evans Corporate Information Governance Officer Corporate Information Governance Team