

Route no	Operator	Do you have any comments about the current Sefton bus network to inform the review? [Please include bus service number, location, travel times, etc. where applicable to support your comment]	Do you have any comments about the current Sefton bus net...
235	Merseytravel	235 - current service doesn't start till after 9am and on Weekdays finishes before 4pm, thus it is unsuitable for commuting to work. When Avon ran the service, it ran from 7am-6pm	
	Merseytravel	Currently no bus service connecting the Bootle area to the Royal Liverpool Hospital. To get there requires a change of buses	
X2	Stagecoach	X2 should be returned to limited stop it takes way too long stopping at all stops between southport and liverpool	
46	Arriva	The 46/46A suffers from delays during term time. Apart from Wednesday and Saturday the 1504 from Kew Road is always late and has single decker which gets overcrowded (Twice the bus bypassed me but only once that it was genuine full).	
15	Cumfy	15 is only once an hour which is not frequent enough for appointments etc. Can walk a lot further and get the train or the 49. The 47 is closer but Waterloo Road to dangerous to cross and time keeping from Liverpool is poor. Do use 47 coming home from town as closest bus stop.g	
	Merseytravel	More services from Litherland to the City Centre would be a great help.	
	Merseytravel	Bus punctuality is awful	
310	Arriva	During the weekday, the 310, 300 and 345 provide a reasonable service from Old Roan to Liverpool city centre. However, who designed the timetable on a sunday??? Each bus runs to a 1 hr frequency, but rather thna a 20 minute service to town, the 310 and 345 are scheduled to leave within 2 minutes of each other towards town from Old Roan Furthermore, I also use the 159 to visit my parents on Wango lane. this service is even worse. Late, miss services out and to topit off, a reduction from a 30 min service to a 40 min service at peak in the afternoon. You seriously expect people to use public transport??????????	
	Merseytravel	Needs an earlier "first bus" on all services to accommodate people starting work earlier/shift workers. Also, increase frequency of all services	
159	HTL	56 and 58 are usually late and 159 is unreliable	
56	Arriva	The evening 56 should be every 30 minutes like it always used to be.	

	Merseytravel	<p>Magnhull circulars are a mess. Far too many services for a small town. Formby circulars are the same in that there are too many services. Just reduce it to a few and make it more simple There are no proper services to Southport Promenade or Oceans Plaza. I know there was the trial bus last year but there should be a more regular bus. Rather than having so many buses terminating at Lord Street, send one into Oceans Plaza Pontins should have a year round service (except obviously when the park is shut). A lot of people use SunHolidays and that sort of thing during the 'off peak' time and you can't get to Pontins then as the bus is only in the summer peak months. Walnut Street has a weird frequency which is off putting when people wish to use the bus. A simple frequency would be much better. The 46B is an odd route and it is very confusing on all maps and schedules as it is completely different to the 46 The Park and Ride is useless and not advertised anywhere. Really the Kew Park and Ride should be used and not the EcoCentre. There is no link at all to Formby Tesco Formby shopping area has no buses apart from the Formby locals. There should really be a connection here onto the 47, X2 and 44 for journeys to Southport or Liverpool. No bus from Hightown to Formby Make the 206 serve Hightown station both before going into Hightown and when it has done the circular. This would enable people to connect onto the trains to get to Liverpool or Southport much quicker. Also look to simplify the route around Crosby as it looks very confusing on all maps and timetables. It's a shame the 47 and X2 totally avoid Islington. This means that connections between services isn't as good as it should be. This affects peoples willingness to use public transport I think that the 53s should have an allocated layover on the stand here as well as they drop off and then run around to Richmond Road to have a few min break. This is a lot of fuel being used and harmful emissions for no reason. The stops aren't used that much so there is no reason why stop A can't be made empty for the 53s as this would help improve the air quality. Or, even better, extend them around Oaklands Avenue to provide a better service there (given this area is a council housing area, there will be demand for a more regular bus service to more destinations but the demand will only be there if the service is there). No faster bus between Thornton and Bootle like the 50B</p>	
15	Cumfy	15 is a fantastic service.	
15	Cumfy	People would be devastated without the 15th. Many elderly people rely on it.	
15	Cumfy	15/15A. Excellent service, much valued as allows us to get around the neighbourhood easily.	
15	Cumfy	I would like the 15/15A to run on Sundays. I also think the fares should be structured by distance, as it costs the same to travel long distances as short, which is fine if you are travelling a long distance but seems wrong if your journey is short	
	Merseytravel	There is a lack of buses connecting aintree village with the rest of sefton and liverpool often feel trapped and can only use car or train	
159	HTL	159 towards aintree hospital. Quite often late or even just doesn't show up. Worst times of the day are around 3pm to 6pm	
133	Merseytravel	I have a physical disability and am classed as 'vulnerable' and dependent on the 133. There needs to be a frequent bus service through Prescott Rd, Melling including evenings and Sundays.	
	Merseytravel	I wish the bus times during peak times were more accurate. When a bus is late, it doesn't update.	
36	HTL	36 cannot get me to work for 8am so I have to get train to Orrell Park then bus to work in the morning. The 4.08 bus is often late getting to the hospital due to school parking around Damfield Lane and then being routed via the hospital grounds. There is a gap from 4.08 to 5.40 . A reliably punctual half hour service would encourage many more to use the bus and avoid parking difficulties at the hospital. Circular buses meeting every train and a 15 minute train service evenings and Sundays would encourage public transport use.	
	Merseytravel	Different bus companies which operate same route always arrive at stops at the same time	
	Merseytravel	The service ends too early in the day	

300	Arriva	Lydiate needs more buses. Currently we only have 300 to get to and from Liverpool and no service to Ormskirk which is our nearest town. The 311 should be brought back, this was historically the bus route through Lydiate and Moss Lane residents are cut off from buses now .	
133	Merseytravel	The 133 is a vital service to Prescot Rd residents. There are OAP's and disabled people who rely on it. In my opinion it already is a skeleton service at one every hour finishing early and none at all on a Sunday. There needs to be more buses running through here, connecting up to the trains, not less. It was suggested the circulars from Maghull North could be extended to Prescot Rd and that seems like a good idea.	
15	Cumfy	More buses down Grosvenor Rd	
15	Cumfy	The numbers 15 and 15A provide important links between Birkdale, Southport centre and Marshside, for example shopping in town and visiting the dental practice in Churchtown.	
	Merseytravel	Punctuality is the main problem, compounded by bunching of buses. Bus stop timetables are frequently obscured because the confounded things do not sit securely in their fittings.	
		49	
	Arriva	Dreadful service particularly now it only operates hourly. Very unreliable with services often missed out by Arriva. Having an hourly service is more likely to deter people using the service as appears to be the case.	
	Merseytravel	Far too dear, takes too long and uncomfortable. Poor information, especially when routes change etc.	
159	HTL	Very poor bus services from old roan down to wango Lane	
55	Arriva	The 55 travelling both to town and to old Roan in the morning are currently always late. This means that I am late for work no matter whether I get the bus or train. I also think the bus times to old Roan need revising the bus is always due to arrive when the train leaves. If it was 5 minutes earlier it would be a huge difference to me. Due to the school run I cannot opt to get an earlier bus	
	Merseytravel	Travel times are inconvenient for evening/night shift workers compared to transport links to south liverpool	
300	Arriva	Long distant buses are quite often late eg 300 or 47 or 375	
63	Arriva	63 needs to run more frequently	
63	Arriva	I feel more buses should serve Waterloo that go the strand since 63 was re routed and the 48 removed their is less choice from Crosby road north	
63	Arriva	The 63 bus service is now a disgrace, especially since the 122 bus stopped running. Some mornings there has been nearly a hour between buses. There needs to be an extra bus in the morning, a 40 minute frequency is ridiculous for the morning rush hour.	
58	Arriva	Can we have some more 58 s and less 53 s	
54	Arriva	54 I can get to work but coming home is a problem on may occasions ,I have gone for the 16.40 on dale street only to be waiting until 17.15	
144	Hattons	As the 144 is the only bus service during the day down marsh lane i think it should be mafe more frequent	
	Merseytravel	There should be an option for contactless payment. I also find drivers are frequently rude. Buses are never on time and are too expensive	

