Sayles, Michael

From: Phoenix HCE

Sent: 17 July 2017 09:38

To: Cc:

Subject: RE: Preston New Road enforcement action

Hi

I'm just waiting on our Agents reports to come back to reply in full on the points below.

Regarding the SIA badges, Sgt called me on Friday regarding this, all Security were reminded to wear their badges and did so immediately. (I was advised that one of the Guards also does Close Protection work so wearing his badge was not at the fore front of his mind, but rectified straight away on Friday).

From my conversation with a lady called _____, as described to you both on Wednesday, I advised her the Rickshaw had gone "it's gone", I didn't say crushed. Likewise, with the medication, I and the agent with me, _____ reiterated that they had been given many occasions to remove any personal effects. When she asked what would that person do without their medication, we suggested they contact their GP or medical services to get more medication (the same as we discussed in our meeting). I believe one of ______ 's friends was video recording our conversation which may help them recall. All of this was after I had spoken to the Police, the agents and then _____.

I'll come back to you shortly with more regarding the Rickshaw.

Kindest regards

www.phoenixcommercial.co.uk

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Registration Number: 260012463.

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----Original Message-----

From: @lancashire.gov.uk]

Sent: 14 July 2017 17:20

To: Phoenix HCE

Cc: @lancashire.gov.uk>

Subject: Preston New Road enforcement action

Thank you

In the meantime the queries re property start to arrive and I just need a bit of information from you please

Example of query below -

.....My concern is around the mixed messages given to protestors regarding their personal possessions.

I arrived at the site around 7.30 am yesterday by which point all the debris and possessions had been placed in a large skip. I sought clarification regarding a few items, one being a local business owners rickshaw which had been taken and the other being some prescription medicines which were in a bag on top of the tower.

I spoke with a baliff initially who would not cooperate, but then I spoke with a police officer who indicated that if we contacted LCC we would be able to arrange to claim our property. I was then directed to a baliff called who said she would find me the details and update me. The update came and we were informed that the contents had been crushed.

Please can you confirm that this is usual practice and also how residents of the camp can make a claim for the loss of their possessions. The Rickshaw was not part of the camp, so I am astounded that it was seized and destroyed.

My second question relates to security. Four new security guards have been posted on the verges behind fencing. People have spoken to them and they day they are subcontracted by Northern Security, who are the main security contractors for the site. They also claim they were not informed where they were being sent and are not happy with their role. They also claim LCC are paying Northern Security to contract them. They are not wearing SIA badges.

I intend making the point that you are experienced and gave more than reasonable opportunity to collect belongings before they were taken away and were instructed to give any items like jewellery or medication to the Police as lost property. Also that the rickshaw was within the area being enforced and then dealt with as instructed by the police. Is there anything else you would like to say?

Re the security there at present - what firm are they from please and are they well informed? Again is there any comment you would like to make?

Thank you

Lancashire County Council

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-----Original Message-----

From: Phoenix HCE

Sent: 14 July 2017 13:39

To: @lancashire.gov.uk>;

@lancashire.gov.uk>

Subject: Today's events

Photos from events happening today, protesters locked on inside vehicles by the entrance.

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