235	Merseytravel	Problem with the 235 service, it is now hourly and I need this bus to connect with the bus to Liverpool owing to walking difficulty.	
54	Arriva	More routes on northern road and kingsway	
	Merseytravel	As a driver I know the problems first hand. Too many bus stops! Bus fleet too old and too big. Cumfy buses well sufficient size. Timetables don't take into account varying factors. Should have real time due times.	
54	Arriva	54 extremely unreliable and ineffective for our area, need to take a couple of 53s off and extend the 54 service!	
X2	Stagecoach	The x2 service has long waits and connecting buses usually miss one another so have to wait long periods of time at stops	
	Merseytravel	Need more buses in the evening	
44	Arriva	Why does the arriva 44 bus only run 1 out of the 3 or 4 buses each hour from southport hospital/kgv college to Ainsdale/formby when the other 44's go a completely different way? Can this be rectified so that they can put two separate buses on to go the two routes? There should be a more regular method to go from the two than having to get a bus to southport then a train to ainsdale, which takes forever. There needs to be a more frequent direct route. Please sort this out Arriva, you're wasting our time and money xxx	
159	HTL	If running over 15mins late, bus is cancel which is very cruel to passengers waiting as they only run (159)very 40minsso well over 1,30to wait	
15	Cumfy	The 15 and 15A connect me with Southport town centre and Churchtown.	
159	HTL	159	
345	Arriva	345 the only service close to me I'm 83, partially blind and need this service.	
	Merseytravel	Frequency is not good, 2 buses scheduled within 5 min then nothing for another 25-30 mins	
345	Arriva	345 is too infrequent, no other buses to that side of Aintree or melling	
	Merseytravel	Buses between Crosby/Thornton and Maghull should be introduced	
	Merseytravel	The bus service is sometimes no where near train stations. I.E- Blundellsands and sometimes it takes 2 buses just to get to a station	
345	Arriva	345 very unreliable and only run every 30 mins	
	Merseytravel	No bus gOUNg to town down church road need more trasport in this area	
15	Cumfy	In my case the 15/15A service is vitally important for work, social, leisure, business matters, shopping and connecting to train services.	
47	Arriva	I got the 47 bus from waterloo Crosby rd north last Friday and to get to my theory test for 12 and it turned up late it was meant to come half 25 and didn't turn up untill 11 o'clock and then got stuck in traffic then and when I got into liverpool city centre I missed my theory test all because the bus was late and then it got stuck in traffic I lost my money for that theory test I have to pay agen.	
345	Arriva	Would suggest a feeder bus to Stations and Walton Vale , Altway 345	
345	Arriva	345 is often late or just doesn't turn up which leaves me and my children stranded.	
44	Arriva	Route 44 Crossens to Formby / walnut street needs to be given more time to turn around at Crossens as punctuality is terrible at times. Also i feel the route would benefit from being twice an hour to Formby especially during peak times . Overall it's not to bad though	
345	Arriva	345, terrible! Often late, oldest buses in the fleet and often dirty. Also route used to go to kirkby which was useful but now that's stopped. This is the only bus that runs along Altway	

	Merseytravel	This service is totally unreliable, and quite often (on a daily basis) doesn't turn up at all or when it does goes out of service. ,they are always old buses which are noisy and uncomfortable.	
Formby	Cumfy	Formby circular buses have been cut in half over the last year. Now have to take two buses to get to the same location Much harder to time a Formby circular bus to catch trains at Freshfield or Formby stations (or vice versa when leaving train for bus) The X2 and 47 seem unreliable, often running late. In addition when they do turn up it is often together. They need to be spaces out better for sefton and liverpool stops	
345	Arriva	345 - current service finishes too early on the weekend. The last bus from Queen Square Mon-Fri is 6.57pm. Whereas on a Saturday and Sunday, it is 5.40pm and 5.15 pm respectively.	
800	Merseytravel	800 - currently the service is one way. This means it takes two buses to get back home in the evening. There should be an evening return journey just after 5pm to take workers like me home.	
	Merseytravel	In my area of old roan buses all on timetable within minutes of each other than nothing for 30 minutes	
	Merseytravel	It would be good to have a direct service (not via the city centre) to South Liverpool (e.g. childwall, wavertree, Sefton park). My family all work in those areas and have to drive as there is no alternative other than going into the city centre and changing buses.	
52A	Arriva	52A need more frequent	
345	Arriva	345 bus service is not reliable comes when it wants to they miss buses out does not come to time more times Than not it's late it's been the same for years we do not have a late just night nothing after 7 in the evening We need a better service that comes to time and not buses missed out and people left to wait for an hour or more. And better buses and not old stock like we have, they are years old..not new ones like you see on other routes within Merseyside,	
Formby	Cumfy	The F4 dies not go into Formby Station which would be better for older people	
	Merseytravel	Very infrequent, especially in evening and weekends	
	Merseytravel	Buses regularly do not arrive	
345	Arriva	I find the present route the 345 makes to be excellent, taking the bus to the people I only wish it ran later in the evening	
	Merseytravel	Don't arrive at all half the time	
	Merseytravel	Melling needs more public transport to Maghull and surrounding areas for people who do not drive. Train is only useful if going to Liverpool	
47/X2	Arriva/Stagecoach	Limited bus services to Thornton in the evenings from Liverpool. Buses finish at Crosby village and should be extended to Thornton. The last bus from Liverpool to Thornton is 47 at 22.10 and X2 at 21.27. The last 53 from Liverpool to Crosby is 23.22. Please can we have later buses from Liverpool to Thornton.	
63	Arriva	Due to the 62 being cut short to operate between Penny Lane & Bootle North Park its connection with the 63 is not good as the 63 leaves before the 62 get to Bootle especially connecting College Road in Crosby. So have to get the 47 & walk. Also what happened to all the double deckers running through Bootle most of the services are now single decker.	
345	Arriva	345 is consistently taken off to replace other bus routes. This is the only bus service that travels to the area I live. I feel it's unfair to keep taking this bus off. Also frequency of this service is diabolical.	

54	Arriva	Your survey doesn't mention 54a service but I use this regularly. It would be good to have a service from Liverpool Old Hall St reinstated in the afternoon rush hour as well as the mornings. I also sometimes use 47 & X2 services but they always seem timetabled to arrive together. Also there are too many 53 buses per hour, all serving parts of Waterloo & Crosby already well served by the train stations	
54	Arriva	All my buses run on the half hour 54, 63, 47 need them to be more frequent	
300	Arriva	300 is often late and the frequency is less than good	
	Merseytravel	All bus stops should have electronic boards	
	Merseytravel	Sometimes hit and miss. The bus app doesn't always work.	
300	Arriva	The current 300 route works far better than that of several years ago and has improved the service	
	Arriva	An arriva bus that goes to Preston	
	Arriva	Arriva are rubbish. Need more companies to give a fairer deal in the town	
Maghull	Merseytravel	It would be better if the circular 31/31a bus went to the new Maghull North Station rather than the old Maghull Station for Lydiat residents.	
49	Arriva	A bus from Curzon road to Birkdale would be good. The only one from there is the 49 for me so I dovetail it with the 44 both Arrive buses. The x2 goes to Birkdale but I tend to avoid it as it isn't arrive which my pass covers	
47	Arriva	The 47 and x2 should run more frequently after 6pm if I miss it I have to wait over 40 mins and in winter it's freezing	
	Arriva	Put buses back on the Kew estate	
X2	Stagecoach	The X2 is not express - it stops everywhere - to be a viable choice for Liverpool it needs not to stop everywhere in Seaforth/ Bootle which already extremely well served for buses. Buses in Southport are much older than those in the south of Merseyside - it is where Merseytravel and the bus companies send buses to die - they literally shake when waiting at the stops - there is no competition of pride in the service. It is ridiculously expensive to do even short trips by bus in Southport, I normally own use them when the train is dislocated or I don't want to drive to the North of town - Churchtown etc. I can get almost to the edge of Chester and back on a saveaway for 5.40 - it is 4.10 for the same thing to move around PR8/9 postcodes. Merseytravel seem more interested in helping those outside the area that pays for them. Buses are a luxury for of transport in cost terms unless you are a pensioner. We have no bus station and the one sided bus shelters offer no protection - whilst Liverpool One and Bootle Strand have a fortune spent on them. We are really just an afterthought.	
44	Arriva	The 44 needs to be more frequent	
X2	Stagecoach		Stop bus drivers indicating right when they are going straight - I have just avoided 2 serious collisions in the last year at junctions when the bus driver has been indicating a right turn when in fact they were proceeding straight on. Educate the X2 driver how to get in the correct lane on a dual carriageway instead of taking up both lanes.
	Merseytravel	I have 1 bus and sometimes this doesn't even turn up	
	Merseytravel	If I had to pay I wouldn't use them too expensive. 2 or more and a taxi is cheaper	
	Merseytravel	Very Happy With The Service Provided By All The Buses..	

	Merseytravel	Buses breakdown, don't turn up, drivers swap over takes too long, appalling service	
X2	Stagecoach	Think the X2 is incredible value for money and punctual. Unsure why there are less buses between 5 and 7pm which I'd imagine would be busiest time (49)	
	Merseytravel	Instead of flat fares I would use buses more often if there was a cheaper short journey option	
53	Arriva	There should be more buses or more frequency of buses to serve on a Sunday morning. I have to get the 53 on a Sunday to go to work and if it is delayed or gets cancelled for any reason, then I get to work late and get sanctioned. More buses at a higher frequency on Sundays and earlier buses would help a lot more people to travel to work as there is no other public transport until 8am.	
	Merseytravel	Need modern buses	
	Arriva	All services in Southport are excellent	
52A	Arriva	52a bus stop by orrell road/opposite bootle cemetery. Bus stop inadequate, too many passengers waiting to board single decker 52a at 8-40am going to city centre. return journey from Sir Thomas St between 1750pm-1800 is not good, buses not turning up, with large crowds waiting, (double-deckers should be used more often) instead we have to all cram onto a single decker. we watch while the next closest stop has buses going elsewhere turn up very frequently (15) eg. Picking one or two passengers. Very frustrating!! Whoever is in charge of co-ordinating and managing bus routes, needs to look at passenger demand for Sefton as these routes seem starved of investment and mismanaged.	
300	Arriva	Bus no 300 from Aintree to Southport should be 5.35pm always late, some times taken off because it is late - not good enough this is not just the odd time over the past few years it has lost lots of customers due to this. saying that its because of Liverpool being busy, perhaps they need to add this bus further down so that people are not left out in the countryside that you serve in bus stops that do not have electricity in them or so open they are freezing	
44	Arriva	44 one bus an hour to local hospital appalling. BUT 3 buses to Walnut Street or Chestnut Street, but to Formby and through Ainsdale to Southport hospital 1an hour perthetic. You get abus to any Liverpool hospital the Royal and you can literally get one from Queens square every few minutes.our service 1an HOUR.	
49	Arriva	give the buses time to include hold ups trains /road works etc so they can be on time and especially the 49 bus which often run together mostly due to 2 rail crossings	
44	Arriva	Bring back No 42 or make 44 more regular please	
345	Arriva	345 sometimes does not show up at all or is really late. If it is late, it usually goes out of service for the return journey. This means waiting even longer after already waiting a long time because it was late!	
	Merseytravel	Bus services are prohibitively expensive if you are travelling with children. In recent years the bus services have been cut and so they are now also do not run on routes or at times where it is possible to use them regularly. There is very little consideration given to people with invisible physical disabilities like MS with buses setting off before you have a chance to sit down or failing to stop because you haven't risen prior to the bus stop this makes me afraid to use the bus.	
44	Arriva	Since scrapping the 42 service and the 44 going to every 20 minutes the service is not as reliable especially from Town to Marshside	

56	Arriva	Why are there only two buses running in the L20 area of the city 56 and 58 with almost similar timings one bus an hour travelling down Orrell Lane	
X2	Stagecoach	X2 bus runs alongside other bus services at the same time, should be staggered. If you miss one, you miss them all, hence have to wait longer in between.	
	Merseytravel	It is useless outside of 9-5 Monday to Friday. Takes me hours to get home from work via bus in an evening. Drivers don't throw drunk aggressive people off so it is frightening sometimes.	
133	Merseytravel	Don't reduce the 133 service	
44	Arriva	44 bus. Needs to go back to half hour service as only bus to hospital	
61	Arriva	i cannot travel to work on 1 bus since you took the 61A off i don't know why you could not keep it running in the morning for workers we pay enough bus fares	
	Arriva	Why no bus from Gorsey lane Litherland to Crosby so my daughter can get to school? Also no school bus so makes it more difficult. Crosby village shops not far but all buses on Gorsey lane all turn right to netherton not one bus turns left to Crosby really poor service!	
375	Arriva	The 375 service to Wigan on the 8am service is always a single decker bus when it used to be a double decker, and means that often people have to stand up as there aren't enough seats.	
X2	Stagecoach	The X2 of a night is always late. it has been 35 minutes late in the past few weeks, almost coming the same time as the next due bus, it's a joke.	
	Merseytravel	I do not have a bus service to connect the sheltered accommodation where I live to the rest of Maghull so I have to walk to Lydiate to catch one which I find physically very difficult or use taxis which is very expensive. I need a regular and nearby bus service to attend GP appointments, opticians appointments, to do my shopping and get a train to Liverpool city centre. The sheltered accommodation I live in has about 40 residents who would all welcome a nearby bus service that serves the locality.	
2	Stagecoach	No 2 from Tarleton to Southport bus fare is disgustingly and abusively expensive. More people would travel more by bus if the fare was cheaper.	
60	Arriva	60s sometimes don't turn up and this happens at about 3 in the afternoon and this happens at least 1 every 2 weeks	
	Merseytravel	Not on time	
206	HTL	I also use the 206 quite frequently, this bus only runs every hour, if there is a problem with the bus there is no way of finding out.	
47	Arriva	This survey goes from the inappropriate one-answer questions to big and complex ones, with nothing in between! I have ticked 47 as the bus I use most, but that's not a true picture - I use 47, X2, 53 and 63 almost as often as each other. Also, I was only allowed one answer to why I use buses - leisure, but the true answer is also visiting friends and family and shopping trips. I travel widely on a Sunday with a pensioners' walking group and it is frustrating that many routes are "off" or very infrequent on a Sunday. The signage and punctuality have improved enormously in the last decade or two, but I still don't completely trust complex connected routes offered by Google maps, and always start earlier.	
49	Arriva	Seem to be too many 49s	
144	Hattons	144 could do with being more frequent.	

Maghull	Merseytravel	I tend to use 31 rail/bus link which generally runs ok. Sometimes frustrated that when a train is a few minutes late the bus has gone away empty. I use the 133 service which is often late and sometimes doesn't run at all. There is talk of it being reduced but that would mean a lot of people cut off from any sort of transport	
	Merseytravel	this area of crosby thornton keeps getting forgot about and receives poor services	
Maghull	Merseytravel	31/31a to link both sides of Maghull/Lydiat	
47	Arriva	Number 47 from Liverpool very unpredictable. I have seen this bus almost directly behind another yet supposed to be 20 minutes apart.	
	Merseytravel	Sometimes the bus turns up early, late or not at all with no link to trains	
300	Arriva	In Maghull, the 300 and 310 pass through toward Liverpool at roughly the same time, leaving a 30 minute gap when it should be a 15 minute gap. After the last review Arriva altered the times of the 300 to provide a 10 minute gap between services but altered the time back to the way it was 6 months later. I understand this was to suit students at college in Southport, to the detriment of Maghull residents. It has been said Maghull has a high proportion of car owners, which is why Arriva aren't bothered trying to get people out of their cars and aren't bothered about running an evenly spaced bus service.	
55	Arriva	55 - would like more information at bus stops - real time information	
	Arriva	Bus drivers on arriva are very rude and cheeky. They need to learn respect.	
47/X2	Arriva/Stagecoach	Where I live we do not have what I call a proper 'local' bus service. I use the 47 and the X2 both of which go to Liverpool which means that I cannot depend on their punctuality. Also both buses seem to run concurrently	
		no	
	Arriva	Having a live tracker showing where in Sefton buses are at anyone time would help cut commuting times as you could make decisions in real time about route and bus to take	
63	Arriva	The 63 bus is the only means of transport I have, that stops within close proximity of my home. Please make this bus more frequent and punctual than it currently is, with less than 2 buses on average per hour. Thank you.	
	Merseytravel	stop having buses taken off the route, too many times we are left at the bus stop in the cold and the rain for over an hour	
	Merseytravel	Not enough buses in maghull	
47	Arriva	47, 54 & 63 services during 8-9am & 5.30-6.30pm Monday to Friday are never on time and very often do not actually turn up at all!	
60	Arriva	The 60 route is appalling it's either late or doesn't turn up. Arriva usually give feeble excuses and have reduced the frequency over the past two years. Give the contract to a reliable company.	
47	Arriva	The 47 usually runs but it is often late.	
	Merseytravel	bus services in and out of crosby have been in decline for years and the service is getting worse as regards buses not turning up or late going out of service and bus companies getting away with it and when you complain as i havemany times you are lied to and they NEVER admit THEY got it wrong and continue with same old unreliable service and charge ridiculous fares.THERE SHOULD BE FINES FOR BUS COMPANIES AND COMPENSATION TO PASSENGERS.ALL IN ALL BUS SERVICES HAVE BECOME ABISMAL ESPECIALLY IN AREAS LIKE BROWNMOOR LANE CROSBY AND THORNTON AREAS	
47	Arriva	I'd look at the driver training - I recently witnessed a driver falling asleep at the wheel - it was the 47 to Crossens 18th Feb - I got off the bus at Waterloo around 18:30.	
	Merseytravel	Excellent service	

49	Arriva	A lot of 49s not enough 47s	
44	Arriva	Reliability an issue.44 is taken out of service if late.	
	Merseytravel	Some buses are dirt, need more cleaning overnight	
Maghull	Merseytravel	I live in Lydiate and want to make use of the new Maghull North railway station. Sadly the 31/31a bus service in Lydiate only goes to Maghull station which is a long bus ride compared to the short distance that would be involved from Sandy lane to Maghull North. This arrangement of bus routes seems crazy. The southern circular bus service goes to the Northern station and the Northern circular route goes to the southern station. Surely it should be the other way round and both circular routes should call at Maghull central Square. I don't want to take my car to either station as parking is still a big problem.	
	Merseytravel	Originally, I purchased a Saveaway ticket to be used after 9.30am. Under the older timetable, the 47 would arrive at my stop on Moor Lane around 9.34 - which meant that I could use the Saveaway just fine. However, the timetable was changed - which meant that the bus arrived at just before 9.30 - and the driver would not let us on with Saveaways. This was a very annoying change. Could you go back to the older timetable? Also on the subject of Saveaways - sometimes my ticket has not worked on the card reader on the bus. To prove that I had purchased the ticket, I showed the driver the receipt. However, the driver did not accept this receipt (which was a completely normal receipt). Their excuse was that the receipt could have been picked up anywhere, and therefore not proof of my purchase. This was clearly ridiculous - receipts can be used anywhere. Stagecoach & Arriva need to be clearer on their policy and to better inform their staff & customers about it. Sometimes because the traffic is so busy on Moor Lane, Crosby, (because of Broomscross Rd), the timetable on the bus shelters is not accurate. Perhaps this needs to re-timed.	
	Merseytravel	Drivers are too unfriendly	
46	Arriva	Bus used to go down cemetery road but taken away, lives on Portland st. Now cant get mum out as can't walk too far. Need bus back.	
46	Arriva	There is no bus service down Tithebarn Road and Hawkshead Street and no service by this 46 or 46A route to the Community Clinic in Houghton Street. I have to walk two blocks to get to the clinic. Also the numbers of the routes which serve the High Park area are confusing (46 & 46A) If you can't see the number, you could get on the wrong bus The route numbers used to be 43 &46 which were easy to see.	
Maghull	Merseytravel	THE 32A MAGHULL CIRCULAR GOOD BUS PICK YOU UP AND DROP OFF AT MAGHULL STATION FOR THE TRAIN TO CITY JUST A SHAME ONLY HOURLY BUT OK FARE WISE £2 A JOURNEY	
	Merseytravel	Need more accessible contactless on buses	
47	Arriva	There are too few services connecting Liverpool to Southport. The 47 and 300 buses are too infrequent. Within Southport (where I live), local services finish quickly after peak hour, and if I go out at night the local buses I use (46, 46a, 300, 375, 44) either finish entirely or run only once or twice per hour.	
	Merseytravel	Don't cut any services.	
44	Arriva	44 to formby needs to be twice an hour during school run times and 5 and 6pm when ppl finish wrk. I understand that during the day it's quieter therefore hourly is ok then.	
	Merseytravel	Very good service.	
47/X2	Arriva/Stagecoach	Lack of late night (after 2330) buses from Liverpool to Formby	
	Arriva	Two often come together 375 385 300	
	Arriva	Bus stops on Lord Street aren't close enough. 48 no longer runs down Aughton Road causing issues. Removal of 43 from Hawkshead Street.	

	Merseytravel	Bus route generally unreliable	
Maghull	Merseytravel	There does seem to be some wastage on the Maghull circulars, especially in the evening (I am specifically thinking 32 and 34 variants here) , and I am still not convinced that the 31A is necessary - just have them all go down Liverpool Road. There is no suitable stopping point at the junction of coronation road/Liverpool road and I frequently see older bus users struggling. I am also concerned about the reduction to the 133; I appreciate funds can only be spread thinly but would like to see better east west links in the evenings and at weekends.	
	Merseytravel	Run later in the evening	
	Arriva	Don't cover enough Southport anymore. Arrival running down services.	
49	Arriva	49 less reliable than the 15. 15 is a very good service.	
	Merseytravel	No bus to the cinema ocean plaza from town centre. Can't walk due to mobility issues. Need Sunday and bank Holliday services. Need a hospital service	
46	Arriva	Service restoring to Hawkshead street. Fromer number 43.	
53	Arriva/Stagecoach	The 53 bus is very patchy, when it turns up and is on time, it's great, but often you can be waiting for up to twenty minutes and then turn up in one cluster. I'm also a wheelchair user and whilst it's getting better, there is no proactiveness from bus drivers to ensure the wheelchair space is left empty if the pram space is also empty, meaning the already time conscious driver has to ask them to move over to a space they should have moved into first, and quite often after I am on board, the drivers allow more than two more prams on the bus meaning the whole gangway gets blocked. And bus drivers always drive off before I'm in the space and people have sat down. I also feel like the bus times don't match up with other buses or trains. If I get the bus from outside Star of the Sea Church to go to Waterloo station, I arrive just as the train is arriving, which mean I and other passengers would miss their trains if we needed to get one. There is also a lack of bus service that gets people to Switch Island - the current one leaves wheelchair users in dangerous situations, especially as the bus stop to return is a tiny island, too narrow for a wheelchair to get on, with no wheelchair access if by some miracle someone had a small enough wheelchair to fit on the island. Service that goes directly into Switch Island needs to be restored.	
X2	Stagecoach	X2 Preston to Southport, needs to run later at night, more frequently and another bus needs purring on from riverside caravan park	
44	Arriva	The 44 is hardly ever on time and u always miss one out then 2 come at same time worst bus service in southport if ur at a hospital appointment and late for work .please rectify the 44 it's been going on far too long now	
Maghull	Merseytravel	The 32/33 bus needs to run at peak times ie mornings before 9am and afternoons between 5 and 6.30pm	
Maghull	Merseytravel	Need more frequent 31 bus, not just peak times. Buses should meet all the trains and start earlier so I can get the 6.30am train at Maghull.	
53	Arriva/Stagecoach	53 buses are not reliable sometimes gaps of 35 minutes then 3 turn up and some overcrowded,elderly and disabled people waiting a long time in the cold.On 54 route sometimes waited 1 hour as bus unreliable and apparantly this is on a regular basis	
44	Arriva	Bus route 44 is infrequent and very rarely runs to timetable. It is the worst bus route i have ever experienced. Whoever did the timetable has very little idea.	

300	Arriva	<p>I have worked at the Giro Bank site for 18 years and find it hard to believe that this area is so poorly covered by bus services. The 56 and 58 are regularly late and only run on the half hour, arriving at the same stop on Nethererton Way within a few minutes of each other if you miss one you've probably missed both. Also given that the only bus that runs by my home is the 300 the frequency is not great and could be improved. I will say that the decision to add extra busses in the late evening to the 300 service from Liverpool to the Weld Blundel was very welcome but if possible the frequency could be better. I would also suggest a mirror service be implemented in the evenings on the 300 route from Southport to the Weld Blundel timed to meet the 300 from Liverpool. I would also suggest the possibility of introducing a new bus or extending slightly the route of one of the maghull circular busses so as to cover as far as the Scotch Piper. It would most likely add around 5 minutes to an existing route if the bus went along pilling lane then back down Southport Road and back to the Weld Blundel. I genuinely believe that bus services on Merseyside now have the best chance of being improved after years of services being reduced either because of government cuts or because routes are deemed untenable because of falls in passengers or revenue, though I can think of one route, the 18c, that was reduced so much that people gave up using it giving the operator the excuse they needed to take it off all together. I would also say that I think no service needs to have a frequency of less than every 10 minutes or greater than 20 and if Liverpool council ensured all the relevant service providers signed up to this proposed frequency of service plus a look at the price of journeys it would hopefully mean not just better journeys for passengers but also a truly viable option to taking the car.</p>	
47/X2	Arriva/Stagecoach	2, 2X, 47 should be more evenly spread in Southport. Busses should not be 10 minutes ahead of the timetable.	
47/X2	Arriva/Stagecoach	The times the buses run should be spaced out more. e.g. 47 x2 2 run almost the same route into Liverpool yet on the hour the 3 come within minutes of each other	
47/X2	Arriva/Stagecoach	47 and X2 service from southport to formby. The last bus from southport is 20.58 47 and 20.41 X2. therefore if you are out for a meal or night out you have to finish extremely early to get home to formby by bus. I think the buses should run later.	
62	Arriva	62 should be more frequent since 122 came off.	
53	Arriva	Carry 53 onto Thornton. Also hospital bus since 122 came off	
133	Merseytravel	I do not drive and am unable to get to work by any other means than the 133 which leaves Maghull at 9.24am and returns from Endbutt Lane Crosby at 2.05pm.	
36	HTL	Generally I am very happy with the services provided although it would be good to get the 145 back to Maghull again rather than stopping at Melling. I have to praise you for the changes made to the Maghull to Aintree hospital services- excellent	
56	Arriva	56 not frequent enough on Sundays. Need to ease congestion sir Thomas st area. More buses from Bootle area to Liverpool one	
44	Arriva	Think they are very good. 44 from Formby could be more frequent.	
Maghull	Merseytravel	The 31 bus that leaves Maghull Station during evenings and Sundays leaves at 12 and 42 minutes past the hour, the train from Ormskirk to Liverpool comes in 3 or 4 minutes after and you have to wait nearly 30 minutes for the next one. Perhaps the bus could be delayed from goin out to allow people from both trains to get on.	
62	Arriva	62 reliability is an issue. Has to leave an hour beforehand to make sure can get to Aintree Hospital.	

54	Arriva	54 often misses out trips and often misses out Lydiat Lane and Edge Lane loop. 61 often does not turn up or is late often.	
	Merseytravel	Satisfactory, thank you.	
235	Merseytravel	Need direct bus services from Grasmere Drive, Itherland, Tostrand and Liverpool. Can't cross road due to mobility to get 135. Divert 135 down Grasmere dv	
		No thank you	
300	Arriva	In Maghull the 300 and 310 arrive too close to each other leading to a gap of 25 minutes for next bus - should be timed so that there is a 300 or 310 every 15 minutes.	
		X2	
	Merseytravel	159: A great service, as is the 58; the former doesn't run enough times and can be hit and miss time-keeping wise but when it does appear it is a great service. 133: the very notion that it could be scaled back in frequency is a travesty; Kirkby's bus network is scandalously reduced compared to its zenith in the early 1990s as one recalls and to lose further a handy and vital link to another neighbouring borough would be a joke. Also, I would much rather its original route be restored as that served a better purpose than the current diagram. Bus routes along Stanley Road (47, 52, 53, 54, 300, X2 and any other that runs for most of the length of Stanley Road): for the main part these buses should be classified a Quality Bus Network in the Sefton/Liverpool boundary area and shouldn't be idling between Bank Hall and Bootle Strand waiting for a timetable which patently does not exist. They should pause for time at the Strand in my opinion as that is where they diverge. 62, 300, 61, 68: handy routes to have when travelling from Walton into Bootle. Idling busses, especially on the 61 and 62 (occasionally on route 68 having just left Bootle towards Walton) are annoying and certainly seem to serve no purpose for any passenger whatsoever, especially the closer to the terminus that they are, especially on the 62 route where it joins the route frequented by the 81 and other frequent buses headed in the same direction.	
49	Arriva	My comments re the bus service I use, are Highly commendable. I use the 49 Bus on a regular basis, and feel very lucky to have a Senior Pass which enables me to do so. We are very lucky to have a service in this area, every 12 minutes, for which I am personally grateful for. May I, put forward an idea, I have had, regarding this bus service please? Do you think, that instead of the Bus travelling along Kenilworth Drive, and onto Shore Road, every 12 minutes, it would be a good idea to have, every other bus, turn left at Shoreside School, onto Westminster Drive. At the end of Westminster, it could turn left onto Shore Road, and incorporate Pontins (more money for you, especially in the summer), then back into Ainsdale and onto Southport etc. As I mentioned, this would bring more money in for you, but it would also help the older Residents who live along Westminster Drive, and the other Roads around that area. I do hope you will agree?	
81	Arriva	Services to run later from Bootle to Liverpool airport	
X2	Stagecoach	Also use X2 to travel Preston once every Month. No other way to get there	
310	Arriva	irregular performance service 310 westway Maghull to Ormskirk any time	
Maghull	Merseytravel	31 no longer get there in time for train	
144	Hattons	144 only runs every hour which is awful. If you could divert the no. 52 down Kirkstone Road West on to Hatton Hill we would then have access to a bus to Liverpool, and more frequent.	
310	Arriva	310 simply a great service!	
300	Arriva	There is no bus service on the Kew Meadows Estate. Would it be possible to slightly alter the route of either Service Number 300, or 44 to travel along Folkestone Road? Even one bus per hour in both directions would make a huge difference to residents living on the estate.	

47/X2	Arriva/Stagecoach	In the Thornton area the only 2 buses that run this route are the 47 and the X2. These buses also finish at 10pm from queens square bus station and around 9:30pm in Thornton. This isn't very convenient if you stay late in work etc as you are forced to get another bus and then a taxi, or the train and a taxi. I think there needs to be more buses on the Southport route	
44	Arriva	44 Going to Crossens in the evening, they are not frequent enough	
300	Arriva	When 300/310 services converge in Maghull they are timetabled to arrive at the same time during the day - Miss one, you miss both. Frequently thes buses arrive ahead of schedule. Occasionally they idle at the Meadows, but this is not good if your bus stop is before this!	
44	Arriva	44 bus from Formby to Crossens via Southport hospital is a disgrace. 1 bus every hour is just not good enough. This is only service that connects Formby, Freshfield, and Ainsdale to the hospital.	
300	Arriva	We have the 300 and 310 bus services which run through Maghull. During the day the run every 30 minutes and arrive and depart the bus stops at about the sane time. It is usual to see one bus leave the bus stop as the other one is arriving. Quite often the two bus arrive at the same time. This means evenhough there are two routes we only have one arrival time for both. In addition we also have a circular bus which due to time table changes arrives at the same time as the other two services. We have 5 buses an hour arriving at bus stops between Maghull and the junction of Liverpool Road/Northway but only have choice of two times per hour when we can get the bus. I am not saying the bus services should be increased but instead of them running at the same time could they not be staggered. For example on running on the hour and half hour, whilst the other route run on quarter past and quarter to the hour. Is there some strange illogical reason why they can not. if the timetable of one of the routes were changed if a person missed a bus they would only have to wait quarter of hour and not half an hour Buses use the stop by King Georges Field to stop at if they are running early, this applies to buses going to and coming from Liverpool. They can be there quiet sometime. On occasion I have had buses pass me at Maghull Square when I have decide to walk home. I have then passed the same bus at King Georges Field. This walk take between 10 to 15 minutes. So people wishing to get the bus before the stop misses the bus not because they are late (or even on time) but because the bus is early. I would use the bis more often if I did not have to wait so long for one. I only use the bus when I have no alternative	
61	Arriva	Why is the 61 bus always cancelled, especially the evening service. I've waited in the bus station for over 40 minutes with absolutely no sign to say the service has been cancelled. You've changed the route for the 300 and this is the only bus that services Moss Lane towards Orrell Park.	
300	Arriva	Lydiat has 1 bus only into Liverpool. The bus turns towards Bootle at Hornby Rd so you need to change buses to continue onto Walton. At Aintree the 300 and 310 run in tandem Why not run them 15 mins apart to provide a more frequent service from North Liverpool into town	

345	Arriva	The bus services that go through to Maghull, Waddicar, and Southport are 310, 345, 300 which I use and these have been not very reliable either going to these areas or returning on many occasions some times these buses especially 345 go passed the stop with out of service on when they are running late thats a disgrace in this day and age when people rely on them as its the only bus on that route people need these services to get to work, appointments etc and some of the drivers have no consideration as they might run earlier than the timetable and sit off in various places till they catch up with the time table.	
47	Arriva	47 Southport - Liverpool, approx. 17.20 from Queen Square, weekdays. Drivers are often surly and ill-tempered and cannot speak or smile. They also frequently do not want to complete the full journey with passengers on board, asking them to get off in Lord St rather than Crossens. They are always at least 5 mins early at my stop going the other way and then wait at the monument. Arriva buses are less modern, less clean and more expensive than Stagecoach ones.	
44	Arriva	44 Southport - Once an hour to Formby, twice to Walnut Street. Lots of confused customers at bus stops and on board as to final destination. Separate bus numbers would make more sense. Short hop fares on Arriva buses would be beneficial.	
	Merseytravel	Why is there no bus service to the shopping complex or the cinema on the Prom in Southport ?	
53	Arriva/Stagecoach	There needs to be a review of the ticketing arrangements for Quality Bus Route 53 from Crosby to Liverpool. At the moment, Arriva and Stagecoach accept each other's say and weekly tickets, but not monthly and yearly tickets. As someone who holds a Stagecoach yearly ticket, this means if an Arriva bus comes first, I wither have to pay extra or wait for the next Stagecoach bus. The Quality Bus scheme is meant to bring an improved service for passengers but for passengers like me, it does not. It also doesn't help that Stagecoach's 53 finishes two hours earlier than Arriva's.	
60	Arriva	Service 60 (Bootle to Aigburth Vale) has been suffering repeatedly from punctuality problems in the past few months, particularly in the evening peak hour. I regularly use the 60 to get home from college and on several occasions I've waited 30-40 mins for a 60 and two come along at the same time. Not acceptable	
	Merseytravel	complete lack of services to travel east to west across south sefton- have to travel back to bootle to make connections to aintree	

47/X2	Arriva/Stagecoach	<p>Unfortunately Arriva cannot run their buses on time as I have lost count of the number of times I have complained about the late running of the 49 Woodvale to Crossens service. This bus is due at the Ainsdale Liverpool Road (Pinfold Road) stop at 07:30 Mon-Fri and invariably it is late meaning that the bus is stuck at the level crossing at Ainsdale and consequently I miss the train as the bus stop (Ainsdale Station bus stop A) is on the other (Ainsdale town) side of the crossing from which the bus approaches it. Also, regarding bus stops, are school buses permitted to use public bus stops? as again this is a frequent occurrence at the Ainsdale Station bus stop A meaning the Arriva bus has to stop either before or after the stop as it is blocked by a school bus. Whilst understanding that bus companies are in competition with each other it's farcical that the Arriva 47 Crossens to Liverpool and X2 Stagecoach Preston to Liverpool arrive at stops within minutes of each other and proceed to leap-frog each other meaning that if you miss one there is a wait of at least 30 minutes until the next bus. Splitting the time tables so there is a bus every 15 minutes would make much more sense. Regular intervals between the buses would also make more sense rather than the random times that exist now, an example being the Arriva 47 times at the Liverpool Road Woodvale Road stop; Mon-Fri 15:02, 15:22, 15:37, 16:00, 16:30, 16:53, 17:13, 17:48, 18:26, 19:13, 20:13, 21:13 Heaven forbid that there is a 15 / 20 / 30 minute gap so rather than the random 20 minutes, 15 minutes, 23 minutes, 30 minutes etc Finally, all passengers want the buses to run to the scheduled & published time tables. Whilst road works and traffic volumes will obviously impact these then adjust the scheduled times or improve the state of the roads in Sefton & Merseyside so that the buses can run on time.</p>	
44	Arriva	<p>44 I would like it to be every half hour until at least 7 pm, as I live in Marshside this is the only service available. The 40 doesn't run on Sundays and bank holidays and finishes at 5.15 into Southport, it's hard to get to the pictures in the evening or the theatre. Other routes ie the 49 have a much better service.</p>	
Maghull	Merseytravel	We need a bus from lydiat to maghull north station as well as maghull station	
47	Arriva	<p>Bus stops should all have lights. On countless occasions I have stood at various bus stops on the 47 route at night and had difficulty flagging a bus down. Perhaps this is because the drivers are unable to see people stood at stops in darkness. On one occasion a bus went past the stop I was stood at but stopped further up the road. When I got on the bus the driver said he had never seen anyone standing at that stop before!</p>	
300	Arriva	<p>I use 31, 300 and 310 if they arrive on time. 300/310 can arrive 5 minutes early/late. 31 not always punctual. Not reliable. Why are timeables on line sometimes showing different times to those at the bus stop? Why does 300/310 arrive virtually same time at Maghull Square? Taking 311 off was worst thing ever done to our buses. No objection to all new houses being built but we need a good bus service. Not everyone in Maghull has a car.</p>	
49	Arriva	<p>give less able/elderly passengers more time to exit bus. adhere to timetable more closely. both comments apply to service 49</p>	
300	Arriva	<p>300 bus is often late or doesn't show at all. 375, 385, 300 are all clustered within 20 mins at the weekend from my stop. I would never plan a journey involving a bus if I needed reliability, I'd take a taxi instead.</p>	
300	Arriva	<p>the 300 bus is more often running late 310 which travels further keeps better time why do both these bus arrive at bus stops in Maghull within 5 mins of each other thus if you miss one you wait approx. 25 mins sensible timings 15 mins apart would be better for passengers</p>	
49	Arriva	<p>I catch the 49 bus from Lord Street, Southport travelling towards Crossens shortly after 4pm on 4 weekdays per week and often have to wait up to half an hour & then 2 or 3 buses arrive at once. This is meant to be a 12 minute service.</p>	
54	Arriva		54. Not frequent enough. 47/X2 continuously follow each other every 30 mins instead of 15 mins

	Merseytravel	Bus services at Ainsdale do not tie in with the trains to Liverpool. Also it is just as cost effective to get a taxi from home to the station as it is the bus. Much cheaper by taxi if two people are travelling together.	
55	Arriva	55 excellent service needs to be more often	
310	Arriva	310 not frequent enough and takes forever don't know why you don't have another service that is quicker	
52	Arriva	The 52/52a never turns up. I do school run twice a day. Stagecoach need to take on additional services asap. Arriva simply do not turn up, the deviate roads and then don't stop even if you are stood waiting with your kids trying to get them to school.	
	Merseytravel	Too much 'duplication' - running parallel to the excellent rail network, or competition between operators. Need to sort this out, and put resources into the "missing links".	
	Arriva	Something I find a bit annoying is the way Arriva buses from Liverpool City Centre into Sefton go from two different places. The 47,53 and 300 go from Queen Square whilst the 52,52A, 54,55, 58 and 58A go from Sir Thomas Street. During the daytime, it's not a big issue as the buses are fairly frequent. But in the evenings and on Sundays when the buses are less frequent, it can be a nuisance because if I miss one at Sir Thomas Street, I don't whether I'm better off waiting for another one at Sir Thomas Street or going round the corner to Queen Square. If Arriva could just have them going from one or the other, that would be great.	
X2	Stagecoach	There have been times when I've been waiting for the 46 & X2 where they haven't turned up at all. The X2 seems to be late most of the time	
63	Arriva	Keep the 63 on. Far better than the 54a	
63	Arriva	Keep the 63 on. Far better than the 54a	
300	Arriva	The 300 service is appalling f very rarely on time. Early mornings are better, but as the day progresses the service gets worse. It's quite normal to wait an hour for this bus.	
54	Arriva	The 54 to Thornton is an awful service, I use it when seeing relatives but it's so hard to get there.	
144	Hattons	The service from the Church road/kirkstone road area is particularly poor. First bus isn't until 07.49 and only half hour service	
44	Arriva	the 44 from Formby to crossens is only every hour which is not enough to serve the hospital for Formby Ainsdale and Birkdale people. It needs to be at least every half hour as it used to be people can not use a car as the hospital car park is always full thank you tony	
58	Arriva	I am unhappy about the change in route to 58 service. I work on London road and can't see the reason for the change to cut out the London road bus stop	
	Merseytravel	THE LACK OF CONNECTION IS THE MAIN PROBLEM I HAVE, EITHER TO TRAINS OR BECAUSE MOST SEFTON BUS SERVICES TERMINATE AT QUEEN SQ. TO GO ON TO THE SOUTH OF THE CITY MEANS GETTING ANOTHER BUS TO LIVERPOOL ONE OR A LONGISH WALK WITH "DICKY" KNEE. WHY CAN'T SEFTON BUSES TERMINATE AT LIVERPOOL ONE AND THOSE FROM THE SOUTH SIDE AT QUEEN SQ, THUS GIVING A GOOD OVERLAP. NOT EVERYONE WANTS TO GO THE CITY CENTRE (NOR SPEND A LONG TIME MEANDERING AROUND QUEENS DRIVE BETWEEN BOOTLE AND AIGBURTH. ALSO, THE EXCHANGE BETWEEN STANLEY ROAD BOOTLE AND BOOTLE BUS STATION IS AWFUL-I ALWAYS GET LOST IN NEW STRAND SHOPPING CENTRE. THERE ARE NO PROPER SIGNS.	
	Merseytravel	Please keep the evening services so as to enable people to have nights out without being forced to use taxis.	
159	HTL	The 159 bus service is abysmal.	
44	Arriva	The 44 from Southport to Formby is too infrequent and isn't viable for college students to return home from as it is too early	

47	Arriva	47 starts too late on Sunday morning I work in formby and start work at 8.30am	
47/X2	Arriva/Stagecoach	Bus nos 47 and X2 which I use the most have "odd" regularity, why can't they be scheduled at regular 20 minute intervals (no 47) and every 30 minutes (X2), both are erratic and inconsistent apart from during parts of the day. The number 49 which I use sometime is a much better timetabled service.	
54	Arriva	I use the arriva app on my phone and most of the time its works great. Some of the buses do not have the app turned on and you can not track them. The 54 buses have a lot of old buses on this route the seats can be wet when you get on the first bus of the day - I think this is because of leaking windows wetting the fabric of the seats during the night. Other more popular routes seem to have the more up to date buses. When returning from Liverpool on either the 4.10 or 5.10, 54 bus if it is running more than 20 mins late on my tracker on phone the bus has been known to skip the first bus stop by the metquarter in Sir Thomas Street to catch up time and the tracker carries on but no bus went down past the bus stop. Would it be possible to put the 54, 47, and x2 bus stops near together like they used to be as a lot of the passengers can get any of them if there is a problem with the timing .Sometimes I will get another one and walk the difference just to save waiting half an hour for a bus that didn't turn up.	
133	Merseytravel	Cutting the frequency on 133 bus will isolate people as the only other way to get to maghull would be 2 trains making it very hard for people to travel. Especially people living in lunt	
	Merseytravel	Not enough changeover points for passengers	
	Arriva	i use several routes around sefton for appointments and different reasons. 58 is frequently late ; 62s parked at bootle north park can stop 47 and 54 from using kerb space. lack of night buses in crosby is frustrating since most finish early and hourly 47 service is not good enough for people wishing to see theatre or leisure time in city centre.	
300	Arriva	300 needs to be co-ordinated with the 310. At present, both services pass through Central Square, Maghull, virtually at the same time. The reliabiilty of the 300 arriving on time is poor. As Sefton propose to increase the housing provision in Maghull there is a requirement to have a more frequent and reliable bus service. At Christmas it was appalling that no buses were provided in this area on Boxing Day. It does not encourage people not to drink and drive. Not everyone has access to a car.	
300	Arriva	31 Circular bus is very good except that it no longer connects with the Ormskirk to Liverpool train. The 300 bus from Maghull to Liverpool runs for a large section at nearly the same time as the 310. From Liverpool Queens square they leave at almost the same time and then shadow each other from Hornby road to Maghull. The 300 is quite often late and sometimes doesn't turn up at all. The last 310 from Skelmersdale on a Saturday is 18.38 which I think is far too early.	
54	Arriva	54 ABYSMAL. Brownmoor Lane unreliableL24	
310	Arriva	The 300 and 310 buses run at approx the same time through Lydiate in either direction. Could they not be staggered. Also could the 311 bus not be returned to service, maybe one an hour. The 310 bus could be reduced to one an hour to compensate. The 300 bus nearly always runs late and at times does not appear at all. The 31 bus does no longer connect with the train arriving from Ormskirk.	
	Merseytravel	Lack of evening services and night buses	
52A	Arriva	Wish 52A was more regular and in the mornings stopped on Dale Street	
61	Arriva	weekday mornings there are no services from Bootle North Park to Liverpool Rd for nearly an hour from 6.30am. Also trying to get to Bootle from Orrell Park is ridiculous. Orrell Park only has one service, the 61, which is hugely unreliable, often causing me to miss connections at Bootle and/or leave me with 15-20 minute waits. Similarly, getting to Orrell Park, I quite often walk up to Moss Lane from North Park (1 mile) without a 61 bypassing me.	

133	Merseytravel	We need the 133	
	Merseytravel	Sunday buses start really late so getting to work on a Sunday on time is impossible without using a taxi or driving into city centre	
	Merseytravel	Hourly bus to train station no evening services	
49	Arriva	Route 49 is currently a 12 minute schedule which I feel makes it impossible for your drivers to keep [disruption of two level crossings] I suggest that a 20 minute schedule would be acceptable. BENEFITS. COST SAVINGS TO MERSEYTRAVEL AND REDUCTION IN AIR POLLUTION. i.e. two less buses per hour. I am confident that the public would accept this as it would improve accuracy of schedule.	
44	Arriva	44 to Formby. More than 1 an hour would be useful as a number of Formby residents regularly use it to shop in Tesco Southport as their local Tesco has no direct bus route at present.	
55	Arriva	I think some of the bus services are great and really frequent but others like 55 and 300 have long gaps so if you miss one your waiting for a while	
63	Arriva	63 has improved since last year but only after many complaints about how unreliable the service was when the 122 service stopped running, that was a very reliable service with friendly drivers	
	Merseytravel	Have noticed problems returning from Liverpool City Centre since Churchill Way was closed. The traffic coming down Hunter Street heading for the Wirral tends to barge it's way into the inside lanes without a thought for the traffic heading for Scotland Road	
44	Arriva	No 44 at some times of the day is always late. Seemed a better service when it ran every 30 minutes than the current 20 minutes. Poor service in the evening when if you miss one bus there is an hour to wait for the next bus.	
47/X2	Arriva/Stagecoach	I'd really like there to be a late (11:00pm) bus running from Liverpool to Southport again, particularly at weekends.	
58	Arriva	Service 58/58A should be rerouted the Kirkdale area. Instead of going the full length of Westminster Road, it should be rerouted to serve Rumney Road and Melrose Road as it used to do. Also, a bus every 30 min is not really frequent	
49	Arriva	Very good service number 49	
63	Arriva	I strongly disagree with the current change to the 63 bus service whereby the bus begins its journey at the rear of the New Strand Bootle Depot and misses the bus stop at the front of the New Strand Shopping Centre This is unacceptable as there are few enough buses that travel via Knowsley Road that stop at the Strand Shopping Centre as it is. It is a brainless change that does not benefit anyone	
44	Arriva	The first 44 bus that arrives after we finish college at KGV goes to Walnut Street. This isn't very convenient as it means many of us have to either wait an hour or get another bus from the Town Centre which takes just as long. It would be helpful for many if the 44 that goes to Formby came at a different time or a Walnut Street bus is replaced by a Formby one.	
		No	
	Merseytravel	Not enough buses to make it a viable alternative to trains and far too expensive	
	Merseytravel	There is currently no service from Netherton to Aintree retail park	
144	Hattons	The 144 I pick up in Field Lane is excellent and the drivers. The 52 52a and 53 are a problem they come in two's and three's It's all or nothing 'We also miss 159 it use'd to stop by Switch Ireland shops and cinema.	

	Arriva	I travel to and from work using both the 44 and 47 services. The 47 Liverpool to crossens service from Myers road west at 07:33 is the service I most often (try to) use in the morning. This is often upwards of 4 minutes early meaning I have to arrive at the stop before 07:28. On my way home from work I most often (try to) catch the 44 Southport to form by service from Wight moss way. This is regularly between 5 minutes early and 20+ minutes late meaning I often miss my connection in form by and my commute home ranges from 1hr and 15 mins to 2+ hours. The service between my home and work is so poor that I have started to learn to drive - something I feel passionately against doing but your service being so abysmal has made my working day so frustrating I cannot continue for much longer.	
300	Arriva	It's quite a walk to the bus stop and it was easier when the 300 came through the estate	
136	Merseytravel	There are no bus services that travel along great howard street / dock road from the Crosby / waterloo area. There is 4 buses per day that travel from Bootle to Liverpool one and visa versa, the first one from Liverpool in the evening being after 5pm ! the bus route that covers Thornton is awful. There are service 53's every 5-7 mins all running to Crosby but none continuing to Thornton (which used to happen)	
63	Arriva	63 bus only hourly evenings and all day Sunday. Also unable to buy save away on walrus on buses	
	Merseytravel	Bus around city dreadful. It concentrates on bus in and out of city centre. I have written to merystravel December and still waiting for repsonse	
81	Arriva	I have used the 81 bus for the last six months. I have found it to be quite a poor service. They very often miss out buses and it is often at peak your between five and six pm when people are desperate for buses. They also often send out two 81s at the same time from Bootle strand which doesn't help people. The 81 bus is one of the main services and it needs a great deal of improvement.	
53	Arriva/Stagecoach	i am a wheelchair user and have to rely on buses and sometimes buses are NOT reliable and become a nightmare especially waiting around in cold weather for sometimes 40 minutes when the bus is supposed to be every 6/7,NOT GOOD ENOUGH.Today i had to wait 30 minutes for a 53 from crosby islington at around 17.50 and watch buses coming in and going out of service and even 1 bus left unattended and then the driver appeared 10 minutes later with a takeaway and then just drove away out of service!The way bus companies treat the public is a disgrace and if you dare complain you just get fobbed off and told blatent lies.The bus service in crosby now is worse than 40 years ago and nobody is monitoring the reliablity of buses and the unfair treatment of the public.IT IS A COMPLETE SHAMBLES as buses are regularly late and not turning up and this has been going on for years	
	Merseytravel	when you complain to bus companies they never accept responsiblity for buses that are frequently unreliable and are not value for money and they wont give compensation	
63	Arriva	why is the 63 service not more frequent as it is the only bus serving a major hospital from my area?	
	Merseytravel	The buses still always arrive at my stop at the same time. I just wish you could solve this so that there is less time to wait between services. If you miss them all, it means a further wait of 30 minutes.	
2	Stagecoach	Service number 2 (Hesketh Bank to Southport) is overpriced. It is so expensive that often i have to decide not to make the journey.	
53	Arriva/Stagecoach	- more regular bus service between Liverpool and Crosby/Thornton (54, X2 and 47 only every 30 minutes!) - 53 comes too often and X2/47 services are quicker - tickets are expensive and differ between stagecoach/arriva - more patient drivers, better treatment of drivers. - ensuring that buses arrive promptly, don't leave stops early - needs to be a queue system in place at the bus stops, and these need to be staffed by MerseyTravel staff. People not getting the bus should stand to the right & further back to let people on the bus currently letting people on.	

49	Arriva	Service 49 is used most frequently. The start of its route in Churchtown, Southport will have over 300 new houses in the coming years so I expect the demand will rise therefore the 49 service level should be at least maintained.	
54	Arriva	Regularly wait for the 54 to get home and it is regularly late. The route of the bus going into town changed to include Old Hall Street, which takes me much further away from where I work, Central Library.	
63	Arriva	We have lost 2 bus services between Crosby/waterloo and Netherton (53A and 122) now only 63 makes timing things much harder	
53	Arriva/Stagecoach	Today I waited 30 minutes for a bus at South road, Waterloo and then 3 came together and this happens on a regular basis and sometimes makes me late for work.	
		63	
	Merseytravel	They do run a good service but there has been a couple of times when the bus hasn't turned up	
300	Arriva	The 300 and 310 both pass through maghull within minutes of each other. Would it not make more sense to space them out? Bus arriving early, the stopping for 5 minutes (with engines running) to make up the time at the meadows. Hard luck if you get to the bus a few minutes before the bus is due.	
300	Arriva	The 300 generally has a good service. One problematic area is if a bus is late they could then remove it from service/cancel the service, the wait for the next is 30-40 mins which is most unacceptable. To provide a better service I think there should be 3 buses an hour	
	Merseytravel	During busy times of the day the bus time table falls a part and sometimes ceases to exit. Further work needs to be done during these periods to make the timetable reliable.	
	Merseytravel	I would like to have greater connectivity/times with the rail	
375	Arriva	Bus service number 375 and 385; between Southport and Ormskirk via Scarisbrick New Road; both weekdays and weekends; more frequent bus service please; at present, 375/385 is a half-hourly service until 6.30 PM. Please, can you increase the frequency to every twenty minutes? If 375/385 can run every 15 minutes during day time, that will be great. Otherwise, please increase the frequency of 375/385 to every twenty minutes. Thank you	
375	Arriva	Please, can you run 375/385 more frequently, say every 20 minutes? Thanks	
47/X2	Arriva/Stagecoach	The connections with Southport Railway station and rail services in general are poor. Buses run on 20 min frequencies (with Liverpool trains every 15 minutes and Manchester ones every 30) but the ones that originate in Liverpool (eg 47 and X2) are often very late and arrive in the town in bunches with long gaps between. The evening service is so infrequent as to be unusable. It would be helpful to passengers if buses to Crossens could be "looped" eg the 47 and 49, so that the evening service on both services would effectively be doubled by enabling passengers to use the return loop. Your question about impairments is badly worded as I am both deaf and mobility impaired.	

Maghull	Merseytravel	<p>This survey is useless like the last one it is designed to stop passengers giving there true feelings take the question Which bus service do you use most often? [Select one only] I have problems with bus routes 300, 301, 32, 33, 133 but you only want ONE? In the last review I went to the trouble of traveling to the city to talk to your representatives about the problems in my area no one wrote anything down just a silly questionnaire a total waste of time. I did pass over some written comments but I don't think they where put forward. But here is some more suggestions. We had a bus review a few years ago in Sefton and that was a waste of time all you seem to do was to change bus route number i.e. taking the first digit off the circular buses in Maghull & Lydiate example 131 to 31, 132 to 32 and so on? All that done was to confuse passengers. You did put extra bus over towards the prison Ashworth so you are looking after the criminals and their families but I feel that you sod all for the honest rate paying passengers that actually pay into Merseytravel through their rates? This review already looks to be going the same as the last I had to go into Liverpool to give my comment because you had staff in the area so we could give our comments but we didn't find out until it was don and dusted, this is the same you have held one in Southport on 6 March 2019 and I have only read about it today in my local paper today 7 March 2019 how are passengers serposted to give comments if we don't know about the event until its happened? I would like this to be taken into consideration for routes 32 and 33 Maghull circular. Inadequate bus service does not meet Maghull resident's needs 32 – 33 first bus 0853hrs so passengers can't use this service to go to work? Then stops at 1541hrs and then restarts at 1942hrs as 32A so for 4 hours we have no circular bus going to the station? That's one of the main times we need a bus for people getting home from work? Why can't we have something similar to the 31 Lydiate circular which is, Lydiate has the 31 running all day from early in the morning 0655hrs every half hour until 0028hrs and runs Saturday and Sunday all day and into the late night. I live in Sefton drive as do other elderly passengers which are a 15 to 20 minute walk to our main bus stops into the city and a 40 minute walk to the train station, main shops and Doctors.. I would like you to consider chapping the times of the 32 and 33</p>	
Maghull	Merseytravel	<p>The withdrawal of the 311 bus service to Ormskirk was very disappointing, I used it frequently (especially on market days) and I miss my trips there. The 31/31A circular is a good service to get to Maghull square from Lydiate, but it doesn't always meet up with the train to and from Liverpool which can be extremely frustrating and the current price seems quite expensive. Also the old style save-away tickets could be purchased from our corner shop which covered the bus and train, but the new Walrus cards can only be loaded at the train station. This means we have to pay for the bus fare there, (from the stop at the village green at Lydiate) making the journey more costly for us</p>	
47/X2	Arriva/Stagecoach	<p>Yes why do the 47 and x2 both come at the same time if you miss them you have a long wait spread the times out for about ten minutes instead of behind each other</p>	
159	HTL	<p>159 could do with being retendered to either Stagecoach or Arriva as currently under HTL the buses are often late or don't turn up</p>	
	Merseytravel	<p>Need to resolve the Bus Lane obstructions by Taxi bay overflowing at Sainsbury's Lord St.</p>	
PR1	Cumfy	<p>Park and ride service, very good value for money and always reliable.</p>	
47	Arriva	<p>47 service impossible to predict during afternoon. Some appear to be cancelled, others markedly overdue</p>	
63	Arriva	<p>I travel from waterloo to Walton vale weekly. Before 2017 I could get a bus directly there (62) but this now starts at bootle, I could use the 63 but it runs very infrequently and takes a very long time to get to Walton. I no travel to bootle by train and have to wait 30 mins for the next connecting 61. Sometimes I travel to rice lane by train instead but this is very inconvenient when the weather is poor. Ita almost as if the timetables are set up to waste peoples time on sundays and some thought should be put into integrating the time tables so busses depart main stations not long after trains arrive.</p>	

235	Stagecoach	The current 135/235 provision is an absolute mess. The 235 doesn't start till after 9am thus making it unsuitable for commuting to work. And because on weekdays it finishes just after half three, there is a two hour gap between the last 235 service and the first 135 service. But on Saturdays, the 235 finishes just after half 5. Why the discrepancy? Before Avon pulled the daytime 135/235 in April 2018, there was a service every 30 min between 7am and 6pm. Why can't a similar standard be in place now? Disgraceful!	
47/X2	Arriva/Stagecoach	A later no 47 bus from Liverpool to Ainsdale/Southport such as 2310. (the last train from Central to connect with a bus towards Woodvale is currently 2238) For the no 49 bus after it leaves Woodvale Rd to stop at the first bus stop on Liverpool Rd. Currently the 49 does not stop there but the 44,47 & X2 does. This bus stop has a shelter, it would mean passengers from that side of Liverpool Rd would not need to cross this busy road , and also it would give passengers a better choice especially at off peak times when frequencies are less on all routes.	
53	Arriva/Stagecoach	I travel between Crosby and Liverpool city centre each weekday between 9:30 - 10:30 and 16:00 - 18:30. Sometimes by bus, sometimes by rail. The 53 service invariably runs late, which in turn forces the drivers to temporarily go out of service and omit stops / or part of the journey. This regularly occurs at Crosby Islington. The weekday timetable suggests the service should be every 6 to 7 minutes, so how come I regularly wait up to 20 minutes to find 2 or more buses travelling in convoy. This happens virtually every day, anywhere on the route between Queen Square and Crosby Islington and return.	
	Merseytravel	Bus times on timetables need reviewing, as with all the speed restrictions etc around Southport the buses are often late	
63	Arriva	If the bus 63 kept to the minimum 30 minute frequency I could confidently plan my trip to college and arrive on time but this is not the case. It is extremely frustrating to regularly see two bus 53 arriving together throughout Crosby along Coronation Road ,Bridge Road etc. This is a complete waste of resource. Therefore I would appreciate that wasted resource transferred to maintaining a more frequent and regular bus 63 service please.	